

# **AGENDA**

# Audit and Risk Sub-committee Meeting

I hereby give notice that a Meeting of the Audit and Risk Subcommittee will be held on:

Date: Thursday, 3 March 2022

Time: 9.30am

**Location: Online via Zoom** 

Mark de Haast Group Manager Corporate Services

# **Kapiti Coast District Council**

Notice is hereby given that a meeting of the Audit and Risk Subcommittee will be held in the Online via Zoom, on Thursday 3 March 2022, 9.30am.

#### **Audit and Risk Subcommittee Members**

Mr Bryan Jackson Chair
Cr Angela Buswell Deputy
Mayor K Gurunathan Member
Deputy Mayor Janet Member

Holborow

Cr Gwynn Compton Member
Mr Gary Simpson Independent

# **Order Of Business**

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# 1 WELCOME

#### 2 COUNCIL BLESSING

"As we deliberate on the issues before us, we trust that we will reflect positively on the communities we serve. Let us all seek to be effective and just, so that with courage, vision and energy, we provide positive leadership in a spirit of harmony and compassion."

I a mātou e whiriwhiri ana i ngā take kei mua i ō mātou aroaro, e pono ana mātou ka kaha tonu ki te whakapau mahara huapai mō ngā hapori e mahi nei mātou. Me kaha hoki mātou katoa kia whaihua, kia tōtika tā mātou mahi, ā, mā te māia, te tiro whakamua me te hihiri ka taea te arahi i roto i te kotahitanga me te aroha.

# 3 APOLOGIES

# 4 DECLARATIONS OF INTEREST RELATING TO ITEMS ON THE AGENDA

Notification from Elected Members of:

- 4.1 any interests that may create a conflict with their role as an elected member relating to the items of business for this meeting, and
- 4.2 any interests in items in which they have a direct or indirect pecuniary interest as provided for in the Local Authorities (Members' Interests) Act 1968

# 5 PUBLIC SPEAKING TIME FOR ITEMS RELATING TO THE AGENDA

#### 6 MEMBERS' BUSINESS

- (a) Public Speaking Time Responses
- (b) Leave of Absence
- (c) Matters of an Urgent Nature (advice to be provided to the Chair prior to the commencement of the meeting)

#### 7 UPDATES

Nil

#### 8 REPORTS

#### 8.1 INSURANCE OVERVIEW

Kaituhi | Author: lan Georgeson, Chief Financial Officer

Kaiwhakamana | Authoriser: Mark de Haast, Group Manager Corporate Services

# Te pūtake | Purpose

1 This report summarises 2021 insurance renewals and seeks endorsement of the proposed future direction.

# He whakarāpopoto | Executive summary

2 Not required.

# Te tuku haepapa | Delegation

The Audit and Risk Sub-Committee has delegated authority to consider this report under the following delegation in the Governance Structure, Section C.1.

Ensuring that the Council has in place a current and comprehensive risk management framework and making recommendations to the Council on risk mitigation.

# Taunakitanga | Recommendations

- A. That the Audit and Risk Sub-Committee:
  - A.1 notes the insurance renewal outlined in this paper; and
  - A.2 agrees the Council should commission a feasibility review of alternative self-insurance options, and report back to the Audit and Risk Sub-Committee in due course.

# Tūāpapa | Background

- The Kāpiti Coast District Council's (Council) Property and Underground Infrastructure insurances, which account for the majority of our insurance cover, renewed on 1 May 2021. Aon are our insurance advisers.
- The Council, together with Porirua, Hutt City and Upper Hutt City councils (collectively known as the Outer Wellington Shared Services Insurance Group or OWSS) has been purchasing insurance for their respective assets on a combined basis since 2009. This syndicate was established to provide the OWSS with the scale necessary to access wider domestic and offshore insurers. In July 2016 Greater Wellington Regional Council joined the OWSS to insure their above ground assets through the collective.
- Over recent years, insurance markets have been firming. New Zealand, and in particular Wellington, is seen as increasingly challenging for underwriters due to the seismic risk. Through the increasing severity and frequency of global natural disaster and weather events insurance capital is increasingly demanding higher returns. The most simple lever insurers have to meet these costs is through increases in premium levels, which has been the recent trend.
- Insurance is only one method of transferring risk, and Council is exploring how best to appropriately mitigate risks while optimising value to ratepayers. Increasingly, entities are looking to retain greater risk themselves through, for example, self-insuring certain assets or accepting higher deductible levels in exchange for reduced premiums.
- Through the most recent renewal process, the Council explored reducing purchased insurance of certain lower value, non-critical assets, and eventually opted to exclude general parks equipment and low value structures (replacement cost under \$200,000), such as toilet blocks and sheds. These assets were not considered critical to operations, and the risk of incurring a significant loss was considered low given their dispersed nature and relatively low

- value on an individual basis. The replacement value of these excluded assets totalled around \$40 million and self-insuring them is estimated to have reduced premiums by approximately \$110,000.
- 9 To offset the additional risk assumed by the Council by no longer insuring these assets, we continue to build our self-insurance reserve. This is discussed in more detail later in this paper.
- The Council also explored through the renewal process the possibility of adopting higher deductibles. This was not found to be a viable option, with insurers offering negligible or no premium savings in return. As the Council does not make frequent low-level claims, insurers are primarily concerned about major loss events, in which case a deductible of an additional \$1million (for example) makes little difference to their total exposure. It is likely that deductibles would need to be substantially higher (i.e. many millions of dollars), before meaningful premium savings became available, and this was not considered to be an acceptable risk.

Significant asset insurances, as renewed for the year commencing 1 May 2021, are summarised in the following table:

Asset	Type of insurance	Value of assets insured	Limit of cover	Deductible
Infrastructure assets	Material damage and business interruption in the event of natural catastrophe	~\$650 million	\$600 million OWSS combined material damage and business interruption limit for an event involving more than one council for any loss or series of losses arising out of any one event.	The deductible is \$1million per event.
			Limited to a \$130 million sub-limit for the Council.	
Property, plant and equipment	Material damage and business interruption (MDBI)	~\$172 million	\$600 million OWSS combined limit for any one loss or series of losses arising out of any one event and applying to material damage and business interruption combined.	The natural disaster deductible is 5% of sum insured, with a minimum deductible of \$100,000.  For other events the deductible is \$50,000 (except for landslip or subsidence which is \$250,000).
Residential property	Included within MDBI policy above Earthquake Commission (EQC)	~\$31 million	EQC: First \$150,000 for each loss event per property to be recovered from the EQC.  All other losses: as per MDBI policy above	The EQC deductible is 1% of sum insured with a minimum deductible of \$200, if claim is for land deductible is 10% with minimum of \$500.  All other deductibles: as per the MDBI policy above

- 12 Current government policy allows for central government to reimburse local government up to 60% of the cost of restoring infrastructure (known as the 60:40 cost sharing arrangement). This policy has been in place for over 25 years. Insurance cover has been based on the assumption that government will provide a full contribution of up to 60%, and therefore, insurance has been placed which covers approximately 40% of loss estimates.
- The Council's infrastructure has a total replacement value of \$650 million. Maximum insurance cover is \$130 million for natural catastrophe damage to infrastructure assets, within a combined \$600 million limit for OWSS. The \$130 million limit is based on assessed Maximum Probable Loss event in Kapiti. Of this \$130 million limit, 40% is insured with offshore insurers with Central Government responsible for the remaining 60% of the costs. There is a \$1 million deductible per claim per event.
- The Council has a sum insured value of \$172 million for material damage and business interruption (MDBI) insurance to above ground assets, with a deductible of \$50,000 per claim per event. Losses suffered to above ground assets by natural catastrophe/s trigger a deductible of 5% of the site sum insured with a minimum \$100,000 deductible per claim per event. The total limit of cover available to the OWSS collective group is \$600 million. The overall limit will be shared among the five councils following an event.
- Residential assets have a sum insured of \$31 million and are also covered under the MDBI policy. EQC covers up to \$150,000 per dwelling, with the balance of any loss covered with the MDBI policy with a deductible of \$50,000 per event.
- In addition to the above key policies, the Council also carries motor vehicle, liability, professional indemnity and construction insurances, which renewed in November 2021.

# He korerorero | Discussion

#### PREMIUM AND BUDGET IMPACTS OF RENEWAL

17 Renewal premiums are summarised in the following table:

	Renewed premium	Previous premium	Change	Change
	\$000	\$000	\$000	%
Infrastructure	605	552	53	9.6%
Above ground	1,027	928	99	10.6%
Other policies	345	278	67	24.1%
Premium refund – prior period	(17)	-	(17)	-
Total	1,960	1,758	202	11.5%

As shown, the total annual cost of 2021 renewals was \$1.960 million, an increase of \$202,000 or 11.5% over the previous year. This is within the 2021-41 Long-Term Plan (LTP) budget allowance of \$2.279m for 2021/22. In finalising the LTP, the Council agreed that the uncommitted balance of the insurance premium budget should be transferred to the self-insurance reserve, to further build that fund.

# **SELF INSURANCE FUND**

Maintaining a self-insurance fund is one way of offsetting the increased levels of risk being assumed through self-insuring certain assets or accepting higher excess levels. The Council has a self-insurance reserve on its balance sheet, which as at 30 June 2021 stood at \$312,000.

- The LTP contains self-insurance budgets for 2021/22, 2022/23, and 2023/24 of \$154,000, \$210,000, and \$269,000 respectively and as noted above, in finalising the LTP the Council agreed that any uncommitted 2021/22 insurance premium budget should also be transferred to the self-insurance fund. The 2021/22 uncommitted premium budget is estimated at \$319,000.
- In total, assuming no losses are incurred, it is therefore estimated that Council's self-insurance fund will reach approximately \$1.26 million by the end the 2023/24 financial year, as shown in the following table:

	Estimated contribution in year \$000	Estimated fund balance \$000
Balance as at 30 June 2021		312
2021/22: budgeted self-insurance contribution	154	466
2021/22: uncommitted premium budget (est.)	319	785
2022/23: budgeted self-insurance contribution	210	995
2023/24: budgeted self-insurance contribution	269	1,264

- Looking forward, as this fund grows, the Council intends to further explore options to carry higher levels of risk ourselves in return for reduced premiums. If this is achieved and associated premium savings are transferred to the reserve, the fund balance will be correspondingly higher.
- Aon advise that depending on our longer-term strategy there are more sophisticated selfinsurance models that may be beneficial (as opposed to simply a reserve on our balance sheet) which could be explored, specifically a captive or protected cell.
- A captive is an insurance company owned by a non-insurance company parent (e.g. the Council), which primarily insures the risks of its parent and/or affiliated companies. Captives are usually formed in a specialised regulatory environment a domicile. At a very basic level a captive is a form of risk retention mechanism (like a deductible) that is used to aggregate premium and loss information for its parent. A captive can retain a portion of the risk and seek co-insurance or reinsurance cover for the full risk amount. A captive can make risk financing more cost effective and ultimately reduce the total cost of risk. A captive will control the budget that is allocated to risk management and will pay for the company's losses.
- A Protected Cell, or Cellular Captive can provide similar risk retention capabilities, with the flexibility of faster entry and exit and reduced governance requirements. A protected cell entity is less onerous to establish and administer than a captive and is likely to be the more suitable form for our Council, should we wish to proceed in this direction.
- 26 Irrespective of the form adopted, advantages of establishing an independent insurance vehicle include:
  - a) achieving a degree of formality and separation from the parent, allowing for arms length management of insurances;
  - b) adopting a level of risk retention separate from the parent;
  - c) assuming no significant losses, the benefit of retaining some risk (and therefore some of the premium budget) will accumulate in our self-insurance vehicle, rather than being paid away to insurers:
  - d) fund capital, while being retained to meet potential future losses, could be invested and earn a return, subject to appropriate investment risk and liquidity controls; and
  - e) the ability to provide insurance cover for uninsurable or hard to insure assets.

27 It is proposed that the Council commissions Aon to conduct a feasibility analysis of establishing a captive or protective cell and reports back to the Audit and Risk Sub-Committee in due course.

# He take | Issues

This matter has a low level of significance under the Council's Significance and Engagement Policy.

# Ngā kōwhiringa | Options

29 There are no options in addition to those already noted in this report.

# **Tangata whenua**

30 There are no tangata whenua considerations required with this report.

# Panonitanga āhuarangi | Climate change

31 There are no climate change considerations required with this report.

# Ahumoni me ngā rawa | Financial and resourcing

32 All financial impacts discussed in this report are within Long-term Plan budget allowances.

# Ture me ngā Tūraru | Legal and risk

33 If it is agreed to further explore alternative insurance vehicles, a legal review will be included.

# Ngā pānga ki ngā kaupapa here | Policy impact

34 This report has no impact on the Council policies.

# Te whakawhiti korero me te tuhono | Communications & engagement

# Te mahere tühono | Engagement planning

35 There are no engagement plans required for this report.

# Whakatairanga | Publicity

36 No publicity is planned in relation to this report.

#### Ngā āpitihanga | Attachments

Nil

#### 8.2 ERNST & YOUNG AUDIT PLAN FOR THE YEAR ENDED 30 JUNE 2022

Kaituhi | Author: lan Georgeson, Chief Financial Officer

Kaiwhakamana | Authoriser: Mark de Haast, Group Manager Corporate Services

# Te pūtake | Purpose

1 This report provides the Audit and Risk Subcommittee with a summary of the Ernst & Young Audit Plan for the year ending 30 June 2022.

# He whakarāpopoto | Executive summary

This report does not exceed four pages therefore there is no requirement for an Executive Summary.

# Te tuku haepapa | Delegation

- The Audit and Risk Subcommittee has delegated authority to consider this report under the following delegation in the Governance Structure, Section C.1.
  - Confirming the terms of engagement for each audit with a recommendation to the Council; and receiving the external audit reports for recommendation to the Council.
  - Obtaining from external auditors any information relevant to the council's financial statements and assessing whether appropriate action has been taken by management in response to the above.

# Taunakitanga | Recommendations

A. That the Audit and Risk Subcommittee receives and notes the Ernst & Young Audit Plan for the year ended 30 June 2022 attached as Appendix 1 to this report.

#### Tūāpapa | Background

- The Council's Auditors, Ernst & Young (Audit) has been engaged to undertake the audit of the Council's Annual Report, including the Council's Summary Annual Report and compliance with its Debenture Trust Deed, for the year ended 30 June 2022.
- The Audit Plan is attached as Appendix 1 to this report. This provides an overview of audit's focus areas, their risk assessment and their audit approach for the year ended 30 June 2022.

# He korerorero | Discussion

#### Audit focus areas and risk assessment

- The areas of audit focus, which are broadly consistent with the previous year are summarised below:
  - Infrastructure assets;
  - Rates setting, rates invoicing and collection;
  - Non-financial performance reporting;
  - Expenditure, procurement and tendering;
  - Debt facilities and derivatives

# **Materiality**

Audit has set their materiality threshold at \$1.9 million, being 2% of forecast expenditure. Materiality is broadly defined as the quantum of any misstatements (through error or otherwise), that would likely mislead users of the financial statements. Any identified misstatements impacting on the Council's operating result by more than \$95,000 will be reported to the Subcommittee by way of Audit's Closing Report on conclusion of their audit

# He take | Issues

8 This matter has a low level of significance under the Council's Significance and Engagement Policy.

# Ngā kōwhiringa | Options

9 There are no options to be considered.

### **Tangata whenua**

10 There are no tangata whenua considerations arising from this report.

# Panonitanga āhuarangi | Climate change

11 There are no climate change considerations within this report.

### Ahumoni me ngā rawa | Financial and resourcing

The total audit fees payable to Ernst & Young for the year ended 30 June 2022 are estimated to be \$196,400 plus disbursements and GST. This fee includes the audit of the 2021/22 Annual Report and the Council's compliance with its Debenture Trust Deed for the year ended 30 June 2022. Provision for this audit fee has been included in the 2021/22 operating budget.

# Ture me ngā Tūraru | Legal and risk

13 There are no legal and risk issues arising from this report.

# Ngā pānga ki ngā kaupapa here | Policy impact

14 There are no policy implications arising from this report.

# Te whakawhiti kōrero me te tūhono | Communications & engagement

# Te mahere tühono | Engagement planning

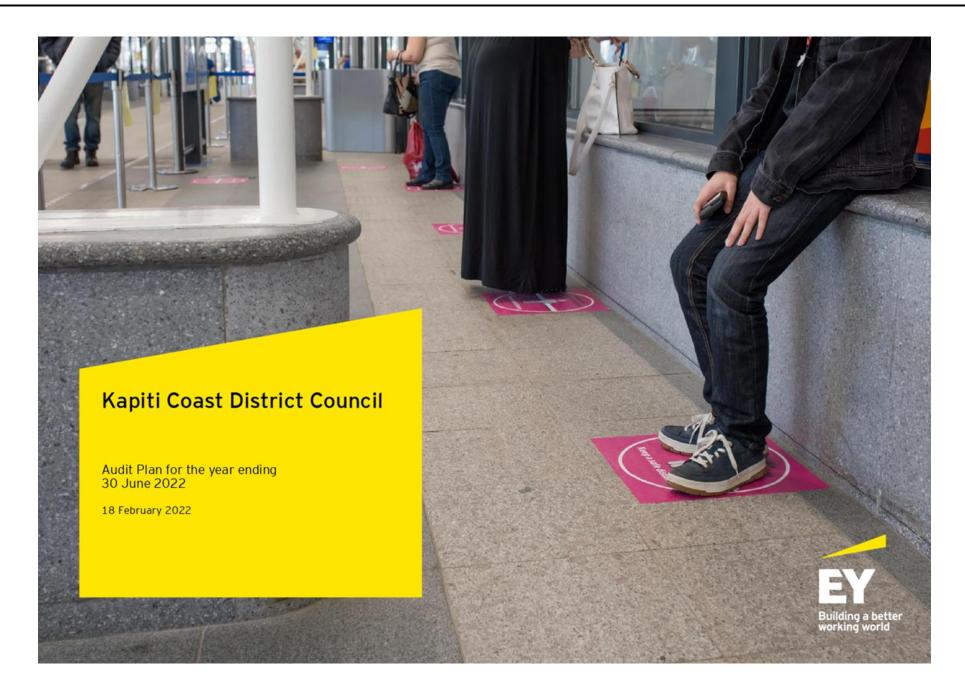
15 An engagement plan is not required for this report.

#### Whakatairanga | Publicity

16 There are no specific publicity considerations arising from this report.

# Ngā āpitihanga | Attachments

1. Ernst and Young Audit Plan for the year ended 30 June 2022 U



# WELCOME



# Dear Audit and Risk Sub-committee Members

We are pleased to present our External Audit Plan ("Audit Plan") for Kapiti Coast District Council ("KCDC" or "the Council") for the year ending 30 June 2022. Our meeting with you on 3 March 2022 is a forum to discuss our Audit Plan, the scope of our work, confirm your current expectations and make certain that our efforts are aligned with your expectations.

