

# AGENDA

## Strategy and Operations Committee Meeting

I hereby give notice that a Meeting of the Strategy and Operations Committee will be held on:

- Date: Thursday, 4 March 2021
- Time: 9.30am
- Location: Council Chamber Ground Floor, 175 Rimu Road Paraparaumu

Darryn Grant Acting Group Manager Place and Space

#### Kapiti Coast District Council

Notice is hereby given that a meeting of the Strategy and Operations Committee will be held in the Council Chamber, Ground Floor, 175 Rimu Road, Paraparaumu, on Thursday 4 March 2021, 9.30am.

#### **Strategy and Operations Committee Members**

Cr James Cootes	Chair
Cr Gwynn Compton	Deputy
Mayor K Gurunathan	Member
Deputy Mayor Janet	Member
Holborow	
Cr Angela Buswell	Member
Cr Jackie Elliott	Member
Cr Martin Halliday	Member
Cr Sophie Handford	Member
Cr Jocelyn Prvanov	Member
Cr Bernie Randall	Member
Cr Robert McCann	Member

### **Order Of Business**

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#### 1 WELCOME

#### 2 COUNCIL BLESSING

"As we deliberate on the issues before us, we trust that we will reflect positively on the communities we serve. Let us all seek to be effective and just, so that with courage, vision and energy, we provide positive leadership in a spirit of harmony and compassion."

I a mātou e whiriwhiri ana i ngā take kei mua i ō mātou aroaro, e pono ana mātou ka kaha tonu ki te whakapau mahara huapai mō ngā hapori e mahi nei mātou. Me kaha hoki mātou katoa kia whaihua, kia tōtika tā mātou mahi, ā, mā te māia, te tiro whakamua me te hihiri ka taea te arahi i roto i te kotahitanga me te aroha.

#### 3 APOLOGIES

#### 4 DECLARATIONS OF INTEREST RELATING TO ITEMS ON THE AGENDA

Notification from Elected Members of:

4.1 – any interests that may create a conflict with their role as an elected member relating to the items of business for this meeting, and

4.2 – any interests in items in which they have a direct or indirect pecuniary interest as provided for in the Local Authorities (Members' Interests) Act 1968

#### 5 PUBLIC SPEAKING TIME FOR ITEMS RELATING TO THE AGENDA

#### 6 MEMBERS' BUSINESS

- (a) Public Speaking Time Responses
- (b) Leave of Absence
- (c) Matters of an Urgent Nature (advice to be provided to the Chair prior to the commencement of the meeting)

#### 7 UPDATES

Nil

#### 8 REPORTS

#### 8.1 2021/22 MAJOR EVENTS FUND TIMING AND PROCESS

#### Author: Jaime Bigwood, Programme Advisor

#### Authoriser: Natasha Tod, Group Manager Strategy, Growth and Recovery

#### **PURPOSE OF REPORT**

- 1 To notify the Strategy and Operations Committee of the timings and application process for the 2021/22 Major Events Fund under the existing Economic Development Strategy.
- 2 To request that the Strategy and Operations Committee agree to the continuation of the 2020/21 Major Events Fund Assessment Panel.

#### DELEGATION

3 The Strategy and Operations Committee has the authority to make this decision.

#### BACKGROUND

- 4 The Kāpiti Coast Major Events Fund was established in 2016 to support major events in the Kāpiti District that will help deliver a thriving, vibrant and diverse economy. The fund is aimed at supporting a small number of signature events each year that deliver long term economic benefits for the Kāpiti District
- 5 On 27 June 2019, Council approved the Kāpiti Coast Major Events Fund Policy for the period 1 July 2019 to 30 June 2022. As part of the policy Council approved a fund of \$200,000 p.a. which includes a feasibility fund of \$25,000. The process and eligibility criteria is set out in the Policy.
- 6 The application period for the 2020/21 Kāpiti Coast Major Events Fund was planned to commence on 02 April 2020 for a four-week period, closing on 30 April 2020. Due to the March 2020 COVID-19 lock-down this process was delayed until 17 July 2020 with Council approving the recommended funding allocation at a meeting on 3 Sep 2020.
- 7 It is proposed that the 2021/22 Major Events Fund application process will be started earlier in the year, in line with the timeframe originally accepted for the 2020/21 year. The proposed timeline and process is outlined below:

Phase 1 – Before Applications Open Policy & criteria check Proposal to Strategy and Operations Committee Meeting (request panel Member)	04 Feb 21 04 Mar 21
Phase 2 – Applications Open Applications Open Applications Close Applications Collated	01 Apr 21 <b>29 Apr 21</b> 29 Apr 21
Phase 3 — Assessment Major Events Fund Assessment Panel Meetings and Recommendations	13 May 21
Phase 4 — Decision Making Decision from Strategy and Operations Committee	17 Jun 21
Phase 5 – Implementation Applicants advised of outcomes Agreements circulated & signed Funds distributed from:	24 Jun 21 15 Jul 21 <b>01 Aug 21</b>

#### DISCUSSION

- 8 The Major Events Fund Assessment Panel is brought together to review the applications and make recommendations for funding allocation. The panel consists of a mixture of industry specialists, Council staff and a Councillor.
- 9 The members of the 2020/21 Major Events Fund Assessment Panel were:
  - Councillor Rob McCann
  - Tiana Rakete, Major Events Attraction Manager, WellingtonNZ.
  - Darryn Grant, Economic Development Manager, Kāpiti Coast District Council.
  - Kahu Ropata, Iwi Partnerships Manager, Kāpiti Coast District Council.
  - Bevan Tydda, Board Member, New Zealand Events Association.
- 10 It is recommended that the 2021/22 Major Events Fund Assessment Panel retains the same structure to maintain continuity, leverage institutional knowledge and ensure the continued momentum of ongoing improvements to the implementation of the policy.
- 11 Current panel members add significant value due to their expansive event sector experience and knowledge, a number of whom offer their capability in a voluntary capacity.
- 12 It is proposed that the members of last year's panel be approached again to participate. If agreed to, this would mean the 2021/22 Major Events Fund Assessment Panel would be:
  - Councillor Rob McCann
  - Tiana Rakete, Major Events Attraction Manager, WellingtonNZ.
  - Leanna Hill, Acting Economic Development Manager, Kāpiti Coast District Council.
  - Kahu Ropata, Iwi Partnerships Manager, Kāpiti Coast District Council.
  - Bevan Tydda, Board Member, New Zealand Events Association.

#### CONSIDERATIONS

#### Policy considerations

- 13 The Major Events Fund strategically contributes to the Long Term Plan's goal of, 'a positive response to our distinct district identity'.
- 14 The Economic Development Strategy and Implementation Plan 2020-23 recognises the importance of facilitating and supporting major events within the region as part of the Whakapapa pillar Positioning the Kāpiti Coast.
- 15 A decision is sought from Council as to which Councillor is to be appointed to the 2021/22 Major Events Fund Assessment Panel.

#### Legal considerations

16 Work with legal to ensure appropriate agreements are put in place for the event funding.

#### **Financial considerations**

13 Funding for the Major Events Fund is allocated from the approved Economic Development budget.

#### Tāngata whenua considerations

- 14 Ensuring Tāngata whenua aspirations are met is a key requirement for all events to meet.
- 15 Council's lwi Partnerships Manager is invited to be a member of the major events panel to provide advice on Tāngata whenua considerations and provide support to event organisers where needed.

#### SIGNIFICANCE AND ENGAGEMENT

#### Significance policy

17 This matter has a low level of significance under Council's Significance and Engagement Policy.

#### Engagement planning

18 An engagement plan is not needed to implement this decision.

#### RECOMMENDATIONS

- 19 The Strategy and Operations Committee confirms the proposed timeline and process for the 2021/22 Major Event funding round.
- 20 The Strategy and Operations Committee adopts the structure of the 2020/21 Major Events Fund Assessment Panel for the 2021/22 funding round.
- 21 The Strategy and Operations Committee appoints Councillor Rob McCann to the 2021/22 Major Events Fund Assessment Panel

#### APPENDICES

Nil

#### 8.2 NPS NATIONAL PARKING MANAGEMENT GUIDANCE

Author: Suzanne Rushmere, Roading Network Planner

#### Authoriser: Sean Mallon, Group Manager Infrastructure Services

#### PURPOSE OF REPORT

1 The purpose of this report is to seek approval of the submission to Waka Kotahi relating to the National Parking Management Guidance.