Our audit is designed to express an audit opinion on the 30 June 2022 full year financial statements, service performance information and information included in the annual report in compliance with the Local Government Act 2002 and Prudence Regulations 2014.

Our Audit Plan has been prepared acknowledging, and with consideration of, the Council's current and emerging risks and the resultant financial statement impacts. It is designed to be responsive to the unique needs of KCDC, to maximise audit effectiveness and to deliver the high-quality audit you expect.

Should you have any questions or comments, please do not hesitate to contact me on 021 923 431. We look forward to discussing our Audit Plan with you at the Audit and Risk Subcommittee ("the Committee") meeting on 3 March 2022.

Yours faithfully







David Borrie Partner 18 February 2022



Thomas Marshal Manager 18 February 2022

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# **EXECUTIVE SUMMARY**

# Kapiti Coast District Council

For the year ending 30 June 2022

AREAS OF **AUDIT FOCUS** 

key focus areas identified that remain broadly consistent with the prior year



Our areas of audit focus have been summarised below and explained in detail in the Areas of Audit Focus section.

► Infrastructure Assets

performance reporting

and collection

► Non-financial

- ► Rates setting, invoicing
- Expenditure, procurement and tendering
- Debt facilities and derivatives

**AUDIT** FEE

The audit fee has been agreed in the audit proposal letter dated 15 January 2020 for the 2022 financial year and is set out below.



	\$'000s
Audit fee	180.9
OAG contribution	15.5
Audit fee excluding disbursements	196.4

AUDIT **APPROACH** 



We will seek to test controls over key financial statement processes and therefore expect to take a control-based audit approach for the following

- Expenditure and accounts payable
- ▶ Rates setting and collection
- Payroll

There continues to be a substantive approach taken to the following areas of the audit that typically involve more judgement, or where such an approach is more efficient:

- ▶ Valuation of infrastructural assets
- Other Income (fees and charges and NZTA
- Statement of Service Performance reporting
- Debt and Derivatives
- Accruals

PLANNING MATERIALITY



Our planning materiality has been set at \$1.9m, calculated at 2% of forecast expenditure for 2021/22. The basis for calculating planning materiality is consistent with the prior year. We will report all audit differences over \$95k.

Materiality will be set individually for each significant performance measure selected for testing.

INDEPENDENCE



We will confirm our independence throughout the audit and remain in compliance with the NZICA Code of Ethics and the Professional and Ethical Standard 1: International Code of Ethics for Assurance Practitioners (Including International Independence Standards)(New Zealand) independence requirements and the Auditor General's independence requirements.

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Item 8.2 - Appendix 1

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# Summary - Areas of Audit Focus

Set out below are the areas of audit focus and a description of our planned approach.



#### Infrastructure Assets

Infrastructure assets are KCDC's highest value assets with a carrying value of \$1.55 at 30 June 2021. These assets are held at fair value less accumulated depreciation and are re-valued on a systematic basis. Whilst FY22 is an out of cycle valuation year, the Council is required to assess whether there are any factors or circumstances that would suggest that the carrying values of infrastructure assets won't approximate fair value and updated valuations are required.

Nationally the management of three water assets is going through a major change with the establishment of a dedicated national water regulator and central and local government considering options for a new model for water assets and activities. This will likely require disclosure in the Annual Report and Audit Opinion.



# Rates setting, invoicing and collection

Rates income levied represents KCDC's primary revenue source. There is specific legislation in place which must be adhered to for the rates set to be lawful. In the local authority context, failure to comply with rating law and the associated consultation requirements can create significant risks to the integrity of rates revenue. Rates revenue for KCDC is forecast to be \$75.7m for the year ending 30 June 2022. (\$70.4m in FY21). The accuracy of rates revenue is dependent on the integrity of the rates database. The reliability of the rates billing system is also key to rates being billed appropriately.



#### Non-financial performance reporting

The Council is required to report its performance against performance measures included in the Long-Term Plan (LTP). These measures are key to the Council providing a 'performance story' to the community. There have been changes to accounting standards in relation to service performance reporting that will apply for the 2023 year onwards.



#### Expenditure, procurement and tendering

All expenditure should be subject to a high standard of probity and financial prudence and should be able to withstand public scrutiny. Areas of expenditure such as travel, accommodation, training and catering can present opportunities for personal benefit, or perceived personal benefit, and therefore require additional focus.



#### Debt facilities and derivatives

Borrowing represents one of the main sources of funding for KCDC's capital costs and debt levels change with the timing of planned capital projects and repayment timelines. The total forecast value of debt at year end is \$260m (\$230m in FY21), KCDC accesses debt through the Local Government Funding Authority (LGFA) and has reporting requirements and debt covenant compliance obligations. KCDC maintains interest rate swaps to manage the Council's exposure to interest rate fluctuations.



(a)

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# Infrastructure Assets

#### Our Understanding

 Infrastructure assets is the most significant balance on the Council's balance sheet with a 30 June 2021 carrying value of approximately:

Assets	\$million
Bridges	17
Land under roads	768
Roading and Footpaths	366
Wastewater	138
Drinking water	122
Stormwater	71
Seawalls	8
Assets under construction	32
Total value	1,522

- Infrastructure assets comprise of roading, three waters, and coastal management assets and are valued using Optimised Depreciated Replacement Cost (ODRC).
- FY22 is not a scheduled valuation year per the revaluation cycles disclosed in the LTP. However, significant movements in replacement costs may require the Council to reassess whether current carrying values of infrastructure assets approximate fair values. Management should review unit cost factors to assess if there may be indications that a revaluation is required in the current financial year.
- The integrity of the classification of maintenance and/or capital expenditure is important both from the perspective of correct classification in the financial statements and tracking asset condition.
- As part of the Three Waters Reform Programme, the Government has announced that it will establish four Water Service Entities. The four new entities will replace the services currently managed by the 67 territorial local authorities. Current expectation is that an implementation bill will be introduced during 2022 and an economic regulation bill will be introduced in early 2023. The Government expects the four new entities to be operational from 1 July 2024. There still continues to be a lot of detail to be worked through to determine Council involvement and this will likely require disclosure in the Annual Report and Audit Opinion.
- KCDC does not expect any significant roading asset revocations from Waka Kotahi in FY22 due to delays with State Highway 1.

#### Planned Audit Approach



- ➤ For the asset classes that won't be revalued in the current year, we will review management's assessment of the assumptions underlying the historical valuations against current asset management plans and recent experience in maintaining those assets to check that values ascribed to the assets remain appropriate. We will also discuss with management potential indicators of impairment at balance date.
- Where assets are being revalued we will examine the integrity of the data provided to the valuer and the cost information used as an input to the valuation process.
- We will review and test the year end reconciliation and roll forward of the fixed assets, including additions, disposals and depreciation.
- We will obtain assurance in relation to the appropriateness of work in progress (WIP) cut-off at balance date and confirm that the carrying value of WIP is supportable in relation to both valuation and the nature of cost incurred is in line with PBE IPSAS 17.
- For completed WIP projects, we will trace the transfer through to the fixed asset register and check that these projects are subject to depreciation.
- We will review the appropriateness of depreciation recognised against the estimated useful lives determined in previous valuations and other supporting information.
- Assess capital projects for their impact upon capital commitments and other related disclosures
- We will consider the progress on the Three Water Reform Programme to the extent it impacts the 30 June 2022 Annual Report, including from a disclosure perspective.

Key Judgements: Key assumptions used in valuations, useful lives of assets and classification of capital and maintenance costs

Relevant accounting standards: PBE IPSAS 17 Property, Plant and Equipment, PBE IPSAS 23 Revenue from Non-Exchange Transactions

Level of complexity or management judgement:





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# Rates setting, invoicing and collection

#### Our Understanding

- Rates income levied represents KCDC's primary revenue source. The Rates setting process is guided by specific legislation which must be adhered to for the rates set to be lawful. With this in mind, we note that failure to comply with rating law and the associated consultation requirements could create significant risks to the integrity and collectability of rates revenue.
- Below is a summary of the rates revenue recognised by the Council for the year ended 30 June 2021 alongside Y1 of the 21/41 Long Term Plan.

Rates revenue	2021 Annual Report Smillion	2022 LTP \$million
General rates	24.7	26.4
Targeted rates	47.2	49.9
Internal rates and rates remitted	(1.5)	(0.6)
Total value	70.4	75.7

- The requirement for there to be consistency between the rates resolution, the Funding Impact Statement for that year, and the Revenue and Financing Policy in the LTP is fundamental because this is the thread that links community consultation to the rates levied by KCDC.
- Rates revenue accuracy is largely dependent on the integrity of the rates database. The reliability of the rates billing system is also key to rates being billed appropriately.
- Certain rate paying groups may represent significant collection risk to the Council.
- Management have a history of consulting with external legal counsel (Simpson Grierson) to check compliance with rating legislation is maintained.

#### Planned Audit Approach



- We will review KCDC's procedures for ensuring the rates set are compliant with the Local Government Rating Act and test that the rates set are being applied appropriately to the rating database and invoiced accordingly.
- We will test the accuracy of the use of underlying valuation information (as prepared by Quotable Value) within the rating database and its application to rates set.
- On a sample basis we will undertake a review of the billing to specific ratepayers and subsequent collection.
- We will employ data analytics tools to perform correlation analysis across revenue, receivables and cash. This approach will allow us to analyse 100% of KCDC transactional revenue data.
- For a sample of rates invoiced we will agree the amounts to supporting information and trace the cash received to bank statements.
- We will review any provision for doubtful rates debtors to consider whether it is appropriate in the circumstances. We understand that Council continues to successfully use the assistance of Debt Management Central (DMC) to manage the age profile of rates debtors. We will consider whether this has been appropriately reflected in the provision for doubtful debts recognised at year end.
- We will obtain a sample of the rates assessments for 2022/23 and check that the recommendations made by Council's legal advisor is appropriately applied.

Key Judgements: Compliance with the Local Government (Rating) Act 2002 and provisioning for outstanding rates debtors

Relevant accounting standards: <u>PBE IPSAS 23 Revenue from Non-Exchange</u>
<u>Iransactions</u>

Level of complexity or management judgement:





**EXECUTIVE SUMMARY** 

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# Medium and Low Risk Focus Areas







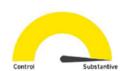
Areas of Audit Focus



**Background** 



#### Planned Audit Approach



Non-financial performance reporting

MEDIUM

- The Council is required to report its performance against performance measures included in the Long Term Plan (LTP). These measures are key to the Council providing a 'performance story' to the community. The performance framework set as part of the 2021/41 LTP is applicable to the current financial year.
- Our audit opinion on the service performance report covers compliance with generally accepted accounting practice, and whether or not the service performance report fairly reflects the Council's actual service performance for the period.
- In previous years we have noted improvement opportunities relating to the accuracy and reliability of service reporting In FY21 we reported the need for further improvements to the way information is captured in the system for certain measures relating to customer services requests.
- Consistent with previous periods we have selected the following activities as significant in the context of our audit of 2021/22 Annual Report. However, we will consider the entire Annual Report in providing general feedback to management.
  - Drinking Water
  - Access and Transport
- Stormwater
- Coastal Management
- Solid waste
- Wastewater
- Regulatory services
- The OAG published guidelines in October 2021 called The problems, progress and potential of performance reporting which assists public organisations in the background of Performance Reporting and highlights opportunities for improvement

- We will update our understanding of key performance reporting processes and review the collation methodologies applied by the Council.
- We will examine, on a sample basis, the Statement of Service Performance to determine if measures have been reported on and outputs have been achieved where stipulated. For the selected measures this will include obtaining the underlying supporting documentation on a sample basis and re-performing the calculations.
- We will assess the completeness and effectiveness of the performance framework utilised.
- We will check whether all mandatory performance measures stipulated by the Non-Financial Performance Measures rules 2013 have been reported appropriately.
- We will assess the extent to which the improvement matters identified during the 2021 audit have been addressed and will provide feedback on the overall Annual Report and the Summary Annual Report.

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# Medium and Low Risk Focus Areas







Areas of Audit Focus



Background



#### Planned Audit Approach

Expenditure, procurement and tendering





- ► Areas of expenditure such as travel, accommodation, training and catering can present opportunities for personal benefit.

▶ The appropriateness of Councillor and management expenditure

continues to be an area of interest to ratepayers.

- The Council's capital works programme involves significant cash spend. The Council has a range of policies that seek to ensure procurement is managed in the best interests of the Council.
- We will maintain an awareness of transactions or events that could indicate waste or probity concerns.
- ▶ OAG's controlling sensitive expenditure guidelines for public entities require expenditure decisions to:
  - Have a justifiable business purpose
  - Be cost-effective
  - Preserve impartiality
  - ▶ Be made with integrity
  - Be moderate and conservative, having regard to circumstances
  - Be made transparently
  - Be appropriate in all respects
- Conflicts of interest of local authority members is also an area of interest as described in Local Authorities (Members' Interests) Act 1968: A guide for members of local authorities on managing financial conflicts of interest published in June 2020 which provides guidance of the requirements of the Act in regards to financial interests of members in contracts entered into by Council.

- ▶ We will review the incurrence and approval of operational
- ▶ We will review the use of credit cards and whether expenditure has been incurred for a reasonable purpose.
- ▶ We will review areas of potential sensitivity for appropriateness.
- ▶ Obtain assurance that appropriate processes and controls over expenditure are in place.
- ▶ For a sample of contracts tendered during the year we will establish an understanding of how the tendering process was managed. This will be completed with reference to KCDC's tendering policies and good practice.
- ▶ In considering sensitive expenditure, we will review the Council's policies to check if there is adequate guidance regarding the procedures for handling sensitive expenditure within the organisation and the policy is consistent with best practice guidelines issued by the OAG.

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# Medium and Low Risk Focus Areas







Areas of Audit Focus



**Background** 



#### Planned Audit Approach



Debt facilities and derivatives

LOW

- Borrowing represents one of the main sources of funding for KCDC's capital costs and debt levels change with the timing of planned capital projects and repayment timelines. The total forecast debt for FY22 is S260m (FY21: S230m).
- Total capital expenditure in 2022 is set to be below the forecast of \$72.3m per the long term plan. This is expected to flow through to lower debt levels at year end.
- KCDC accesses debt through the Local Government Funding Authority (LGFA) and has reporting requirements and debt covenant compliance obligations. The Council is responsible for preparing Reporting Certificates to the Trustee in accordance with the requirements of the Trust Deed and we are required to report to the Trustee with respect to the accuracy of the reporting certificates.
- KCDC continues to maintain interest rate swaps to manage the Council's exposure to interest rate fluctuations.

- We will obtain an understanding of debt facility agreements maintained in the year and review the relevant debt facility agreements including the process for managing drawdowns.
- ▶ We will consider the term or current classification of the debt.
- We will obtain LGFA confirmation of the outstanding debt position at year end.
- We will confirm derivative positions in place at year end and independently value a sample of derivative contracts.
- We will review disclosures associated with the debt and swap positions held to check that they are in accordance with the reporting standards.
- We will review the prudence benchmark measures relating to debt, interest levels and sustainability as required by legislation.
- We will also complete procedures required of us by the debenture trust deed.

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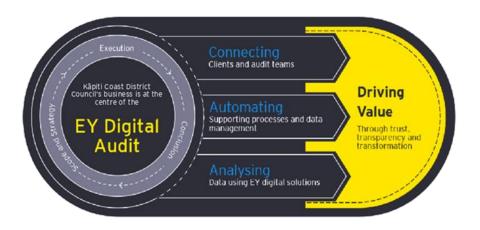
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# **Digital Audit**

#### Your purpose built digital audit for now, next and beyond

Digitalisation continues to be one of the most important drivers of transformation, especially in these changing times. The effects of the COVID-19 pandemic have disrupted the normal accounting and reporting cycle for many organisations and accelerated the digitalisation of working environments. It is even more important now for organisations to share trustworthy and readily available financial information for stakeholders.



#### Data-driven Audit

To meet the expectations of stakeholders, regulators and clients of a modern audit, EY has invested over a \$1bn globally in new technology, revolutionising our professional practice and approach to digital audit.

With the EY Digital Audit analysing large or full sets of data from our clients' data population, we are responsive to the changing risk profiles of our clients.

# Driving Value

Stakeholders' expectations of the purpose and objective of the audit are ever-increasing. The EY response to this includes continuous investment in the digital audit, Infusing it with data and technology, allows EY audit teams to drive value in three distinct areas:

#### Trust

Providing trust and assurance to the capital markets by testing entire populations of client's data, allowing EY audit teams to focus on the risks that matter most.

#### Transparency

Providing an unmatched level of transparency. Audit committees and management and finance teams benefit from greater insight and new perspectives through the ability to analyze data and provide enhanced visibility over companies' financial reporting and processes.

#### Transformation

Allowing customization of the audit to leverage companies' fatest investments in systems, technology and data, thereby helping EY audit teams understand and support stakeholders' transformation agendas.

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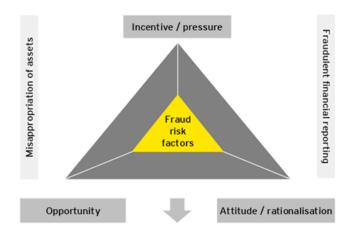
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# Internal Control Environment

#### Assessing the Risk of Fraud

Our responsibility as the external auditor is to consider the risk of fraud and the factors that are associated with it so as to provide reasonable assurance that the financial statements are free from material misstatement resulting from fraud. However, it is important to note that while our external audit work is not primarily directed towards the detection of fraud or other irregularities, we will report any matters identified during the course of our work.

When developing our Audit Plan we use professional judgement in determining whether a fraud risk factor is present. We determine fraud risk factors in the context of the three conditions generally present when fraud occurs (i.e., incentive/pressure, opportunity and attitude/rationalisation).



#### Controls reliance

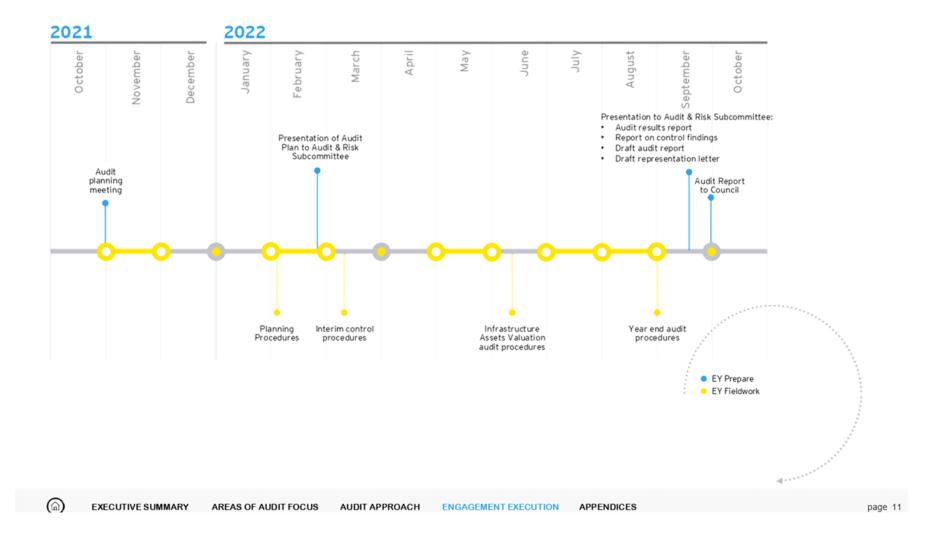
In accordance with the Auditor General's auditing standards, we will perform a review of the design and operating effectiveness of KCDC's significant financial recording and reporting processes. We will ensure that any significant deficiencies that come to our attention during the course of our audit are communicated to the Sub-committee and management in a timely manner. We will revisit our 2021 control findings during our audit to check if management's responses have been implemented during the year as agreed.

We have set out below a table which summarises the level of controls reliance we expect to achieve in the key financial statements processes.

Process	Approach
Financial statement close	Cartra Substativa
Infrastructural Assets	Contral
Rates setting and collections	Control
Purchases and payables	Control
Fees and charges & NZTA Funding	Control Substativa
Payroll	Control
Non-Financial Performance Information Reporting	Control Substative
Debt Facilities and Derivatives	Control Substative
Sector focus areas	Control

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# **Engagement Execution**







# A. Independence

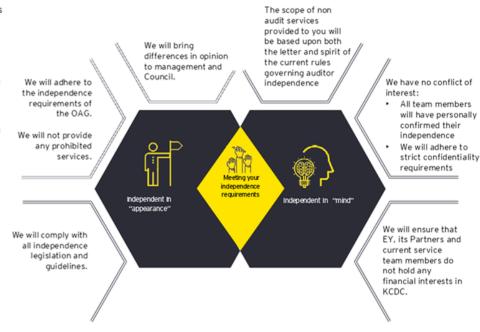
Independence is fundamental to EY as our ongoing reputation and success is connected to our ability to meet both KCDC's and broader regulatory independence requirements.

We have consistently complied with all professional regulations relating to auditor independence including those outlined in:

- ▶ PES 1 International Code of Ethics for Assurance Practitioners (including International Independence Standards) (New Zealand)
- ► OAG independence rules

Accordingly, we ensure that there are controls in place and actions taken on a regular basis that mitigate any risks to our independence.

There are no matters that, in our professional judgement, bear on our independence which need to be disclosed to the Audit and Risk Subcommittee.



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Appendices

#### B. Focused on Your Future

# FRS 48 Service Performance Reporting

#### Background

The NZASB has issued a new accounting standard for PBEs, FRS 48 Service Performance Reporting. This new standard requires the preparation of Statements of Service Performance for PBEs that report in accordance with Tier 1 and Tier 2 PBE standards.

The Standard describes service performance information as information about what an entity has done during the reporting period in working towards its broader aims and objectives, together with supporting contextual information. The standard establishes principles and high-level requirements for the reporting of service performance information rather than specifying detailed reporting requirements. This is due to the standard being applied to a wide range of PBEs.

An explanatory guide to FRS 48, called EG A10, has been issued by the XRB and is published on their website (https://www.xrb.govt.nz/accounting-standards/not-for-profit/explanatory-guide-eg-a10/).

#### Recommendations

New Accounting Standards

KCDC is required to prepare a Statement of Service Performance under legislation and the new standard will primarily result in disclosure changes as opposed to the primary content of the existing Statement of Service Performance changing. Likely disclosure changes include providing the details of the judgements associated with selecting and measuring performance metrics.

# PBE IPSAS 41 Financial Instruments

#### Background

PBE IPSAS 41 introduces a new model for classifying financial assets, whereby financial assets are classified based on the nature of their underlying cash flows and the business model under which the assets are held and managed.

PBE IPSAS 41 introduces a new, forward-looking impairment model based on expected credit loss ("ECL"), which is different to the current "incurred loss" model in PBE IPSAS 29. The new impairment model will impact financial assets recognised at amortised cost (e.g. trade receivables) and debt instruments recognised at fair value through other comprehensive revenue and expense, as well as lease receivables.

Even for those PBEs that are not financial institutions and have simple financial assets, the standard will require consideration of the model an entity uses to assess impairment. It is expected that the new model will bring forward the recognition of impairments.

KCDC holds financial instruments, including:

- Contractual receivables and payables
- Loans to/from other entities
- Derivatives

The new impairment model is unlikely to significantly affect short-term receivables of KCDC, but may have a significant impact on longer-term financial assets such as long-term receivables / loans not measured at fair value. When applying the new model, KCDC should consider the following:

When assessing assets for impairment under PBE IPSAS 41, KCDC will need to
estimate and recognise credit losses arising from possible future default
events, rather than recognising impairment only once indicators of default
occurs, as per PBE IPSAS 29.

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#### C. Sector Focus

#### Change and reform in local government

The local government sector is currently undergoing significant reform and change. Some initiatives are broad and span across the sector while others relate to specific areas. While this programme of change doesn't always directly impact the detailed audit procedures we perform our audit, as whole, is completed in the context of the current programme of ongoing change in the local government sector.

# Key changes and challenges

#### Future for Local Government review

➤ The Future for Local Government Review will consider, report, and make recommendations to the Minister of Local Government. The Interim Report has been presented to the Minister and is open to public comment. The current plan is for a final report to be presented to the Minister/Local Government New Zealand in early 2023.

#### Three waters reform

- The first phase of the reform was establishing Taumata Arowai to oversee, administer, and enforce the new drinking water regulatory system.
- The next phase of the reform relates to water service delivery.
   The Government has announced that it will establish four
   Water Service Entities as a part of its three waters reform programme.
- The Minister announced the establishment of a working group on representation, governance and accountability of the new Water Services Entities. This group comprises local authorities and iwi/Māori representatives.
- The Water Services Entities Bill will likely be introduced and passed into law during 2022. The Government expects the four new entities to be operational from 1 July 2024.

#### Resource management, building, and housing

- Many council areas are already seeing development at an increased scale. This often puts pressure on infrastructure services, as subdivisions or urban infill increases. Current reforms, especially those with potential to relax urban density and height limits, could result in some councils having to react to unplanned costs.
- Significant Resource Management reform is currently underway. This includes the repeal of the Resource Management Act and its replacement with three new pieces of legislation.

#### Covid-19

Covid-19 and the associated response measures have resulted in:

- Decreases in certain revolue types over the past two years;
- Supply chain issues and a tighter labour market have increased cost pressures and in some cases limited ability to access needed materials and skilled workers; and
- Asset valuations containing a higher level of judgement as price related inputs become more subjective.

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#### EY | Building a better working world

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Enabled by data and technology, diverse EY teams in over 150 countries provide trust through assurance and help clients grow, transform and operate.

Working across assurance, consulting, law, strategy, tax and transactions, EY teams ask better questions to find new answers for the complex issues facing our world today.

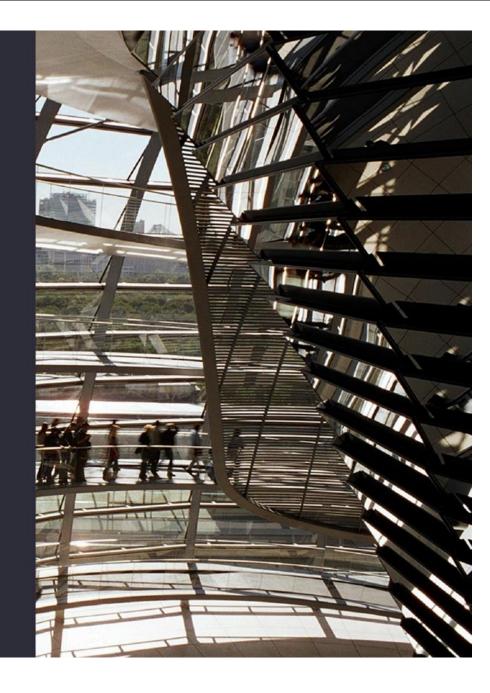
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ED None

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# 8.3 HEALTH AND SAFETY QUARTERLY REPORT : 1 OCTOBER 2021 - 31 DECEMBER 2021

Kaituhi | Author: Dianne Andrew, Organisational Development Manager

Kaiwhakamana | Authoriser: Wayne Maxwell, Chief Executive

# Te pūtake | Purpose

1 This report presents a Health and Safety report for the period 1 October 2021 – 31 December 2021

# He whakarāpopoto | Executive summary

- The Health and Safety Quarterly Report links to the draft Health and Safety Plan 2020-2023 which retains alignment to the WorkSafe NZ SafePlus model of 'what good looks like', the framework of which sets out ten performance requirements under the three themes of Leadership, Worker Engagement and Risk Management. The Plan will continue to build on the three high level areas of Leadership, Health and Safety Management Systems, and Contractor Management all with an underlying focus on:
  - skill and capability of our people
  - managing our critical risks, and
  - leadership and engagement.

# Te tuku haepapa | Delegation

- Audit and Risk Sub Committee has delegated authority to consider this report under the following delegation in the Governance Structure, Section C.1:
  - Ensuring that the Council has in place a current and comprehensive risk management framework and making recommendations to the Council on risk mitigation;
  - Assisting elected members in the discharge of their responsibilities by ensuring compliance procedures are in place for all statutory requirements relating to their role;
  - Governance role in regards to the Health and Safety Leadership Charter and Health and Safety Plan.

# Taunakitanga | Recommendations

A. That the Audit and Risk Sub Committee notes the Health and Safety Quarterly Report for the period 1 October 2021 – 31 December 2021 attached as Appendix One to this Report.

# Tūāpapa | Background

- The quarterly Health & Safety Performance Report is intended to provide the Council with insight into initiatives and activities and their progress, as part of our Council's commitment to providing a safe and healthy place to work. The contents and any subsequent discussions arising from this report can support Officers to meet their due diligence obligations under the Health & Safety at Work Act (HSWA) 2015.
- Between July and September 2017 the Simpson Grierson Health and Safety team were engaged to review how the Council was progressing with changes and planned initiatives following the introduction of the Health and Safety at Work Act (HSWA) 2015. The findings were presented back to the Audit and Risk Committee in November 2017. This review identified areas for improvement, in particular some process improvements to further strengthen Council's ability to more effectively monitor and verify.
- The draft Health and Safety Plan period has been extended from two to three years and will cover 2020 2023 to enable Covid-19 lockdown delays and interruptions to be included.

- A draft of the Health and Safety Strategic Plan 2020-2023 has been adopted by the Senior Leadership Team and was to be presented to this sub-committee following a Discussion Forum which was to be scheduled before this meeting. However due to the Covid-19 disruptions to work deliverables, the Discussion Forum has yet to be confirmed. Work is however proceeding based on the deliverables stated in the 2020-2023 plan.
- Progress on the 2020 2023 Health and Safety Plan will continue to be incorporated into quarterly reports going forward

# He korerorero | Discussion

- 9 Progress on the initial Health and Safety 2018-2020 Plan initiatives continue to progress however the alert level 4 and alert level 3 restrictions severely disrupted planned health and safety related initiatives and training. Several timelines continue to require extensions and this will be updated through the regular reporting cycle.
- Disruptions as a result of previous and future Covid-19 alert level resurgence and/or restrictions have been factored into the draft 2020 2023 Health and Safety Plan but actions and deliverables are progressing, albeit slower than anticipated.

### He take | Issues

- 11 Training for key competency/qualification requirements for specific roles has been disrupted through Covid-19 restrictions and changes to alert and traffic light systems however this training has been prioritised to ensure compliance where required and where delays are out of the Council's control, specific measures are being put in place to manage this to minimise any potential for organisational risk.
- Planning has been in progress this quarter in anticipation of an Omicron outbreak in the community and minimising organisational risk to enable best opportunities to continue a level of service delivery to our community during Covid-19 disruptions. Planning for this contingency includes the health and safety and wellbeing of staff and customers, and members of the community and as such will be contingent on Council's resource availability and as such some services may be reduced for a period of time.

# Ngā kōwhiringa | Options

13 For the delivery of key competency/qualification training, most will be remote delivery for the next few months and where possible, staff in their team 'bubble' may gather in their bubble and complete the training. This will be worked through team by team to ensure staff risk management is effective balanced with the practical need to keep staff current in their skill areas as required for their roles. Where roles do not have specific training for compliance reasons, this training will continue to be prioritised and delivered as and when appropriate given the limitations from Covid-19 restrictions at the time.

#### **Tangata whenua**

14 There are no tangata whenua considerations arising from this report.

# Panonitanga āhuarangi | Climate change

15 This Report does not impact on the work programmes for climate change.

# Ahumoni me ngā rawa | Financial and resourcing

Budget has been provided for implementation of the action plan initiatives as part of the 2018-38 Long-term plan.

# Ture me ngā Tūraru | Legal and risk

17 There are no legal and risk considerations in addition to those already noted in this report.

# Ngā pānga ki ngā kaupapa here | Policy impact

18 There are no policy considerations arising from this report.

# Te whakawhiti kōrero me te tūhono | Communications & engagement

19 There are no communication and engagement considerations arising from this report.

# Te mahere tūhono | Engagement planning

# Whakatairanga | Publicity

21 There are no publicity considerations.

# Ngā āpitihanga | Attachments

1. Health and Safety Quarterly Report 1 October 2021-31 December 2021 J.

Appendix One

# KĀPITI COAST DISTRICT COUNCIL Health and Safety Quarterly Report to the Audit and Risk Sub Committee 1 October 2021 – 31 December 2021

The draft plan retains alignment to the recently introduced WorkSafe NZ SafePlus model of 'what good looks like', the framework of which sets out ten performance requirements, under the three themes of Leadership, Worker Engagement, and Risk Management. The plan will continue to build on the three current high-level areas of Leadership; Health and Safety Management Systems, and Contractor Management, with the underlying focus on:

- o skill and capability of our people
- o managing our critical risks, and
- o leadership and engagement

Lag performance indicators are a measure of adverse events that have occurred and been reported. Compared to the same period last year, the total number of health and safety incidents reported this quarter are very similar (80 compared to 85).

#### 1 LEAD INDICATORS

#### 1.1 Corporate Health and Safety Training summary

Training Type	Training Course Name	Scheduled	Status
Task Related	Breathing Apparatus		Not Scheduled
	Chlorine Maintenance		Not Scheduled
	Dangerous Goods		Not Scheduled
	Fire Extinguisher handling		Not Scheduled
	Chemical Awareness		Not Scheduled
	Approved Chemical Handler		Not Scheduled
	<ul> <li>Confined Spaces &amp; Gas Detection</li> </ul>		Not Scheduled
	Working at Height	Nov 2021	Completed
	Chainsaw Safety	Oct 2021	Completed
	Traffic Controller		Not Scheduled
	Site Traffic Management Supervisor (STMS)		Not Scheduled
	Playground Inspection &     Maintenance course		Not Scheduled
Role Related	Asbestos Awareness	Nov 2021	Completed
7 (0/0 / (0/0100	Electrical Competency		Not Scheduled
	Growsafe		Not Scheduled
	Introduction to Water Quality (US20046	Nov 2021	Completed
	Situational Safety Workshop	Dec 2021	Completed
Critical Risk	AA Safe Driving Assessment – Phase 1: Regular Drivers of Council	Commenced Sept 2020	Completed
Related	vehicles (online assessments	Зерг 2020	
	AA Safe Driving Assessment -  Phase 1 provided assessment -	Commenced Nov 2020	Completed
	Phase 1 – practical assessments	Commenced	Completed
	AA Safe Driving Assessment - Phase 2: other staff (online)	Nov 2020	Completed
	assessment) - to complete within 2	1101 2020	
	months of notification		
General - Health	Comprehensive First	5 courses	5 courses completed
and Safety		scheduled	
Related			
	CPR and AED		Not Scheduled
	Health and Safety Representative	As required	Not Scheduled
	Fire Warden Training	Annual	Not Scheduled

Appendix One

#### 1. EMERGENCY EVACUATIONS AND DRILLS

- The Council has 12 buildings which all have emergency evacuation plans in place. Ten of
  these buildings have their evacuation plans approved and lodged with Fire and Emergency NZ
  as required by the nature of their operation. Ten buildings are required to carry out six monthly
  emergency evacuation drills.
- The Council has two buildings which do not require six monthly evacuation drills and instead
  require procedures to be in place, checked and reviewed which is occurring.
- No emergency evacuation drills were undertaken this quarter. With the Evacuation Drill dates being stopped, and then restarting once the suspension time is up, at present we are not overdue on any of our drills, and this is the reason why there have been no drills for this quarter.
- With all regions in New Zealand in the red-light setting of the Covid Protection
  Framework (CPF) the requirement to conduct trial evacuations is suspended. Although the
  requirement to conduct trial evacuations is suspended, there are buildings which are able to
  proceed while adhering to the governments CPF requirements. Our Property team continue
  to work very closely with the evacuation drill provider, especially with the ever changing
  environment and supersessions caused by the changes with Covid-19 evaluations
  transitioning from Alert levels to the Traffic Light system.

#### 2. EMPLOYEE HEALTH AND SAFETY INDUCTIONS

37 new employees commenced this quarter. A review of current induction processes is
underway and will be captured as part of the new 'Cognise' on line training module. This new
online system is a collaboration between the Digital Solutions team and Organisational
Development team and has been a work in progress due to Covid-19 interruptions. During this
quarter further development has recommenced and a roll out plan is being developed.

#### 3. WELLNESS INITIATIVES

Wellness Initiative	Staff recipients	
Eye Examinations	9	
Ergonomic Work Assessments	6	
Hearing Tests Annual cycle August – December	11	
Noise Monitoring (water Treatment Plants and Operations) - 5 yearly cycle commenced October – December 2020 - Completed December 2020	Not due this quarter	
EAP Services hours utilized	19 HOURS	

## 4. DRUG AND ALCOHOL MANAGEMENT

- . Drug and Alcohol Tests pre-employment continue to be undertaken by all preferred applicants.
- Reasonable cause testing continues to be undertaken as a mandatory requirement where any
  incident involves the use of machinery or vehicles and a worker's actions or lack of action may
  have contributed.
- No Reasonable Cause tests were conducted during this quarter.

# 5. STANDARD OPERATING PROCEDURES (SOPS)

 Operational activity SOPs continue to be maintained as work in progress/continuous improvement.

#### 6. CONTRACTOR MANAGEMENT - MAJOR WORKS\*

- As at 31 December 2021, a total of 167 Contractors were listed as 'current approved' on the Contractor Register.
- 1 contractor was newly added and 28 had their approval status renewed this quarter.

\*Major Works refers to contractors undertaking work other than office/administrative based work.

Appendix One

#### 7. RISK MANAGEMENT

- The 2018-2020 work program identified three organizational critical risk priority areas:
   Asbestos Management, Hazardous Substance Management, and Driving. Work on each area
   has progressed to the point where processes, procedures and plans to mitigate and more
   effectively manage these risks are now in place. This does not mean they should be 'removed'
   as organizational critical risks as these areas will still remain critical risks for our organization.
- Driving: Job specific training for specialist vehicle drivers (pump trucks, bulldozers etc.)
  remains in place. 35 drivers identified as higher risk due to their roles regular requirement to
  drive a Council vehicle have now completed both the on-line assessment and the on-road
  assessment.
- As at 31 December there were 53 Care Register entries, with two new additions this quarter.
   Work continues on managing/reviewing high risk existing entries including particular attention to events involving abusive customers interacting with staff on Council work sites.
- Focus on wellbeing initiatives and supporting psychological wellbeing is a focus and psychological wellbeing has been added to the organisational critical risk register.
- A project to complete an overall review of all risk assessments and safety plans for Council
  Operations staff working at parks and reserves has been deferred due to Operations resource
  unavailability. Rescheduling for the overall project is yet to be confirmed however ongoing risk
  assessments and safety plans are monitored and updated on a case-by-case basis.
- Occupational noise monitoring across Infrastructure Operations and Water Treatment Plants staff has been completed and will now become part of the 5-yearly cycle. Where circumstances change and different equipment / new machinery is introduced to these areas, assessments may be done within the 5 yearly cycle as required.
- The Health and Safety at Work Act asserts that a PCBU is required to ensure the safety of
  their employees, protect both their physical and mental health and manage risks arising from
  exposure to hazards at work. In this respect there has been an increased focus of the
  psychosocial hazards and risks associated with these of staff having potential health
  outcomes such as stress, depression, anxiety, sleep disorders. Some examples of
  psychosocial hazards include bullying, harassment, violence, work design and work load, un
  reasonable deadlines.

#### 8. HEALTH AND SAFETY COMMITTEE (HSC)

- . Monthly meetings were held in October, November and December 2021.
- A number of initiatives were undertaken for Mental Health Awareness Week in October including team talks/walks, competitions and stickers/kit-kats for all staff - feedback from staff has been very positive.
- A Safeplus assessment/survey was undertaken in November for all staff to assess the
  organisation's health and safety performance. Results identified that the main issues are
  managing stress and fatigue and the committee has created an action item to review these
  results and implement appropriate strategies to address any issues.
- The committee continues work on a plan for the key focus areas outlined in the draft 3-year Health and Safety Plan (2020-2023). Covid-19 business disruptions have impacted on the committee members' availability during this quarter.

#### 9. SLT INITIATIVES

- SLT undertook a site visit of the Paraparaumu Depot in September 2021. SLT continues to maintain a focus on wellbeing, including psychological wellbeing because of previous lockdowns and future planning for Covid related contingencies and potential impacts amongst our staff.
- SLT continues to monitor and review leave usage which has resulted in the implementation of a new leave provision to enable staff to care for their dependants.
- SLT recognises that off shore/ nationwide travel holidays are not likely to be an option as a
  destination of choice for staff using annual leave at this time however ensuring opportunities for
  rest and recreational breaks away from the workplace is still a priority to enable opportunities
  for wellbeing, resilience and general good workplace practices.

# 10. HEALTH AND SAFETY POLICY REVIEW

- An updated Health and Safety Risk Management Policy and an Accidents and Incidents Management Policy is awaiting formal sign off/approval. Emergency Preparedness and Business Continuity policies remain under constant review and monitoring.
- The wider health and safety policy related review work program continues to be a work in progress using a continuous improvement approach to enable best opportunities for checking fit for purpose post covid-19 lockdowns.

Appendix One

 The Health and Safety Toolkit on HubKap continues to be maintained under business-asusual continuous improvement.

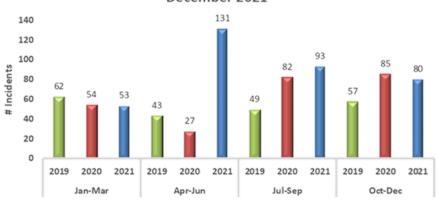
#### LAG INDICATORS

#### 11. INCIDENTS, INJURIES, ILLNESSES AND NEAR MISSES 1 OCTOBER - 31 DECEMBER 2021

Group	Incident/Injury or Illness	Notifiable* Incident/Injury or Illness	Near Miss	Total
Chief Executive including Org Dev	0	0	0	0
Corporate Services	1	0	0	1
Infrastructure Services	6	0	1	7
People and Partnerships	0	0	0	0
Place and Space	23	0	1	24
Regulatory Services	4	0	0	4
Strategy, Growth & Recovery	0	0	0	0
Third Party	38	0	5	43
Contractor	1	0	0	1
Total	73	0	7	80

<sup>\*</sup> Notifiable Incident: an unplanned or uncontrolled incident in relation to a workplace that exposes the health and safety of workers or others to a serious risk, arising from immediate or imminent exposure.

# Total Reported Incidents 3-yearly Comparison as at December 2021



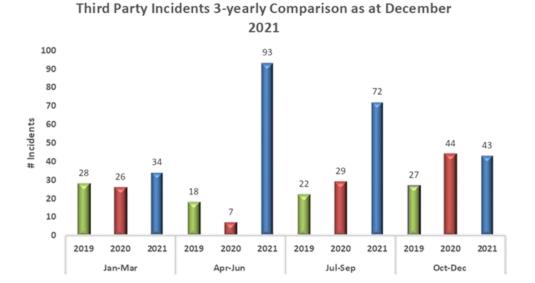
#### Of the 80 total incidents for Oct-Dec 2021:

- 9 were worker injuries: including bruising/crushing/sprain (4), cuts/abrasion (4), burn (1)
- 27 were worker non-injuries including near miss (2), 3<sup>rd</sup> party behaviour / mental stress (11), vehicle and mobile plant events (5), biological agencies (2), illness (3), physical hazards (4)
- 1 was a Contractor incident related to 3<sup>rd</sup> party behaviour
- 43 were third party incidents.
- 43 of the total incidents occurred at the Pools, 19 at the Libraries, with the remaining 18 at other locations throughout the council.

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<sup>\*</sup> Notifiable Injury or illness, suffers a serious injury or illness as a result of work or workplace, for example requires immediate qualified medical assistance or admittance to hospital, or treatment from a registered medical practitioner within 48 hours of exposure to a substance.

Appendix One

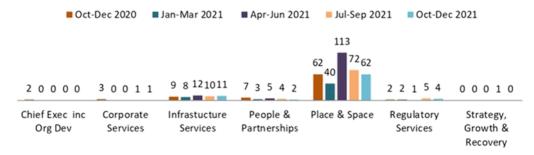


- Third Party is defined as a person who does not hold employee status or contractor worker status
- Third Party events are associated primarily with Council's recreational public buildings ie. Aquatics centres and Libraries.

#### Of the 43 total third party incidents for Oct-Dec 2021:

- 17 were behavioural related incidents 8 of which were categorised as aggressive/concerning behaviour by external parties to staff or others. (8 libraries, 5 Pools and 4 through remainder of Council)
- 19 were third party injuries: including bruising/crushing (5), cuts/abrasion (4), Nosebleed (5), water-related (3), Sting (1), and Burn (1)
- The remaining 7 included Water related incidents (5), Mental stress (1), Being hit by moving objects (1)

# **Total Reported Incidents by Group**



The high proportion observed in Place and Space is a reflection of the range of community facilities where responsibility sits under this group's activity area.

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#### 8.4 RISK MANAGEMENT

Kaituhi | Author: Andrew Gillespie, Risk Advisor

Kaiwhakamana | Authoriser: Mark de Haast, Group Manager Corporate Services

#### Te pūtake | Purpose

1 This report updates the Audit and Risk Subcommittee on the on-going implementation of the Enterprise Risk Management (ERM) framework.

### He whakarāpopoto | Executive summary

This report does not exceed four pages therefore there is no requirement for an Executive Summary.

### Te tuku haepapa | Delegation

- The Audit and Risk Subcommittee has delegated authority to consider this report under the following delegation in the Governance Structure, Section C.1.
  - Ensuring that the Council has in place a current and comprehensive risk management framework and making recommendations to the Council on risk mitigation.

### Taunakitanga | Recommendations

A. That the Audit and Risk Subcommittee receives and notes this report, including Appendices 1 and 2 to this report.

### Tūāpapa | Background

- The key elements of the Enterprise Risk Management Framework include; risk management, corporate business continuity management, procurement improvement programme; and business risk and assurance.
- 5 The main work streams are:
  - regular risk discussions with staff and managers and embed the day-to-day management of risks in work streams such as: projects, activity delivery, and asset management.
  - communicate and report risk up to Council/Committees.
  - have a Business Continuity Management System for effective response to a range of potential business disruptions.
  - provide fraud awareness training.
  - provide business assurance oversight and complete business assurance work; and
  - improve the understanding and tools to support good procurement practices.
- Risk is defined as the effect of uncertainty on expected results and is managed on a continual basis. The intended outcomes from performing this risk management programme will assure:
  - stakeholders, external auditors, the Council and management that the real risks are being identified and managed effectively. Risks can be negative or positive:
    - a negative risk is a threat and/or potential problem. It creates concern or uncertainty around our delivery of overall programmes, projects, strategies, or other expectations that can result in major health and safety, financial, fraud, operational and reputational impacts. Identifying negative risks before they occur means that we can take measures to mitigate or remove the threat, so that it does not materialise.

- a positive risk is an opportunity which has a positive impact on our objectives. When these are identified the appropriate action is to make use of the opportunity and leverage them to cause them to occur. For example, ensuring that everything is looked at and actions are put in place to make risks as small as possible might highlight the value of using new technology to increase quality assurance and improve service delivery.
- better decision making throughout the business through greater awareness of the real risks and how these are going to be addressed; and
- clarification and socialisation of the Council's risk appetite and tolerance.

### He korerorero | Discussion

Enterprise Risk Management Progress Update

#### Strategic Risk Profile – Summary Update

- The strategic risk profile is managed by a risk register and presented in the associated Strategic Risk Summary attached as Appendix 2 to this report. This Summary:
  - 7.1 lists the risk impacts, controls and treatments planned with updates to reach the target risk level, and
  - 7.2 plots each Strategic Risk (SR) on the risk matrix.
- 8 The risk treatment status is categorised as follows:



- 9 Engagement on the strategic risk profile is through quarterly conversations with managers. These conversations drive the responses in the update column of the Strategic Risk Register attached as Appendix 2 to this report and are highlighted in yellow to make for easier reading.
- The focus is on identifying, managing, and communicating the very highest strategic and operational risks that the Council faces. Our approach to how we assess risk is illustrated in diagrams in Appendices 1 and 2 to this report. Important matters to note when reading the diagrams are that:
  - 10.1 Likelihood is how likely the risk is to materialise and is rated as rare, unlikely, possible, likely, and almost certain.
  - 10.2 Consequence is the impact on the Council not just financial, but also health and safety, fraud, operational and reputational; and
  - 10.3 This assessment tool is subjective and is used as a prompt for a risk comparison and ranking mechanism.
- The overall risk management culture and practice continues to improve, and the risk conversations widen. The concept of risk acceptance is being further embedded across the organisation, i.e. certain moderate level risks may be tolerated by the business in the context of the costs or impracticalities to further mitigate the risk.
- In summary, our Strategic Risk Status is healthy. There are 21 strategic risks presented in Appendix 2 to this report, 16 of which have maintained the same status as previously reported to the 12 August 2021 meeting.

- In the meeting on 12 August 2021, it was agreed that 'SR8 Fraudulent activity' risk level be reduced from 'High' to 'Moderate'. This change has been incorporated in the Strategic Risk Summary attached as Appendix 2 to this report.
- Seven of the 21 total Strategic Risks are classified as "some concern" (noted below) and the other 14 are classified as "on track".

Risk#	Risk Treatment Status	Risk Treatment Update
SR2 – Infrastructure service disruption associated with significant Natural Hazards.	Some Concerns	Waikanae Wastewater Treatment Plant Clarifier Project - Delays to securing materials and sourcing additional contractors onsite to complete works which will impact on the completion date.
<b>SR7 -</b> Difficult to recruit and retain staff.	Some Concerns	Due to a number of other Strategic Risks being classified as 'Some Concerns' as a result of staffing and recruitment constraints, this risk treatment status has been classified as some concerns itself.
SR9 - Paraparaumu Wastewater Treatment Plant – difficulties with consent process.	Some Concerns	Appeal process delayed, still awaiting the outcome and any changes as a result of the appeal to the Proposed Natural Resources Plan.  Awaiting approval of the Draft terms of reference developed for the Paraparaumu Wastewater Treatment Plant process which defines Iwi involvement in the consenting process.
<b>SR10 –</b> Programme delivery is disrupted.	Some Concerns	Delivery of work programme is delayed due to SLT reprioritisation of work programmes to manage Covid-19 disruptions to supply chains and labour markets which are impacting on deliverability of the capex programme as well as the provision of services.
SR17 – Customer Focus.	Some Concerns	The draft Customer Framework and associated work programmes previous timing of Quarter One 2021/22 financial year is delayed due to SLT reprioritisation of work programmes to manage the resilience of staff resources and recruitment constraints.
SR19 – Emergency response.	Some Concerns	A more adaptive approach to retention is being deployed in order to retain critical staff. This risk has been exacerbated by Covid-19.  Highly competitive recruitment market and shortage of skilled workers is leaving some areas understaffed. Timelines set by government has increased worker demand in some areas with consultants also working at capacity. Concern about further pandemic impacts on workforce and contractor availability.
SR21 – Cyber Security – Enterprise Management Replacement	Some Concerns	Organisations are doing far more digitally as a result of Covid-19, this in turn increases the risk of a potential Cyber Security attack.

#### Procurement Improvement Programme

- With the Council-wide Procurement Strategy as the foundation, progress towards better procurement maturity is well in hand. Work has continued to uplift procurement capability and provide procurement support across the organisation.
- A broader Outcomes Guide was launched to support staff to achieve wider social, economic, cultural and environmental outcomes that go beyond the immediate purchase of goods and services. The existing Council procurement framework was reviewed by independent procurement experts and improvements identified in the review are underway.
- 17 A procurement technology roadmap was developed, and a contract has been signed with an implementation partner. Deliverables from this work will be an external-facing Supplier Portal that enables effective digital interactions between the Council and suppliers outside a formal tender process and an internal-facing Procurement Hub that provides staff with smarter technology to guide, support and enable good procurement work.
- 18 Staff are provided with continuing advice and training to lift procurement capability.

#### Risk and Assurance

19 Development of a Council-wide assurance and business improvement work programme remains on hold due to limited resources and prioritising the Council's Covid-19 response.

#### He take | Issues

20 There are no issues to be raised in this report.

### Ngā kōwhiringa | Options

21 There are no options to be raised in this report.

#### Tangata whenua

22 There has been no direct engagement with tangata whenua regarding this report

#### Panonitanga āhuarangi | Climate change

The Strategic Risk Summary attached as Appendix 2 to this report includes 'SR1 - Natural hazards exacerbated due to - global warming, sea level rise / climate change, and earthquakes. This risk is reported on every quarter to the Audit and Risk Subcommittee with updates to the treatments being collated from the Senior Leadership Team. Ahumoni me ngā rawa | Financial and resourcing

24 There are no further financial and resourcing considerations arising from this report.

### Ture me ngā Tūraru | Legal and risk

25 There are no further legal considerations arising from this report.

#### Ngā pānga ki ngā kaupapa here | Policy impact

26 There are no further policy implications arising from this report.

#### Te whakawhiti korero me te tuhono | Communications & engagement

#### Te mahere tühono | Engagement planning

This matter has a low level of significance under the Council's Significance and Engagement Policy.

#### Whakatairanga | Publicity

28 There are no publicity considerations.

### Ngā āpitihanga | Attachments

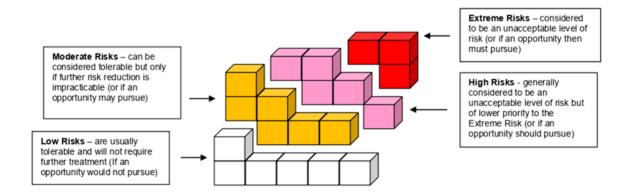
- Appendix 1 Strategic Risk Matrix with plotted risks  $\underline{\mathbb{J}}$  Appendix 2 Strategic Risk Summary  $\underline{\mathbb{J}}$ 1.
- 2.

# Appendix 1: Risk Matrix with Strategic Risks Plotted

#### **Risk Assessment Matrix**

#### Likelihood

		Rare	Unlikely	Possible	Likely	Almost Certain
		1	2	3	4	5
Catastrophic	100	Moderate  ❖ SR20	High	High ❖ SR21	Extreme  SR1 SR2 SR3	Extreme
Major	70	Moderate	Moderate	High	High	Extreme
Moderate	40	Low	Moderate	Moderate  SR8  SR15  SR16  SR17  SR18  SR19	Moderate  SR12 SR13 SR14	High
Minor	10	Low	Low	Low	Low	Low



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#.	Risk		In	npacts				Level	Risk Controls		Risk Treatment Status
SR 1	Part							46iH	Maintain Current Controls:  - 30-year Asset Management Plans include risprotective measures.  - Proactive coastal hazards and climate change.  - Ensure future development considers expected.  - Stormwater Plan.  - Ongoing engagement with key sectors and composite to the Wellington Region Climate Change Working.  - Climate Emergency Action Framework.  - Self-Insurance Fund.  Risk Treatments  Treatments to reach Target Risk Level:  Implementation of the Climate Emergency Action Framework.	ted sea level rise.	On track
			Rare	Likelihood	Possible	Likely	Almos Certair		Ensure that key data that informs regulatory work and the District Plan is updated.	Work done to date is informing the Urban Development In Plan changes to be notified in 2022.  The forward work plan for future District Plan changes included hazard-related plan changes in the next few years, which account latest available information.	udes natural
	Catastrophic	Moderate High High		Extreme 400	5 Extremo	•	Proactively engage with sector community groups	We are leading by example for climate mitigation through and public transport use by KCDC staff.  We are seeking to enhance engagement with Mana When up on this risk.			
Consequence	Major	70	Moderate 70 Low	Moderate  140  Moderate	High 210 Moderate	280 Moderate	Extrem 350 High		Support the Community Assessment Panel (CAP) set up to support Takutai Kāpiti, a community-led coastal adaption project.	The role of CAP is to gather information and advice from t technical experts and iwi and report back to Council with r the best options for our response to climate change.	
	Moderate	10	40 Low 10	Low 20	120 Low 30	160 Low 40	200 Low 50		Regularly review Self-insurance Fund levels	A detailed report on the 2021 insurance renewal and insurincluded in the Agenda for the Audit and Risk sub-commit March 2022.	
C	= current r	risk leve	əl								

1





#.	Risk			Impacts				Level Target	Risk Controls		Risk Treatment Status
SR	service disruption associated with significant Natural Hazards.  - Lack of resilience - Uncertainty with Central Government assurance of 60% loss funding Loss of core infrastructure and services for extended periods li to occur in an extreme natural event or pandemic due to lack or resilience and inadequate insurance arrangements - May impact usability of building the district.						xtreme	Moderate	Maintain Current Controls:  AON / Tonkin Taylor / GNSR vulnerability / re Self-insurance Fund (\$250k Capex and \$150k Asset Management Plans Asset replacement programme and condition Syndicate Insurance programme. Redundant network. Embedded water storage Emergency Recovery Plan is incorporated with Emergency response.  Risk Treatments	k Opex) per annum).	Some Concerns
	- Infras	the district.							Treatments to reach Target Risk Level:	Update:	
	00,50						ity		Waikanae Water Treatment Plant Clarifier Project	Delays to securing materials and sourcing additional contracomplete works which will impact on the completion date.	actors onsite to
			Rare	2 3 4			Almost Certain 5		Ensure Council that sufficient insurance cover is in place.	Council renewed its insurance cover for Infrastructure and assets in May 2021, continuing as part of the Outer Welling Services syndicate with Porirua, Upper Hutt and Hutt City been assumed that the government 60:40 cost sharing are central government will meet 60% of the cost of underground.	gton Shared Councils. It has angement whereby
	Catastrophic	Moderate		200	300	400	500			the event of a natural disaster, continues to apply.	
ecuencesu	Major	70	Moderate 70	Moderate 140	High 210	280	Extreme 360				
S	Moderate	40	Low 40	Moderate 80	Moderate 120	Moderate 160	High 200				
	Minor 10 10		Low 20	Low 30	Low 40	Low 50					
C	) = current	risk lev	/el	•				•			





							Risk	Level			Risk Treatment
#.	Risk			Impacts			Current	Target	Risk Controls		Status
SR 3	Asset in decision than des resulting manager council of	is are le sirable g in poo ment of	ess or f	<ul> <li>Social, env</li> <li>Deliverable</li> <li>Higher prior</li> <li>Less than of decisions of outcomes, management outcomes and/or failu</li> <li>Penalties /</li> <li>Reputation</li> </ul>	desirable as can result in council ass ent practices possible fina ure to achiev Non-complial damage.	harm. t met. are unresolve set investme poor District et and ancial losses ve KPIs. iance	ent :	Moderate	required).  - Capture assets using software: SPM (propert Waters).  - Asset maturity programme - training and updates.	and asset management decisions (business cases y and parks assets), RAMM (roading assets), INFONET (3-	On track
		- Infrastructure Services - Corporate Services - Strategy, Growth & Recovery - Place and Space					d. <b>Ш</b>	Š	Treatments to reach Target Risk Level:	Update:	
	- Corpo	Services - Corporate Services - Strategy, Growth & Recovery							Complete Asset Management Plans.	The completed Asset Management Plans that informed the Term Plan will be presented to Council in the next few mon	
									Asset Management - Develop a framework that provides for regular reporting against the investment programme and against the Long-Term Plan requirements and timeframes.	Initial considerations underway as to an improvement plan work.	and schedule of
				Likelihood			Almost	1			
			Rare	Unlikely	Possible	Likely	Certain		Asset investment decisions and property		
			1 Moderate	e High	3 High	Extreme	5 Extreme		acquisitions and disposal align with land use	Organisational changes have been made to grow capability this area.	y and capacity in
	Catastrophic	100	100	200	300	400	500		and regulatory approach, and appropriate risk considerations.		
eouenbes	Major	70	Moderati 70	e Moderate	High 210	280	Extreme 350				
Con	Moderate	40	Low 40	Moderate 80	Moderate 120	Moderate 160	High 200				
	Minor	Low Low Low Low 10 10 20 30 40		Low 50							
C	) = current	risk lev	/el	•							



# Strategic Risk Summary February 2022

	Diele			I				Risk	Level	Bish Cantrala		Risk Treatment	
#.	Risk			Impa	icis			Current	Target	Risk Controls		Status	
SR 4	lwi relat  – lack of understa agreeme and Cou	mutual nding a ent betwe	nd	sta Pa - De ini - La	atutory and artnership of elays and of itiatives. ack of mutu	d Memorand obligations. or misalignn ual understa	nent on key	High	Low	Maintain Current Controls:     Regular and/or proactive communications bet     Council funding for lwi capacity.     Te Whakaminenga o Kapiti work programme.     Partnership requirements reflected in Activity  Risk Treatments	•	On track	
	- Peop	le and nerships			eputational		and Council			Treatments to reach Target Risk Level:	Update:		
			ı	Likelihood				_	Ongoing conversation with Iwi partners about	Discussions are ongoing with all three of our lwi partners. heavily involved in our Covid-19 response (Health, MSD &			
	Rare Unlikely Possible Likely							Almost Certain		partnership needs and aspirations.	return has impacted progress in this space.	,,	
			1		2	3	4	5		Establish a staff capability development	SLT has approved the approach for the first tranche of this programme, to		
	Catastrophic	100	Model 100		High 200	High 300	Extreme 400	Extreme 500		programme on enhancing Te Ao Maori and Council's obligation to Maori	build the Te Reo capability within the organisation.	programme, to	
Consequence	Major	70	Model 70		Moderate 140	High 210	High 280	Extreme 350					
8	Moderate	40	Lov 40		Moderate 80	Moderate 120	Moderate 160	High 200					
								Low	-				
	Minor 10 10 20 30 40							50					
C	= current risk level												





#.	Risk			Impacts				Level Target	Risk Controls		Risk Treatment Status	
SR 5	governr and legi creates	nent p	olicy	timeframes - Unforeseer opportunitie	nt interventions. In district impress bought al				Maintain Current Controls:		On track	
	Owner - SLT			<ul> <li>Delays in p</li> </ul>		programmes		te	Risk Treatments			
	- SLI				inge/status r	not always	High	Moderate	Treatments to reach Target Risk Level:	Update:		
					uncil blamed lers such as		Mo	Form and strengthen good relationships, and actively collaborate, with Central and Regional Government to influence decisions.	Ongoing interactions with central and regional government different levels across the organisation.	t are occurring at		
,				Likelihood								
			Rare 1	Unlikely 2	Possible 3	Likely 4	Almost Certain 5			Ongoing engagement and input on key government reform proposals are occurring as opportunities arise. Where government allow, advocacy is presented to Council in advocacy lodgement.	vernment	
	Catastrophic	100	Moderat 100	High	High 300	Extreme 400	Extreme 500		Actively monitor / follow Central Government policy / legislative announcements and present related advocacy to Council and/or Committees	Some timeframes for input are very short and some legislative announcements have no warning, which makes input difficult and diverts s from delivery of other critical work. Recent example of this is the Resource Management (Enabling Housing Supply and Other Matters) Amendment A		
consequence	Major	70	Moderat 70	Moderate	High 210	High 280	Extreme 350					
ŏ	Moderate	40	Low 40	Moderate 80	Moderate 120	Moderate 160	High 200		for approval.	which had a very truncated parliamentary process, and significant implication for Council. Our advocacy resulted in some positive changes being made areas of concern.		
	Minor	10	Low 10	Low 20	Low 30	Low 40	Low 50			Significant implications are anticipated from RM Reforms. process for these new laws will occur in 2022, and may cu Government elections. When legislation is introduced, assundertaken of implications for Council.	t across Local	
C	= current risk level											





#.	Risk		lma	a a ta			Risk	Level	Risk Controls		Risk Treatment		
#.	KISK		mp	acts			Current	Target	RISK CONTROLS		Status		
SR 6	changes to waters se (drinking wastewate stormwate create	Government changes to 3- waters services (drinking water, wastewater, and stormwater) create uncertainty.  - Unforeseen district impacts / opportunities bought about by the new legislation Government intervention Delays in projects and programm - Redesign Priority change Resourcing Dissatisfaction. Council blamed for effects on stakeholders such as e uncertainty for development				out by the  n.  rogrammes.  blamed for	High	Moderate	Maintain Current Controls:  - Monitor policy / legislative announcements.  - Prepare submissions to advocate on behalf of the community.  - Clear communication across the organisation.  - Form and strengthen good relationships, and actively collaborate, with Central and Regional Government to influence Council decisions				
									Risk Treatments				
	- SLT			community.					Treatments to reach Target Risk Level:	Update:			
		Likelihood  Rare Unlikely Possible Likely					Almost		Monitor, consider and respond as appropriate to direction and decisions.	Continue to monitor and respond to central government's waters reform.	report on the 3-		
		Rare				,	Certain			Central Government has mandated the 3-waters reform. L	ocal government		
		1 Moder		2 High	3 High	4 Extreme	6 Extreme		Framework - New regulatory requirements.	sector feedback was being considered and further feedback governance and local participation was delayed from late	ck on how		
8	Catastrophic	100	100	100 200 300	400	500		Framework - New regulatory requirements.	Officers continue to monitor and respond to central governments find report on the 3-waters reform.				
ouenbesuo	Major	70	Moderate 70	Moderate 140	High 210	High 280	Extreme 350		Transition Plan	The Transition Plan can be determined once central gover guidance on all matters relating to the 3-waters reform i.e.			
0	Moderate		Low	Moderate	Moderate	Moderate	High			participation, asset purchases etc.	•		
		40	40	80	120	160	200		Advances to be presented and approved by	Council provided feedback on central government's 3-wate 2021. In accordance with the specified deadline. Subsequently sub	ers proposal in late		
	Minor	10	10	Low 20	30	Low 40	50		Advocacy to be presented and approved by Council and/or Committee.	reform was mandated. Council will continue to advocate for when feedback is requested from central government.			
$\bigcirc$	= current ris	sk level											





SR 7			Шре	acts			Current	Level Target	Risk Controls	Statu	tment s		
	staff, and high workload/stress.  - Additional costs e.g., replacing staff in a competitive market, consultants - Loss of and/or difficulties recruiting and retaining staff due to attractive work and/or salaries elsewhere and industry staffing fluctuations Delays in critical work programmes and/or associated poor decision making Loss of IANZ accreditation due to shortage of building staff Corporate loss of institutional and							Moderate	Maintain Current Controls:  Gallup Staff Engagement Survey and associated work programmes.  Workforce and Succession planning.  Talent management/Professional development.  Monitoring staff workloads  Short term workload management.  Employ contractors / consultants to backfill vacancies.  Adjust forward work programmes to align with capability and capacity.  Rewards & Recognition Policy.  Monitoring remuneration trends.  Job grade / pay structure reviews.  Professional Development.				
			- C	corporate los	ss of instituti				Risk Treatments				
	- SLT intellectual knowledge Organisational Development								Treatments to reach Target Risk Level:	Update:			
eouen	Catastrophic	100	Rare  1  Moderate 100  Moderate	Likelihood Unlikely 2 High 200 Moderate	Possible 3 High 300 High	Likely  4  Extreme 400  High	Almost Certain 5 Extreme 500		Continuous review on ways to maintain an effective workforce.	This work supports our readiness to respond to upcoming changes in the local government sector.  Actions include:  employing contractors / consultants to backfill vacancies.  adjusting forward work programmes to align with capability and capacity; and  embedding rewards and recognition as the way we do things here and actively used as a management tool.  Maintaining agility and effective prioritisation to deliver key services with reduced staff numbers.  A more adaptive approach to retention is being deployed in order to retain critical staff. This risk has been exacerbated by Covid-19.  Highly competitive recruitment market and shortage of skilled workers is leaving some areas understaffed. Timelines set by government has increased worker demand in some areas with consultants also working at capacity. Concern about further pandemic impacts on workforce and	<u>5</u>		
Conse	Major	70	70	140	210	280	350			contractor availability.  We are undertaking a workforce planning project to address resourcing and development pathways	, not		
	Moderate	40	40	Moderate 80	Moderate 120	160	High 200		Workforce and Succession Planning.	only for "growth" but as an employer of choice regionally.  This work improves our understanding of the cost to replace staff and on agile ways to build / maintain effective workforce.			
1	Low   Low   Low   Low   Minor   10   10   20   30   40						Low 50		Training.	A career pathway model for technical skills in hard to recruit roles is under development.			
$\overline{}$	= current risk level								Continue work programmes associated with Gallup Staff Engagement Survey.  Advocacy of Local Government sector organisations e.g., Taituara	Additional consideration around shared services for key risk areas is currently being considered.  Ongoing workshops focused on key areas for each Group.  Ongoing upskilling of our leaders ensuring staff, stakeholders and customers know what is expecte each other is important. A Leadership Strategy is under development. The next step will be to imple Leadership Training.  Other stakeholders such as Mana Whenua and the Chamber of Commerce are also providing feedling as this is an endemic risk that is not restricted to KCDC.	ement		

7



# Strategic Risk Summary February 2022

	Diele			loon a sta				Risk	Level	Biolo Comtrolo		Risk Treatment
#.	Risk			Impacts				Current	Target	Risk Controls		Status
SR 8	Owner	- Fraudulent activity could occur undetected due to inadequate monitoring, lack of strong physical and process controls resulting in financial loss, business interruption and reputational damage Business interruption Reputational damage.  Dwner  Corporate Services  Likelihood						Moderate	Low	Maintain Current Controls:  - Fraud management framework.  - Mitigation of Fraud Policy.  - Maintain fraud awareness.  - Protected disclosures.  - Employee screening.  - Statutory year end audits.  - Enterprise risk management.  - Internal controls.  Risk Treatments  Treatments to reach Target Risk Level:	Update:	On track
		Likelihood								Treatments to reach ranger risk bever.	Opauce.	
		Rare Unlikely Possible Likely					Likely	Almost Certain		Fraud awareness training.	The Mitigation of Fraud Policy has been reviewed and upd	ated.
			1	2		3	4	5				
	Catastrophic	100	Moder.			High 300	Extreme 400	Extreme 500		Internal audit programme (as resources allow).	Development of an assurance and business improvement been delayed due to Covid-19 response priorities.	programme has
euce			Moder	ate Mode	ate	High	High	Extreme				
Consequ	Major	70	70	14		210	280	350		Regularly review relevant corporate policies.	Ongoing.	
0			Low	Mode	rate N	Moderate	Moderate	High				
	Moderate	40	40	8		120	160	200				
			Low	Lo	v	Low	Low	Low				
	Minor	or 10 10 20 30 40			50							
									1			
C	= current risk level											





#.	Risk		Imp	acts			Risk Current		Risk Controls		Risk Treatment Status
SR 9	Parapara Wastewat Treatmen – difficult consent p	er t Plant ies wit	h s.	Legislative classification control con	nber of viable ischarge sta ost to further onal works re	e options ndards at r			Maintain Current Controls:     Comprehensive consenting strategy include reprofessional services contract aligned to risk strategies.	isk assessment and mitigations. mitigation actions including engagement and consultation	Some Concerns
	Owner			consent WW Poor investig		essments		ate	Risk Treatments		
	- Infrastro		and/or lwi end/ delayed and/	gagement re	esult in	High	Moderate	Treatments to reach Target Risk Level:	Update:		
		-	or an unsucce More onerou require subst WWTP. Failure to see growth & dev	cessful applic is discharge tantial upgra cure consen	cation. conditions de to		M	Track Appeal: Proposed Natural Resources Plan.	Appeal process delayed, still awaiting the outcome and an result of the appeal to the Proposed Natural Resources Plants		
			Rare	Likelihood	Possible	Likely	Almost	7	Whaitua Processes.	GWRC now looking at establishing the committee in April 3 Commencement of the Whaitua process will begin once the established.	
			1	2	3	4	Certain 5			Draft terms of reference developed for the Paraparaumu V	
	Catastrophic	100	Moderate 100	High 200	High 300	Extreme 400	Extreme 500	xtreme	Maintain and strengthen lwi relationships.	Vastewater the consenting	
90 00			Moderate	1	High	High	Extreme			Awaiting approval.	
nbesuc	Major	70	70	140	210	280	350		Relations with GWRC through the development	AEE has be lodged with GWRC, they've accepted the reso	ource consent
Ö	Moderate	40	Low 40	Moderate 80	Moderate 120	Moderate 160	High 200		of the Assessment of Environmental Effects (AEE) and options assessments.	application and we are currently awaiting feedback from the	
							Low 50		Progress new consent - wider view on future treatment plant locations and scale.	AEE has be lodged with GWRC, they've accepted the reso application and we are currently awaiting feedback from the	
O	= current ris	sk level									





#.	Ris	isk		ı	mpacts				sk Leve		Risk Controls		Risk Treatment Status	
SR 1	is of e.g	ogramn disrupto g., non-a ecialist r nd materi	<b>ed –</b> availab resour	oility of	compromis events. Projects no	oject deliver ed due to un ot delivered a ry of core se	nforeseen as planned.	High	Moderate	Moderate	to the Strategy and Operations Committee.  Deliverability of the Annual Plan CAPEX prog Strategy and Operations Committee.  In-house Project Management Office (PMO). Risk management. Regular financial reporting and monitoring.	nd non-financial) of Council's priority projects are provided ramme is reviewed quarterly and presented to the et for the first 6 years of the 2018-38 Long Term Plan.	Some Concerns	
		wner									Risk Treatments			
	-	SLT									Treatments to reach Target Risk Level:	Update:		
				'							Continue to develop capability of in-house PMO function.	Delivery of work programme is delayed due to SLT reprioritisation of work programmes to manage Covid-19 disruptions to supply chains and labour markets which are impacting on deliverability of the capex programme as we as the provision of services.  A broader Outcomes Guide was launched to support staff to achieve wider		
				Rare	Likelihood	Possible	Likely	Almost	$\neg$			A broader Outcomes Guide was launched to support staff social, economic, cultural and environmental outcomes that		
				1	2	3	4	Certain 5	_			immediate purchase of goods and services.	a go beyond the	
	Catastro	rophic	Moderate High High Extreme		Extreme 500				The existing Council procurement framework was reviewe procurement experts and improvements identified in the re					
aouer				Moderate	n desire	High	High	Extreme				A procurement technology roadmap was developed, and a signed with an implementation partner. Deliverables from		
Conseque	Major		70	70	140	210	280	350				external-facing Supplier Portal that enables effective digital	l interactions	
	Moderat	ate	40	Low 40	Moderate 80	Moderate 120	Moderate 160	High 200				between Council and suppliers outside a formal tender pro internal-facing Procurement Hub that provides staff with sr guide, support and enable good procurement work.		
		-		Low	Low	Low	Low	Low						
	Minor		10	10	20	30	40	50				Staff are provided with continuing advice and training to life capability.	procurement	
C	= current risk level													





#.	Risk	Risk Impacts  Health and - Inadequate safeguards against						t Level	Risk Controls		Risk Treatment Status
SR 11	Owner - SLT - Orga	extreme events (e.g., natural events / pandemics) and/or hazardous environments. Injuries to people. Psychological Wellbeing post Covid-19 lockdown. Reduced resilience. Penalties, fines. Lost time. Loss of reputation.							Maintain Current Controls:  Proactive modelling of good Health & Safety Health and safety management systems.  Health and Safety Strategic Plan – 3 yearly.  Asbestos Management Plan.  Policies – Care Register; Working Alone, Time Resilience training, safety in the workplace.  AA Driver Training and Assessment Programe Prevention of Infection: Covid-19 practices are Staff Health and Safety Committee.  Employee Assistance Programme.  Risk Treatments  Treatments to reach Target Risk Level:	On track	
	Likelihood  Rare Unlikely Possible Likely Almost Certain								Continuing the risk-based approach / assessment focus on: - asbestos, - hazardous substances,	Continuing the staff asbestos health monitoring programm as driver training.  Physiological wellbeing is a priority given Covid-19 business	
			1	2	3	4	5		contractor management,     driving, and psychological wellbeing	the effect on individuals.	•
8	Catastrophic	100	Moderat 100	200	High 300	Extreme 400	Extreme 500		Offer Wellbeing initiatives.	Continuing to offer Flu vaccines, Hearing and Eye Checks  Developing an annual health focus programme.	
sedneu	Major	70	Moderat 70	140	High 210	High 280	Extreme 350			Providing time for staff to receive Covid19 Vaccines at off-	site venues.
Cons	Moderate	40	Low 40	Moderate 80	Moderate 120	Moderate 160	High 200		The Health and Safety Committee provides regular updates to the Senior Leadership Team	Meetings have been disrupted by Covid-19 business disru	ptions.
	Minor	10	Low 10	Low 20	Low 30	Low 40	Low 50		Introduced new Covid-19 policy mandating vaccinations for our workforce and contractors	New policy has been consulted on and is now in force to n workforce of pandemic related illness and absenteeism.	nitigate impacts on
C	= currer	t risk lev	/el								



# Strategic Risk Summary February 2022

	. Risk Impacts							Risk	Level	Birt 6 minut		Risk Treatment
#.	Risk	K			Impacts			Current	Target	Risk Controls		Status
SR 12	polic	A welll icies: ectation			community the increase expectation	nt Act wellb	respond to			Maintain Current Controls:     Welfare planning as part of the wider emerger	ncy management planning.	On track
	Own				<ul> <li>Community</li> </ul>	y dissatisfac	ction.	ate		Risk Treatments		
		People Partner			- Reputation	al risk.		Moderate	Low	Treatments to reach Target Risk Level:	Update:	
		Strateg Recove		wth &				Σ		Explore responses at the next Long Term Plan round.	Wellbeing Strategy included in the work programme for finand will go to Council for approval. This will guide the focus response to Wellbeing through the next LTP.	
					Likelihood						The review of the Kapiti Recovery has been put on hold for	llowing the August
				Rare	Unlikely	Possible	Likely	Almost Certain		Implement and review the Kapiti Recovery Plan	2021 Covid-19 delta outbreak putting the District back into phase.	tne response
				1	2	3	4	5			Implementation of the plan is continuing.	
	Catastrop	phic	100	Moderat	te High 200	High 300	Extreme 400	Extreme 500				
edneuce	Major		70	Moderat	te Moderate	High 210	High 280	Extreme 350				
Cons	Moderate			Low	Moderate	Moderate	Moderate	High				
	moderate		40	40	80	120	160	200				
	Minor 10 10				Low 20	Low 30	40	50				
	= cur	ırrent ri	isk leve	el								



# Strategic Risk Summary February 2022

Risk		Impa	icts					Risk Controls		Risk Treatment Status
Poor financial management.  - Actual costs exceed budgets due to poor financial management Financial losses Non-delivery of core services Reputational damage.								SLT provided with monthly management report Quarterly financial and non-financial performs Council wide Procurement Strategy.  Risk Treatments	ort identifying financial risks. ance reporting to Council.	On track
								Financial management awareness training.	Monthly financial performance reports are provided to budg	get managers.
		Rare 1	Unlikely 2	Possible 3	Likely 4	Almost Certain		Financial Reporting.	SLT review monthly management reports.  A half-year Council performance report for the six months of December 2021 is scheduled to be tabbed at the S&O median.	
Catastrophic	100	Moderate 100 Moderate	200 Moderate	300 High	400 High	500 Extreme			A broader Outcomes Guide was launched to support staff to social, economic, cultural and environmental outcomes that immediate purchase of goods and services.	it go beyond the
Moderate	40	Low 40	Moderate 80	Moderate 120	Moderate 160	High 200		Procurement improvement programme.	A procurement technology roadmap was developed, and a	view are underway.
Minor	10	10	Low 20	Low 30	40	50			external-facing Supplier Portal that enables effective digital between Council and suppliers outside a formal tender pro internal-facing Procurement Hub that provides staff with suguide, support and enable good procurement work.	l interactions cess and an
= current risk	k level								Staff are provided with continuing advice and training to lift capability.	procurement
	Owner - Corporat  Catastrophic  Major  Moderate  Minor	Poor financial management.  Owner - Corporate Servi  Catastrophic 100  Major 70  Moderate 40	Poor financial management.  - At to Financial	Poor financial management.  - Actual costs et to poor financial loss. Non-delivery of Reputational of Prinancial loss. Non-delivery of Reputational loss. Non-delivery of Reputational loss. Non-delivery of Reputational loss. Non-delivery of Reputational loss. Non-delivery of Reputat	Poor financial management.  - Actual costs exceed budget to poor financial management.  - Financial losses Non-delivery of core services  - Reputational damage.  - Rare Unlikely Possible - 1 2 3  - Moderate High High - High - Moderate Moderate Moderate High - Moderate Moderate Moderate Moderate - Moderate Moderate Moderate Moderate Moderate - Moderate Moderate Moderate Moderate - Moderate Moderate Moderate Moderate Moderate - Moderate Moder	Poor financial management.  - Actual costs exceed budgets due to poor financial management.  - Financial losses Non-delivery of core services Reputational damage.     Damage	Poor financial management.  - Actual costs exceed budgets due to poor financial management Financial losses Non-delivery of core services Reputational damage.  - Corporate Services  - Likelihood  - Rare Unlikely Possible Likely Almost Certain - 1 2 3 4 5  - Catastrophic 100 100 200 300 400 500  - Moderate High High Extreme Sources  - Moderate High High High Extreme 360  - Moderate Moderate High High High Extreme 360  - Moderate Moderate High High High Extreme 360  - Moderate Moderate Moderate High High 200  - Moderate Moderate Moderate Moderate High High 200  - Moderate Moderate Moderate Moderate Moderate High 160 200  - Moderate Moderate Moderate Moderate Moderate Moderate High 160 200  - Moderate Moderate Moderate Moderate Moderate Moderate High 160 200  - Moderate Moderate Moderate Moderate Moderate Moderate High 160 200  - Moderate Moderate Moderate Moderate Moderate Moderate 160 200  - Moderate Moderate Moderate Moderate Moderate 160 200  - Moderate Moderate Moderate Moderate Moderate 160 200  - Moderate Moderate 160 200  - Moderate Moderate 160 200  - M	Poor financial management.  - Actual costs exceed budgets due to poor financial management Financial losses Non-delivery of core services Reputational damage.    Current Target	Poor financial management.  - Actual costs exceed budgets due to poor financial management Financial losses Non-delivery of core services Reputational damage.  - Corporate Services  - Corporate Services  - Likelihood  - Likelihood	Poor financial management.  - Actual costs exceed budgets due to poor financial management Financial losses Non-delivery of core services Reputational damage.  - Corporate Services  - Non-delivery of core services Reputational damage.  - Corporate Services  - Rare Unlikely Possible Likely Certain 1 2 3 4 5 5

# Strategic Risk Summary February 2022



et nal cies.  ructure es atory Services and Space rate Services	High costs to Assets transfe fit for purpose design /const	erred to Co e due to lack	uncil are no		Target	Maintain Current Controls:  - District Plan  - Consent processes.  - Hand over processes.  - Subdivision Design and Principles process.  - Gifting of Assets Policy.  Risk Treatments  Treatments to reach Target Risk Level:	Update:	On track
ructure es atory Services and Space rate Services	Assets transfer fit for purpose design /constr	erred to Co e due to lack	uncil are no	in	Low	<ul> <li>District Plan</li> <li>Consent processes.</li> <li>Hand over processes.</li> <li>Subdivision Design and Principles process.</li> <li>Gifting of Assets Policy.</li> </ul> Risk Treatments	Update:	On track
es atory Services and Space rate Services				Modera	Low		Update:	
es atory Services and Space rate Services				Mo	_	Treatments to reach Target Risk Level:	Update:	
and Space rate Services								
Rare						Develop an Open Spaces Strategy.	To be considered by Council in March 2022.	
Rare								
	Unlikely	Possible	Likely	Almost Certain				
1	2	3	4	5	1	Subdivision Design and Principles Review	This work is almost complete, currently going through peer	review and
100 100		High 300	Extreme 400	Extreme 500		process.	socialising with the development community.	
Moderat	Moderate	High 210	High 280	Extreme 350				
Low 40 40	Moderate 80	Moderate 120	Moderate 160	High 200				
10 10	Low 20	Low 30	Low 40	Low 50				
	70 70 Low 40 Low	70 70 140  Low Moderate 40 40 80  Low Low	TO         140         210           Low         Moderate         Moderate           40         40         80         120           Low         Low         Low	70	70	70         140         210         280         350           Low         Moderate         Moderate         High           40         40         80         120         160         200           Low         Low         Low         Low         Low         Low           10         10         20         30         40         50	70	70

# Strategic Risk Summary February 2022



#.	Risk		le.	npacts			Risk	Level	Risk Controls		Risk Treatmen
#* SR 15			-	Health and Financial lo	ry of core se	-	Moderate	Target MO	Maintain Current Controls: - Pandemic Plan Business Continuity Leadership BCPs (Payroll [HR and Finance], Loss of offi	ce buildings, Supplier payments, Customer call centre, ing, Wastewater services, Electoral services).	Status On track
	Owner - SLT						Mc		Risk Treatments  Treatments to reach Target Risk Level:	Update:	
	Likelihood  Rare Unlikely Possible Likely Almost Certain									A Covid-19 Working Group has continued to meet. The ke and core responsibilities of the Working Group have been ensure that Council is best prepared to respond quickly, fro	extended to
				Unlikely 2	Possible 3	Likely 4			Assure effective operational readiness.	organisational perspective to any future changes to alert le	
	Catastrophic	100	Moderate 100	High 200	High 300	Extreme 400	Extreme 500			There are now two dedicated FTE overseeing Covid-19 re	sponse.
Consequence	Major	70	Moderate 70	Moderate 140	High 210	High 280	Extreme 350				
8	Moderate	40	Low 40	Moderate 80	Moderate 120	Moderate 160	High 200				
	Minor	10	Low 10	Low 20	30	Low 40	Low 50				
= current risk level											





#.	Risk		1.	npacts			Risk	Level	Risk Controls		Risk Treatment
#.	KISK			IIpacis			Current	Target	RISK COITHOIS		Status
SR 10	6 Commu engage challen underst and ach optimal engage the com	ment ges in anding nieving ment v	vith -	Lack of pro People opt Loss of trus Council's a community Raising con disconnect	out. st and confid bility to deliv	dence in ver to our pectations but resources.	8	Moderate	Maintain Current Controls:     Consultation processes.     Communication and Engagement Strategy.     Local Government Act requirements - Signification.	cance and Engagement.	On track
	Owner			progress.					Risk Treatments		
		le and erships							Treatments to reach Target Risk Level:	Update:	
				Likelihood							
			Rare	Unlikely	Possible	Likely	Almost Certain				
		1 Modera		2	3	4	5		- Exploring new ways to extend our community reach and make it easy for		
	Catastrophic	100	Moderate 100	High 200	High 300	Extreme 400	Extreme 500		people to participate in the work of Council:	We are exploring new ways to extend our community reac easy for people to participate in the work of Council: e.g.  New digital engagement and consultation platform.	
eouenbes	Major	Moderate Moderate High High 70 70 140 210 280		Extreme 350		Treatments that are likely to flow through into this work include:	<ul> <li>Website enhancements.</li> <li>Enhancement in digital channels</li> <li>Increased visual presence in our communities.</li> </ul>				
్ట			Low	Moderate	Moderate	Moderate	High		<ul> <li>Slow down and be more deliberate.</li> </ul>	Our ability to engage broadly across a range of channels r	nov ha impacted
	Moderate	40	40	80	120	160	200		<ul> <li>Seek out more opportunities for information sharing to encourage</li> </ul>	as we manage the resilience of staff resources and recruit	
	Minor	10	Low 10	Low 20	30	Low 40	Low 50		positive engagement.  Connect the dots; blend / extend consultation topics.	These risk treatments will be combined with SR17 once the Framework has been adopted by SLT.	e Customer
C	= current	risk lev	el								





#.	Risk			Impacts				k Level	Risk Controls		Risk Treatment Status		
SR 17	Custome Custome fully met absence coordina approach increasin focus in everyday Owner	er need in the of a ted n to ng cust Counci	omer	<ul> <li>Unmet cus expectatior</li> <li>Poor custo</li> <li>Reputation</li> <li>Council per</li> <li>Loss of trust</li> </ul>	osses. s. nd legal cha tomer need	allenges. s and tions. not helpful.	Moderate	Non	Maintain Current Controls:  - Case/project management.  - Pre-application meetings.  - Business start-up meetings.  - Meeting with developers.  - Structural and cultural changes  Risk Treatments  Treatments to reach Target Risk Level:  Enhance systems and processes and ensure that a customer focus is applied to all improvements.  Ensure timely delivery.	Update:	Some Concerns		
			Rare	Likelihood Unlikely Possible Likely			Almost	7	Integrated services.	The draft Customer Framework and associated work programmes previous			
			1	2	3	4	Certain 5	-	Working with the Chamber of Commerce.	timing of Quarter One 2021/22 financial year is delayed du	e to reprioritisation		
			Modera		High	Extreme	Extreme		Ongoing engagement with key customers.	of work programmes to manage the resilience of staff reso recruitment constraints.	urces and		
ance	Catastrophic	100	100 Modera	200 te Moderate	300 High	400 High	500 Extreme		Improve customer solution focused culture.	Some recruitment has commenced for new customer focus Development Facilitation lead role) to better support custor	sed roles (eg		
Consequence	Major	70	70	140	210	280	350			targeted customers navigate through the council processes			
0	Moderate	40	Low 40	Moderate 80	Moderate 120	Moderate 160	High 200		Ensure staff are empowered to make decisions.	It is anticipated additional roles will also follow (in Regulato approved. An education officer is included in this, which wi	I aim to make the		
			Low	Low	Low	Low	Low	-	Develop and highlight positive examples / case studies where staff have developed innovative	journey easier for customers. The Customer mapping journalso recently been completed.	ey in this area has		
	Minor	10	10	20	30	40	50		approaches.				
C	= current risk level												



# Strategic Risk Summary February 2022

.,	Risk Impacts			Risk	Level	Pi la Compania		Risk Treatment			
#.	Risk		Imp	oacts			Current	Target	Risk Controls		Status
SR 18	Owner		-	funding in the council's ab Debt cap broad High interest Financial los	sses. y of core ser	strains r. er.	Moderate	Low	Maintain Current Controls: - Infrastructure Strategy Treasury Management Policy - Rating system Strong treasury management with quarterly to	reasury reports	On track
	- CE								Treatments to reach Target Risk Level:	Update:	
	,			Likelihood			Almost	7	Reprioritise to ensure net debt stays below 250% of operating income.	The 2021-41 Long Term Plan set an upper limit for net debe operating income, with a preferred limit of 250%. Actual nemonitored closely and are forecast to remain within the preferred limit of 250% and are forecast to remain within the preferred limit of 250%.	t debt levels are
			Rare	Unlikely	Possible	Likely	Certain		Continue to seek alternate funding sources	first three years of the LTP.	
			1 Moderate	2 High	3 High	4 Extreme	5 Extreme		and/or increase non-rates funding sources to	Ongoing.	
	Catastrophic	100	100	200	300	400	500		keep debt down.		
eusedneuce	Major	70	Moderate 70	Moderate 140	High 210	High 280	Extreme 350		Regular treasury reports for governance review.	Council continues to present a quarterly Treasury compliar Audit and Risk sub-committee.	nce report to the
8	Moderate	40	Low 40	Moderate 80	Moderate 120	Moderate 160	High 200				
	Minor	10	Low 10	Low 20	30 30	Low 40	Low 50				
C	= current ri	isk leve	el								





#.	Risk			Impacts			Risk	Level	Risk Controls		Risk Treatment		
#.	KISK			Impacts			Current	Target	RISK CONTIONS		Status		
SR 19	respon	ise.		damage r significan pandemic preparedr	loss and rep nay result du t natural disa due to a lac ness, lack of approach ar	uring a aster or a kk of	rate	>	Maintain Current Controls:     Wellington Regional Emergency Management of Civil Defence and Emergency Management of Civil Defence training and exercises.     Kapiti Recovery Plan.     Lifelines		Some Concerns		
	Owner		Services		ness training "Business a		Moderate	Low	Risk Treatments				
	- Infra	astructur		p			2		Treatments to reach Target Risk Level:	Update:			
	- Cor	vices porate S itegy, Gr Recove	owth						Community resilience.	This preparedness work is on-going but severely impacted duration of Covid-19 response and significant increase in and storm events.	by on-going regional flooding		
				Likelihood	ı		Alman		Work with WREMO.	A good relationship exists with WREMO, constraints are a region, and a willingness regionally to collaborate and sup			
		Rare		Unlikely	Possible	Likely	Almost Certain			welcome.			
				2	3	4	5		Continually review emergency management	On-going subject to above constraints.			
	Catastrophic	100	Modera 100	High 200	High 300	Extreme 400	Extreme 800		plans and staff capability and resources.				
Consequence	Major	70	Modera 70	Moderate	High 210	High 280	Extreme 350		Ensuring clarity around roles and responsibilities of partner agencies.	Government has commenced a review of the CDEM framework which will further clarify roles and responsibilities. Council is looking to provide input through regional channels, however this will be limited as timeframes are nadequate for reasonable consultation.			
	Moderate	40	Low 40	Moderate 80	Moderate 120	Moderate 160	High 200			A more adaptive approach to retention is being deployed i critical staff. This risk has been exacerbated by Covid-19.	n order to retain		
			Low	Low	Low	Low	Low		Continuous review on ways to maintain an effective workforce.	Highly competitive recruitment market and shortage of skill leaving some areas understaffed. Timelines set by govern	led workers is		
	Minor	10	10	20	30	40	50		CHECKIVE WORKIOICE.	worker demand in some areas with consultants also worki	ng at capacity.		
										Concern about further pandemic impacts on workforce and availability.	Contractor		
C	= curre	nt risk le	vel										



# Strategic Risk Summary February 2022

щ		D:-1-						Risk	Level	Bish Courted		Risk Treatment
#.	'	Risk			mpacts			Current	Target	Risk Controls		Status
SR 2	r	Drinking regulatio compliar	ns	r	Threat to s	l Safety com sufficient wat safe drinkin	ter supply an	Moderate	Low	Maintain Current Controls:     Water safety and resilience works programme     Bulk mains condition assessment (\$90k 2018)		On track
	(	Owner						₩ W	_	Risk Treatments		
	-	Infrasti Service		,						Treatments to reach Target Risk Level:	Update:	
					Likelihood							
	1			Rare	Unlikely	Possible	Likely	Almost Certain		Operational Treatment		
				1	2	3	4	5			Water safety and resilience works programme - work under Non-compliance related to Protozoa. Upgrades started con	rway.
					Extreme		Otaki water supply reservoir 2024-26     Hautere /Te Horo Treatment Plant Upgrade.	2021/22 and 2022/23	ge			
	Cata	strophic	100	100	200	300	400	500				
edneuce				Moder	Moderate	High	High	Extreme				
Consec	Majo	r	70	70	140	210	280	350		Annual Compliance Reports to Ministry of		
0				Low	Moderate	Moderate	Moderate	High		Health	Completed as required and published on the Council webs	site.
	Mode	erate	40	40	80	120	160	200				
				Low	Low	Low	Low	Low				
	Mino	r	10	10	20	30	40	50				
	$\overline{}$											
C	= current risk level											



# Strategic Risk Summary February 2022

щ	Diek		١.				Risk	Level	Biolo Commula		Risk Treatment	
#.	Risk		'	npacts			Current	Target	Risk Controls		Status	
SR 21	Cyber Enterp Manag replac	ement		Technology Service De Reputation Financial Regulatory Economic Legal	livery al		High	Moderate	<ul> <li>against other Council's by way of a dashboard</li> <li>Incident Management Response Plan.</li> <li>Regular training of staff (eLearning videos madagement)</li> <li>Quarterly review of user security permissions.</li> </ul>	Member of ALGIM Local Government Cybersecurity Programme which provides us with benchmarking against other Council's by way of a dashboard. Incident Management Response Plan. Regular training of staff (eLearning videos made available to staff). Quarterly review of user security permissions. Software security patches are applied as soon as possible.		
	Owner								Risk Treatments			
	- SLT								Treatments to reach Target Risk Level:	Update:		
	'		•	Likelihood					Report cyber security threats to CERT NZ.	Ongoing.		
			Rare	Unlikely	Possible	Likely	Almost Certain					
			1	2	3	4	5		Implementation of 'Computer Security Incident			
	Catastrophic	100	Moderate 100	High 200	High 300	Extreme 400	Extreme 500		Management System'.	Delayed due to Covid-19 responses. To be implemented b	y 30 June 2022.	
ednence	Major	70	Moderate 70	Moderate 140	210	High 280	Extreme 350		Independent audit of Council's Cyber Security controls.	Completed in August 2021. Work to strengthen cyber security controls is ongoing.		
Š			Low	Moderate	Moderate	Moderate	High					
	Moderate	40	40	80	120	160	200					
			Low	Low	Low	Low	Low					
	Minor 10 10 20 30 40 50						50					
C	= curre	nt risk lev	vel									

#### 8.5 QUARTERLY TREASURY COMPLIANCE

Kaituhi | Author: lan Georgeson, Chief Financial Officer

Kaiwhakamana | Authoriser: Mark de Haast, Group Manager Corporate Services

### Te pūtake | Purpose

This report provides confirmation to the Audit and Risk Subcommittee of the Council's compliance with its Treasury Management Policy (Policy) for the quarter ended 31 December 2021

#### He whakarāpopoto | Executive summary

- The Council had net debt of \$162.7 million at 31 December 2021, equating to 171% of operating income. This is within the LTP Financial Strategy limit of 280%.
- The Council's Treasury policy contains a number of treasury risk management limits or requirements designed to minimise risk. These policy requirements are reported upon in this paper. The Council complied with all policy requirements during the quarter.

### Te tuku haepapa | Delegation

The Audit and Risk Subcommittee has delegated authority to consider this report under the following delegation in the Governance Structure, Section C.1.

Ensuring that the Council has in place a current and comprehensive risk management framework and making recommendations to the Council on risk mitigation.

### Taunakitanga | Recommendations

A. That the Audit and Risk Subcommittee notes the Council's full compliance with its Treasury Management Policy for the three months ended 31 December 2021.

#### Tūāpapa | Background

- The Policy sets out a framework for the Council to manage its borrowing and investment activities in accordance with the Council's objectives and incorporates legislative requirements.
- The Policy mandates regular treasury reporting to management and the Strategy and Operations Committee, as well as quarterly compliance reporting to the Audit and Risk Subcommittee.
- In order to assess the effectiveness of the Council's treasury management activities and compliance to the Policy, certain performance measures and parameters have been prescribed. These are:
  - cash/debt position;
  - liquidity/funding control limits;
  - interest rate risk control limits;
  - counterparty credit risk;
  - specific borrowing limits; and
  - risk management performance.

#### He korerorero | Discussion

#### **Cash/Debt Position**

Table 1 below shows the Council's net debt position as at 31 December 2021 against the 2021/22 full year budget and the prior year closing balance.

Table 1	December YTD Actual	Full Year Budget	Prior year 2020/21
	\$000's	\$000's	\$000's
External debt	250,000	260,000	230,000
less borrower notes	(4,900)	(6,505)	(4,220)
less Term Deposits	(70,000)	(55,000)	(60,000)
less cash	(12,379)	(23,882)	(11,133)
Net debt	162,721	174,612	154,647

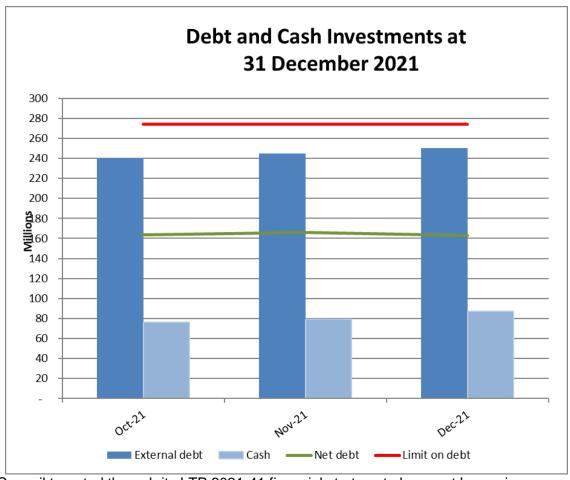
- 9 During the past three months, the Council has issued \$10 million of new debt, bringing the total amount of debt drawn during the past six months to \$40 million.
- The \$10 million issued this quarter was used to pre-fund the October 2022 (\$5 million) and April 2023 (\$5 million) debt maturities.
- In addition, \$5 million of 2021/22 capex programme prefunding that was held on term deposit matured in October and was reallocated to pre-fund the October 2022 debt maturity. This took total 2021/22 capex prefunding down from \$25 to \$20 million, in line with the reduced capex expectation for the year.
- The table below shows (a) the movement in the Council's external debt balance and (b) the movement in the Council's pre-funding programme by debt maturity, for the six months ended 31 December 2021.

Borrowings	Gross	Gross Pre-funding					
Dorrowings	borrowings	TD Oct 2021	TD May 2022	TD Oct 2022	TD Apr 2023	21/22 Capex programme	20/21 Capex programme
	\$000	\$000	\$000	\$000	\$000	\$000	\$000
Opening balance 1 July	230,000	20,000	25,000			15,000	
New Long term debt issued YTD	40,000			15,000	5,000	10,000	10,000
Matured Long term debt	(20,000)	(20,000)	-	-	-	•	-
Reallocation of Capex prefunding	•			5,000		(5,000)	
Total	250,000		25,000	20,000	5,000	20,000	10,000

As at 31 December 2021 the Council had \$87.28 million of cash, borrower notes and term deposits on hand. This is broken down as follows:

Term deposits, cash & borrower notes	Prefund borrowings	Prefunding capex 21/22	Borrower notes	Cash	Total
	\$000	\$000	\$000	\$000	\$000
LGFA debt maturing May 2022	25,000	-	-	-	25,000
LGFA debt maturing Oct 2022	20,000	-	-	-	20,000
LGFA debt maturing Apr 2023	5,000	-	-	-	5,000
Prefund 21/22 CAPEX	-	20,000	-	-	20,000
Surplus cash	-	-	-	12,379	12,379
Borrower notes held	-	-	4,900	-	4,900
Total	50,000	20,000	4,900	12,379	87,279

14 For the three months ended 31 December 2021, the Council has not breached its net debt upper limit, as shown in the chart below:

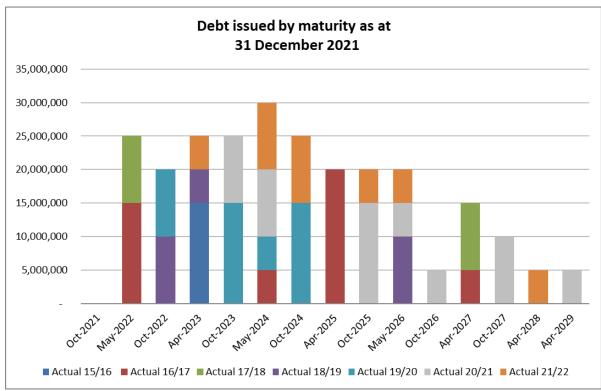


The Council targeted through its LTP 2021-41 financial strategy to keep net borrowings below 280% of total operating income with a preferred limit of 250%. As at 31 December 2021, the Council's net borrowings are 171% of total operating income.

#### Liquidity/Funding control limits

- Liquidity and funding management focuses on reducing the concentration of risk at any point so that the overall borrowings cost is not increased unnecessarily and/or the desired maturity profile is not compromised due to market conditions. This risk is managed by spreading and smoothing debt maturities and establishing maturity compliance buckets.
- 17 Since October 2015 the Council's treasury strategy has included a debt pre-funding programme. The Policy allows pre-funding of the Council debt maturities and Capex programme up to 18 months in advance, including re-financing.
- The strength of the Council's debt pre-funding programme was again highlighted by the Council's independent Credit Rating Agency, S&P Global Ratings (S&P), during their July 2021 review. This has resulted in the Council's credit rating remaining at AA for the following year.
- 19 S&P has noted that the Council's liquidity coverage remains exceptional but has revised their outlook on the Council to negative from stable due to the Council's large spending plans in the 2021-2041 long-term plan.

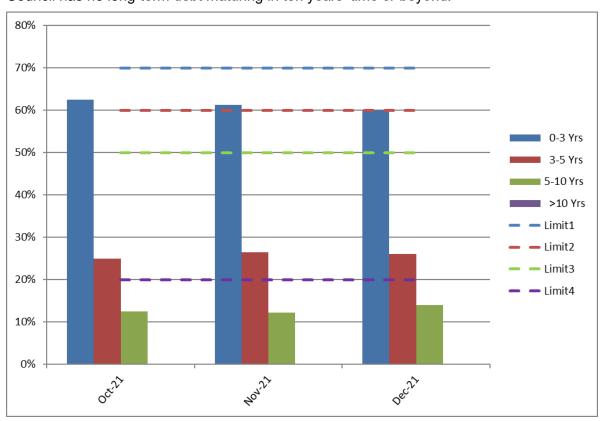
The following chart presents the Council's debt maturity dates in relation to the financial year in which the debt was issued. This demonstrates that since 2016/17, the Council has actively reduced risk concentration by spreading debt maturity dates and debt maturity values.



Debt maturities must fall within maturity compliance buckets. These maturity buckets are as follows:

Maturity Period	Minimum	Maximum
0 to 3 years	10%	70%
3 to 5 years	10%	60%
5 to 10 years	10%	50%
10 years plus	0%	20%

For the three months ended 31 December 2021, the Council has been fully compliant with its debt maturity limits, as shown by the chart below. The upper limits, as shown by dashed lines, relate to the bars of the same colour. For example, the 0 to 3 year upper limit of 70% is in blue. Actual maturities in the 0-3-year bucket are represented by the blue bars. The Council has no long-term debt maturing in ten years' time or beyond.



#### Interest rate risk control limits

- The Council issues all debt on a floating rate basis and uses fixed interest rate swaps (hedges) to minimise exposure at any one time to interest rate fluctuations. This ensures more certainty of interest rate costs when setting our Annual Plan and Long Term Plan budgets.
- Without such hedging, the Council would have difficulty absorbing adverse interest rate movements. A 1% increase in interest rates on \$250 million of external debt would equate to additional interest expense of \$2.5 million per annum. Conversely, fixing interest rates does however reduce the Council's ability to benefit from falling and/or more favourable interest rate movements.
- The objectives of any treasury strategy are therefore to smooth out the effects of interest rate movements, while being aware of the direction of the market, and to be able to respond accordingly.
- 26 The Policy sets out the following interest rate limits:
  - <u>Major control limit</u> where the total notional amount of all interest rate risk management instruments (i.e. interest rate swaps) must not exceed the Council's total actual debt, and;
  - <u>Fixed/Floating Risk Control limit</u>, that specifies that at least 55% of the Council's borrowings must be fixed, up to a maximum of 100%.

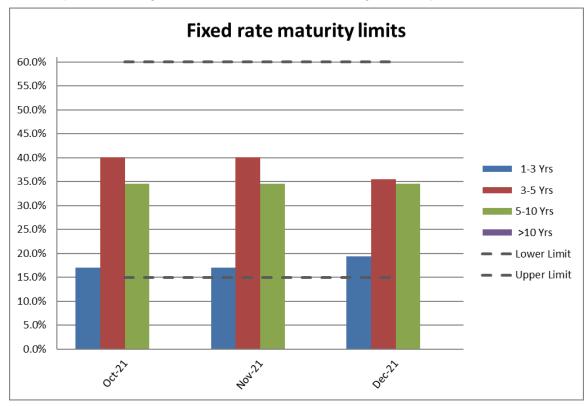
The Council has been fully compliant for the three months ended 31 December 2021, as shown by the table below.

\$000's	Oct-21	Nov-21	Dec-21
External debt	240,000	245,000	250,000
Swaps (fixed portion)	217,000	217,000	217,000
Fixed %	90.4%	88.6%	86.8%
Unfixed debt	23,000	28,000	33,000

28 Similar to debt maturities, hedging instrument maturities must also fall within maturity compliance buckets. These maturity compliance buckets are as follows:

Period	Minimum	Maximum
1 to 3 years	15%	60%
3 to 5 years	15%	60%
5 to 10 years	15%	60%
10 years plus	0%	20%

The Council has been fully compliant for the three months ended 31 December 2021, as shown by the following chart. Note that maturities falling within 1 year are not included.



### **Counterparty Credit Risk**

The policy sets maximum limits on transactions with counterparties. The purpose of this is to ensure the Council does not concentrate its investments or risk management instruments with a single party.

31 The policy sets the gross counterparty limits as follows:

Counterparty/Issuer	Minimum Standard and Poor's long term	Investments maximum per counterparty	Risk management instruments maximum per counterparty	Borrowing maximum per counterparty
NZ Government	N/A	Unlimited	None	Unlimited
LGFA	AA-/A-1	\$20m	None	Unlimited
NZ Registered Bank	A+/A-1	60% of total investments or \$25m; whichever is greater	50% of total instruments or \$80m; whichever is greater	\$50m

The Council was in full compliance with all counterparty credit limits for the three months ended 31 December 2021. The tables below show the Council's investments and risk management instruments holdings per counterparty for this period.

### **Term deposits**

Counter party	Oct-20	21	Nov-20	021	Dec-20	21	Comply
	\$000	%	\$000	%	\$000	%	
NZ Registerd Bank 1	15,000	25.00%	20,000	30.77%	35,000	50.00%	✓
NZ Registerd Bank 2	10,000	16.67%	10,000	15.38%	-	0.00%	✓
NZ Registerd Bank 3	25,000	41.67%	25,000	38.46%	25,000	35.71%	✓
NZ Registerd Bank 4	10,000	16.67%	10,000	15.38%	10,000	14.29%	✓
-	60,000	100%	65,000	100%	70,000	100%	-"

<sup>\*</sup>Policy Limit: 60% of total investments or \$25 million; whichever is greater

### Interest rate swaps

Counter party	Oct-20	21	Nov-2021		Dec-2021		Comply
	\$000	%	\$000	%	\$000	%	
NZ Registerd Bank 1	55,000	25.35%	55,000	25.35%	55,000	25.35%	4
NZ Registerd Bank 2	93,000	42.86%	93,000	42.86%	93,000	42.86%	✓
NZ Registerd Bank 3	69,000	31.80%	69,000	31.80%	69,000	31.80%	✓
-	217.000	100%	217.000	100%	217.000	100%	

<sup>\*</sup>Policy Limit: 50% of total instruments or \$80 million; whichever is greater

### **Specific Borrowing Limits**

- 33 In managing debt, the Council is required to adhere to the specific borrowing limits.
- The Council fully complied with these limits for the three months ended 31 December 2021 (or a period as otherwise specified) and the results are shown below:

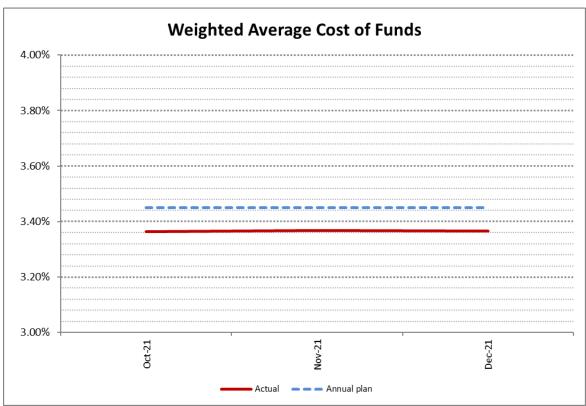
Borrowing limit	Policy limit	2021/22	Comply
Net interest expense/Total Operating			
Income	< 20%	7.8%	•
Liquidity ((total debt +total			
committed facilities +cash on			✓
hand)/total debt))	> 110%	137.0%	
Net External Debt/Total Operating			
Income	< 300%	170.6%	♥

### **Risk Management Performance**

The following table shows the Council's interest income and expense for the period ended 31 December 2021 together with the weighted average cost of borrowing (WACB), compared to year-to-date budget and full year forecast.

	December YTD Actual \$000	YTD Budget \$000	Variance (Fav/UnFav) \$000	Full year Forecast \$000
Interest Expense	4,198	4,071	(128)	8,380
Income	(509)	(335)	174	(1,052)
Net Interest Cost	3,690	3,736	46	7,328
Weighted Average Cost of Borrowings	3.38%	3.45%	0.07%	3.34%

The following graph shows the year to date average cost of borrowings, for each month of the quarter.



### He take | Issues

37 This report has a low level of significance under the Council's Significance and Engagement Policy).

### Ngā kōwhiringa | Options

There are no options to be considered.

#### **Tangata whenua**

39 There are no tangata whenua considerations arising directly from this report.

### Panonitanga āhuarangi | Climate change

40 There are no climate change considerations within this report.

### Ahumoni me ngā rawa | Financial and resourcing

There are no financial and resourcing considerations in addition to those already noted in this report.

### Ture me ngā Tūraru | Legal and risk

42 There are no legal and risk considerations arising from this report.

### Ngā pānga ki ngā kaupapa here | Policy impact

43 There are no policy considerations in addition to those already noted in this report.

### Te whakawhiti kōrero me te tūhono | Communications & engagement

### Te mahere tūhono | Engagement planning

44 An engagement plan is not required for this report.

### Whakatairanga | Publicity

45 There are no publicity considerations arising from this report.

### Ngā āpitihanga | Attachments

Nil

#### 8.6 PROGRESS UPDATE REGARDING AUDIT CONTROL FINDINGS 2020/21

Kaituhi | Author: Andrew Gillespie, Risk Advisor

Kaiwhakamana | Authoriser: Mark de Haast, Group Manager Corporate Services

### Te pūtake | Purpose

This report provides the Audit and Risk Subcommittee with a progress update regards Ernst & Young's (Audit) Report on Control Findings for the year ended 30 June 2021.

### He whakarāpopoto | Executive summary

This report does not exceed four pages therefore there is no requirement for an Executive Summary.

### Te tuku haepapa | Delegation

- The Audit and Risk Subcommittee has delegated authority to consider this report under the following delegation in the Governance Structure, Section B.3.
  - Reviewing and maintaining the internal control framework.
  - Obtaining from external auditors any information relevant to the Council's financial statements and assessing whether appropriate action has been taken by management in response to the above.

### Taunakitanga | Recommendations

- A. That the Audit & Risk Sub-Committee notes:
  - A.1 the progress update regarding Ernst & Young's Report on Control Findings for the year ended 30 June 2021, and
  - A.2 that Ernst & Young will re-assess these as part of their audit for the year ended 30 June 2022.

### Tūāpapa | Background

- In accordance with New Zealand Auditing Standards, Audit performed a review of the design and operating effectiveness of the Council's significant financial reporting processes as part of their audit for the year ended 30 June 2021.
- 5 Control risk matters and/or issues are classified as high, moderate, or low. Control risk definitions are as follows:

	Ernst & Young – Risk Ranking System
High	Matters and/or issues considered to be fundamental to the mitigation of material risk, maintenance of internal control or good corporate governance. Action should be taken either immediately or within three months.
Moderate	Matters and/or issues considered to be of major importance to maintenance of internal control, good corporate governance, or best practice for processes. Action should normally be taken within six months.
Low	A weakness which does not seriously detract from the internal control framework. If required, action should be taken within 6 -12 months.

### He kōrerorero | Discussion

- Audit identified six control risk issues in their Report on Control Findings for the year ended 30 June 2021. One of the risk control issues was ranked as moderate and five as low.
- 7 The table below details the year-to-date progress against these control findings.

Diek Level	Control Findings el year end 30 June 2021		As at March 2022		
Risk Level			Status	Update	
Moderate	2.1.1	Accuracy of response & resolution times	On track	Work is underway with the Digital Solutions team to simplify all data input fields in MagiQ to ensure timely and accurate reporting against Council's performance measures.	
	2.2.1	Approval of expenditure	On track	<ul> <li>Eight instances were identified where an expense claim was authorised by a person who was not one up from the person benefiting from the expenditure.</li> <li>Further investigation has identified that the eight instances related to expense claims for (a) the mayor or elected members, which were approved by the CE, or (b) the CE, which were approved by the GM Corporate Services or, in two instances, the Democracy Services Manager. These approvals are consistent with recent council practice which are considered to be good practice, however management accepts this should be clarified in council policy. This will be attended to in the next revision of the Elected Member Expense and Remuneration Policy, and the Delegations policy which is under development.</li> </ul>	
Low	2.2.2	Purchase orders approved after receiving invoices	On track	Four instances were identified where purchase orders were approved after invoices were received. Management accepts that it is best practice for purchase orders to be approved prior to work being commissioned and invoices received. This will be reiterated to the budget managers involved with the four identified exceptions.	
	2.2.3	Missing job sheet for water request for service	On track	EY are engaging an internal IT specialist to determine the best way that they can approach testing service requests at year end, which would include assessing the IT general control environment.	
	2.3.4	Transition to maintenance of records electronically	On track	<ul> <li>This Control Finding relates to both SSP documentation and Payroll documentation that was unable to be supplied to EY while we were in a Covid-19 lockdown last year.</li> <li>With regards to the SSP documentation, the use of MagiQ ensures that this</li> </ul>	

Diek Level	Risk Level Control Findings year end 30 June 2021		As at March 2022		
RISK Level			Status	Update	
				information is captured electronically and has been clarified with EY.	
				We are still looking into solutions for the Payroll documentation and will bring a further update to the Subcommittee in the next coming months.	
	2.3.5	Signed contract not available	On track	A procurement technology roadmap has been developed, and a contract has been signed with an implementation partner. The implementation of the internally-facing Procurement Hub and the organisation-wide contracts register are included in the deliverables.	
				Staff are provided with continuing advice and training to lift procurement capability.	

In keeping with standard practice, Audit will consider whether these control findings can be closed-out, as part of their audit for the year ended 30 June 2022.

### He take | Issues

9 There are no issues to be raised in this report.

### Ngā kōwhiringa | Options

10 There are no options to be raised in this report.

### Tangata whenua

11 There are no tangata whenua considerations arising from this report.

### Panonitanga āhuarangi | Climate change

# There are no Climate Change issues arising from this report. Ahumoni me ngā rawa | Financial and resourcing

13 Financial considerations have been covered as part of this report.

### Ture me ngā Tūraru | Legal and risk

14 There are no legal considerations arising from this report.

### Ngā pānga ki ngā kaupapa here | Policy impact

15 There are no policy implications arising from this report.

### Te whakawhiti korero me te tuhono | Communications & engagement

### Te mahere tühono | Engagement planning

16 This matter has a low level of significance under the Council's Significance and Engagement Policy.

# Whakatairanga | Publicity

17 There are no publicity considerations.

# Ngā āpitihanga | Attachments

Nil

### 9 CONFIRMATION OF MINUTES

### 9.1 CONFIRMATION OF MINUTES

Author: Jayne Nock, Executive Secretary to Group Manager Corporate Services

Authoriser: Mark de Haast, Group Manager Corporate Services

### **RECOMMENDATIONS**

That the minutes of the Audit and Risk Subcommittee meeting on 2 November 2021 be accepted as a true and accurate record of the meeting

### **APPENDICES**

1. Draft Minutes of the Audit and Risk Sub-Committee of 2 November 2021 &

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2 NOVEMBER 2021

MINUTES OF KAPITI COAST DISTRICT COUNCIL
AUDIT AND RISK SUB-COMMITTEE MEETING
HELD AT THE COUNCIL CHAMBER, GROUND FLOOR, 175 RIMU ROAD, PARAPARAUMU
ON TUESDAY, 2 NOVEMBER 2021 AT 10.00AM

PRESENT: Mr Bryan Jackson (Chair), Cr Angela Buswell (Deputy Chair),

Mayor K Gurunathan, Deputy Mayor Janet Holborow, Mr Gary Simpson

IN ATTENDANCE: Wayne Maxwell, Mark de Haast, Dianne Andrew, Mr Ian Georgeson,

Tim Power, Jo Bryan, Andrew Gillespie, Tanicka Mason, Jayne Nock, Cr Martin Halliday, Cr Sophie Handford, David Borrie, Ahmed Sofe

Ōtaki Community Board Member Cam Butler

APOLOGIES: Cr Gwynn Compton

LEAVE OF Nil

ABSENCE:

#### 1 WELCOME

The Chair welcomed everyone to the meeting.

#### 2 COUNCIL BLESSING

The Chair read the Council blessing.

#### 3 APOLOGIES

#### **APOLOGY**

#### **COMMITTEE RESOLUTION AAR2021/31**

Moved: Cr Angela Buswell

Seconder: Deputy Mayor Janet Holborow

That the apology received from Cr Gwynn Compton be accepted.

CARRIED

4 DECLARATIONS OF INTEREST RELATING TO ITEMS ON THE AGENDA

Nil

5 PUBLIC SPEAKING TIME FOR ITEMS RELATING TO THE AGENDA

Nil

### 6 MEMBERS' BUSINESS

(a) Public Speaking Time Responses

Nil

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2 NOVEMBER 2021

(b) Leave of Absence

Nil

(c) Matters of an Urgent Nature (advice to be provided to the Chair prior to the commencement of the meeting)

Nil

#### 7 UPDATES

Nil

#### 8 REPORTS

#### 8.1 CLOSING REPORT FROM AUDIT FOR THE YEAR ENDED 30 JUNE 2021

David Borrie, from Ernst and Young Auditors, gave a brief summary of the report and responded to Members' questions.

In addition to the report, following the Government's announcement to proceed with the 3-Waters Reform, there would be some minor changes made within the financial statements and Audit report.

#### **COMMITTEE RESOLUTION AAR2021/32**

Moved: Deputy Mayor Janet Holborow

Seconder: Cr Angela Buswell

That the Audit and Risk Sub-Committee receives and notes this report, including Appendix 1 to this report.

That the Audit and Risk Sub-Committee notes that there are no unadjusted financial or non-financial differences, as identified by Audit in the draft 2020/21 Annual Report.

### CARRIED

### 8.2 AUDIT REPORT TO MANAGEMENT FOR THE YEAR ENDED 30 JUNE 2021

Mr Ahmed Sofe, from Ernst & Young Auditors gave a brief summary of the report and responded to Members' questions.

#### **COMMITTEE RESOLUTION AAR2021/33**

Moved: Cr Angela Buswell Seconder: Mr Gary Simpson

That the Audit & Risk Sub-Committee receives and notes this report, including Appendices 1 to this report.

That the Audit & Risk Sub-Committee notes that regular progress updates against the Control Findings will be provided.

#### **CARRIED**

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Item 9.1 - Appendix 1

2 NOVEMBER 2021

#### 8.3 DRAFT ANNUAL REPORT FOR 2020-21

Ms Jo Bryan, Manager, Corporate Planning and Reporting spoke to the report, noted Members' comments and questions were responded to.

#### **COMMITTEE RESOLUTION AAR2021/34**

Moved: Deputy Mayor Janet Holborow

Seconder: Mayor K Gurunathan

That the Audit and Risk Sub-Committee:

Notes and receives this report, including Appendix 1 and 2 to this report.

**Recommends** the draft Annual Report 2020-21 and its Summary for consideration and adoption by Council on 25 November 2021.

**Delegates** authority to the Chief Executive and Chair of the Audit and Risk Sub-Committee to make minor editorial changes to the draft Annual Report 2020-21 and its Summary required by Audit, prior to being submitted to the Council for consideration and adoption.

#### **CARRIED**

#### 8.4 QUARTERLY TREASURY COMPLIANCE REPORT

Mr Ian Georgeson, Chief Financial Officer spoke to the report and responded to Members' questions.

#### **COMMITTEE RESOLUTION AAR2021/35**

Moved: Mr Gary Simpson Seconder: Cr Angela Buswell

That the Audit and Risk Subcommittee notes the Council's full compliance with its Treasury

Management Policy for the three months ended 30 September 2021.

#### **CARRIED**

#### 8.5 HEALTH AND SAFETY QUARTERLY REPORT: 1 JULY 2021 - 30 SEPTEMBER 2021

The report was taken as read and Dianne Andrew, Organisational Development Manager responded to Members' questions.

In addition to the report:

- The Health and Safety Strategic Plan 2020-2023 (Plan) had been delayed due to time commitments of staff and elected members but it is hoped a workshop can be arranged to discuss the details of the Plan to Councillors before it is tabled at a future Audit and Risk Sub-Committee meeting.
- Will be reviewing the induction programme for elected members to ensure we capture the
  appropriate health and safety issues such as psychological wellbeing and how we mitigate
  and support elected members. It will be completed for the new triennium and will be
  discussed with elected members in the interim.
- Mobile app for Vault, for elected members to log incidents, is currently being worked through with the Council's Digital Solutions Team and training/refresher sessions, on how the process works, will be arranged when all issues have been resolved. In the interim, if elected members experience any urgent incident/issues, they need to call 111 or if they

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2 NOVEMBER 2021

have an interaction with someone who is threatening and may pose a risk for other people, be it staff, members of the public or colleagues and there is no immediate danger, please report to the Mayor's PA and details of the incident will then be reviewed with a view for consideration of inclusion on the Council's Care Register.

#### It was advised:

- all councils were waiting on more instructions from the Government regarding a policy around vaccinations of council staff. In the interim, our Council was looking at risk assessments of its roles;
- surveyed staff with vaccination questions and received a good response; and
- in ongoing discussions with Unions to achieve a safe, healthy environment for all staff.

The Sub-Committee gave their congratulations on movements around mental health and a request to discuss further with Elected Members would be arranged.

The Chair gave his compliments on a good report.

#### **COMMITTEE RESOLUTION AAR2021/36**

Moved: Deputy Mayor Janet Holborow

Seconder: Cr Angela Buswell

That the Audit and Risk Sub Committee notes the Health and Safety Quarterly Report for the period 1 July 2021 – 30 September 2021 attached as Appendix One to this Report.

CARRIED

#### 9 CONFIRMATION OF MINUTES

#### 9.1 CONFIRMATION OF MINUTES

#### **COMMITTEE RESOLUTION AAR2021/37**

Moved: Deputy Mayor Janet Holborow

Seconder: Cr Angela Buswell

That the minutes of the Audit and Risk Subcommittee meeting on 12 August 2021 be accepted as a true and accurate record of the meeting.

#### **CARRIED**

The Audit and Risk Subcommittee meeting went into public excluded session at 11.11am.

### 10 CONFIRMATION OF PUBLIC EXCLUDED MINUTES

#### 11 PUBLIC EXCLUDED REPORTS

#### RESOLUTION TO EXCLUDE THE PUBLIC

### **PUBLIC EXCLUDED RESOLUTION AAR2021/38**

Moved: Cr Angela Buswell Seconder: Mr Gary Simpson

That, pursuant to Section 48 of the Local Government Official Information and Meetings Act 1987, the public now be excluded from the meeting for the reasons given below, while the following matters are considered.

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2 NOVEMBER 2021

The general subject matter of each matter to be considered while the public is excluded, the reason for passing this resolution in relation to each matter, and the specific grounds under section 48(1) of the Local Government Official Information and Meetings Act 1987 for the passing of this resolution are as follows:

General subject of each matter to be considered	Reason for passing this resolution in relation to each matter	Ground(s) under section 48 for the passing of this resolution	
10.1 - Confirmation of Public Excluded Minutes	Section 7(2)(a) - the withholding of the information is necessary to protect the privacy of natural persons, including that of deceased natural persons	Section 48(1)(a)(i) - the public conduct of the relevant part of the proceedings of the meeting would be likely to result in the disclosur of information for which good reason for withholding would exist under section 6 or section 7	
	Section 7(2)(b)(ii) - the withholding of the information is necessary to protect information where the making available of the information would be likely unreasonably to prejudice the commercial position of the person who supplied or who is the subject of the information		
	Section 7(2)(g) - the withholding of the information is necessary to maintain legal professional privilege		
	Section 7(2)(h) - the withholding of the information is necessary to enable Council to carry out, without prejudice or disadvantage, commercial activities		
11.1 - Update on Litigation Status, Statutory Compliance and Investigations	Section 7(2)(a) - the withholding of the information is necessary to protect the privacy of natural persons, including that of deceased natural persons	Section 48(1)(a)(i) - the public conduct of the relevant part of the proceedings of the meeting would be likely to result in the disclosure of information for which good reason for withholding would exist under section 6 or section 7	
	Section 7(2)(b)(ii) - the withholding of the information is necessary to protect information where the making available of the information would be likely unreasonably to prejudice the commercial position of the person who supplied or who is the subject of the information		
	Section 7(2)(g) - the withholding of the information is necessary to maintain legal professional privilege		
	Section 7(2)(h) - the withholding of the information is necessary to enable Council to carry out, without prejudice or disadvantage, commercial activities		

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2 NOVEMBER 2021

#### MOVE OUT OF PUBLIC EXCLUDE BUSINESS

#### **COMMITTEE RESOLUTION AAR2021/39**

Moved: Deputy Mayor Janet Holborow

Seconder: Cr Angela Buswell

That the Audit and Risk Sub-Committee meeting moves out of the public excluded meeting at

11:17am.

**CARRIED** 

The Audit and Risk Sub-Committee resolved their approval to release report 'Update on Litigation Status, Statutory Compliance Issues, Investigations' and the resolutions from the public excluded session.

#### **COMMITTEE RESOLUTION AAR2021/40**

Moved: Deputy Mayor Janet Holborow

Seconder: Cr Angela Buswell

That the Audit and Risk Subcommittee:

note the information on the Council's legislative compliance declarations;

**note** the current status of Ombudsman and Privacy Commissioner investigations, other compliance matters and litigation;

**agree** that this report and resolutions only be released from public excluded business; and **agree** that Appendix A of this report, be excluded from public release.

#### **CARRIED**

#### **Appendices**

1 Update on litigation status, statutory compliance issues, investigations

The Audit and Risk Subcommittee meeting closed at 11:17am.

CHAIRPERSON

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# 10 CONFIRMATION OF PUBLIC EXCLUDED MINUTES

### 11 PUBLIC EXCLUDED REPORTS

### RESOLUTION TO EXCLUDE THE PUBLIC

### **PUBLIC EXCLUDED RESOLUTION**

That, pursuant to Section 48 of the Local Government Official Information and Meetings Act 1987, the public now be excluded from the meeting for the reasons given below, while the following matters are considered.

The general subject matter of each matter to be considered while the public is excluded, the reason for passing this resolution in relation to each matter, and the specific grounds under section 48(1) of the Local Government Official Information and Meetings Act 1987 for the passing of this resolution are as follows:

General subject of each matter to be considered	Reason for passing this resolution in relation to each matter	Ground(s) under section 48 for the passing of this resolution	
10.1 - Confirmation of Public Excluded Minutes	Section 7(2)(a) - the withholding of the information is necessary to protect the privacy of natural persons, including that of deceased natural persons	Section 48(1)(a)(i) - the public conduct of the relevant part of the proceedings of the meeting would be likely to result in the disclosure of information	
	Section 7(2)(b)(ii) - the withholding of the information is necessary to protect information where the making available of the information would be likely unreasonably to prejudice the commercial position of the person who supplied or who is the subject of the information	for which good reason for withholding would exist under section 6 or section 7	
	Section 7(2)(g) - the withholding of the information is necessary to maintain legal professional privilege		
	Section 7(2)(h) - the withholding of the information is necessary to enable Council to carry out, without prejudice or disadvantage, commercial activities		
11.1 - Update on Litigation Status, Statutory Compliance Issues and Investigations	Section 7(2)(a) - the withholding of the information is necessary to protect the privacy of natural persons, including that of deceased natural persons	Section 48(1)(a)(i) - the public conduct of the relevant part of the proceedings of the meeting would be likely to result in the disclosure of information for which good reason for	
	Section 7(2)(b)(ii) - the withholding of the information is necessary to protect information where the making		

available of the information would be likely unreasonably to prejudice the commercial position of the person who supplied or who is the subject of the information	
Section 7(2)(g) - the withholding of the information is necessary to maintain legal professional privilege	