#### DELEGATION

2 Council has the authority to make this decision under section A2 of the Governance Structure.

#### BACKGROUND

- 3 The National Policy Statement on Urban Development (NPS-UD) took effect on 20 August 2020 and replaces the National Policy Statement on Urban Development Capacity.
- 4 Policy 11 of the NPS-UD states:
  - a) the district plans of tier 1, 2, and 3 territorial authorities do not set minimum car parking rate requirements, other than for accessible car parks; and
  - b) tier 1, 2, and 3 local authorities are strongly encouraged to manage effects associated with the supply and demand of car parking through comprehensive parking management plans.
- 5 Kāpiti Coast District is a tier 1 authority.
- 6 Removing the minimum car parking standards from District Plans effectively permits new developments (residential and commercial) to be built without providing car parks, allowing developers to determine the number of car parks if any.
- 7 Territorial authorities will be able to consider car parking effects (e.g. effects on the surrounding areas / road network including safety effects) using resource consents. The NPS-UD does not impact on setting minimum engineering standards for car park dimensions, manoeuvring standards, loading bays, drop-off areas, bus, bike and other mobility parking.
- 8 Territorial authorities can manage effects of parking, such as visual effects, and the effects a lack of parking and manoeuvring areas may have on urban design, they can also set maximum car parking standards and set the rate of accessible car parks.
- 9 The National Policy Statement identifies that many District Plans refer to New Zealand Standards to set the ratio of accessible car parks where car parks are provided. However, they will now need to consider absolute minimum of disabled car parks where no nonaccessible parks are provided.
- 10 To support Territorial Authorities with these changes Waka Kotahi has developed the National Parking Management Guidance, on which they are now seeking submissions.
- 11 Submissions are due by 12 March 2021.

#### NATIONAL PARKING MANAGEMENT GUIDANCE

- 12 The National Parking Management Guidance is split into 3 main sections:
  - Overview (What parking management is, the need for parking management and objectives and principles;
  - The Parking Management Framework (Parking management overview, parking strategy, and parking management plan); and

• Parking Management Approaches (Allocating street space to parking prioritising the allocation of parking, residential streets, parking demand management tools, parking and emerging trends, public engagement, and parking technology).

#### ISSUES

- 13 Whilst the guidance is welcomed, there are a number of issues identified in the submission that need to be addressed. In particular, there are areas of
  - concern;
  - inconsistencies; and
  - where further clarification or guidance is sought.
- 14 The guidance proposes a number of measures, including development of new studies, enforcement and implementation of new technology, but provides no indication of additional resources to support this.
- 15 There is also concern that whilst Council supports the intention of mode shift, which will support measures to address the climate change emergency Council has declared, the alternatives need to be funded and in place to enable this to occur.
- 16 With regards to inconsistencies, three are two main issues, firstly that the guidance recommends that parking should be provided on-site but the NPS-UD means removal of the requirements that enable Councils to require this. Secondly, the guidance identifies that NZS4121 should be used to determine provision of mobility parking, but NZS4121 only determines mobility parking provision where general parking is provided, and the NPS requires removal of general parking standards from the District Plans. Thirdly, that Road Controlling Authorities should look to make parking provision on site, but many Councils use NZS4404 as minimum engineering standards for new developments, these standards don't allow sufficient road width for this to occur. Council is already seeing issues with this in some of our new developments, for example, Waikanae North.
- 17 Whilst the guidance provides some useful information further guidance is sought, particularly when it comes to the development of parking management plans. The case studies also appear to be very city based with the exception of one or two examples, one being where there is a summer parking issues that are not applicable. Further examples of successful parking management solutions is needed for Districts such as Kāpiti, which have a small number of towns supporting a wider rural catchment and alternatives to the private car are limited.

#### CONSIDERATIONS

#### Policy considerations

18 There are no policy considerations relating to this submission at this stage but the final guidance may influence future policy.

#### Legal considerations

19 There are no legal considerations related to this submission.

#### **Financial considerations**

20 There are no financial considerations relating to this submission at this stage but the outcomes of the final guidance may influence future work.

#### Tāngata whenua considerations

21 There are no Tāngata whenua relating to this submission, any changes to policy following the final guidance will follow due process.

#### Strategic considerations

22 There are no strategic considerations relating to this submission at this stage but final guidance may influence future work.

#### SIGNIFICANCE AND ENGAGEMENT

#### Significance policy

23 This matter has a low level of significance under Council's Significance and Engagement Policy. However, final guidance my influence impact future work programmes and transport investment decisions.

#### Consultation already undertaken

24 No external consultation has been undertaken in relation to this submission.

#### **Engagement planning**

25 There is no requirement for engagement planning.

#### Publicity

26 There is no requirement for publicity.

#### RECOMMENDATIONS

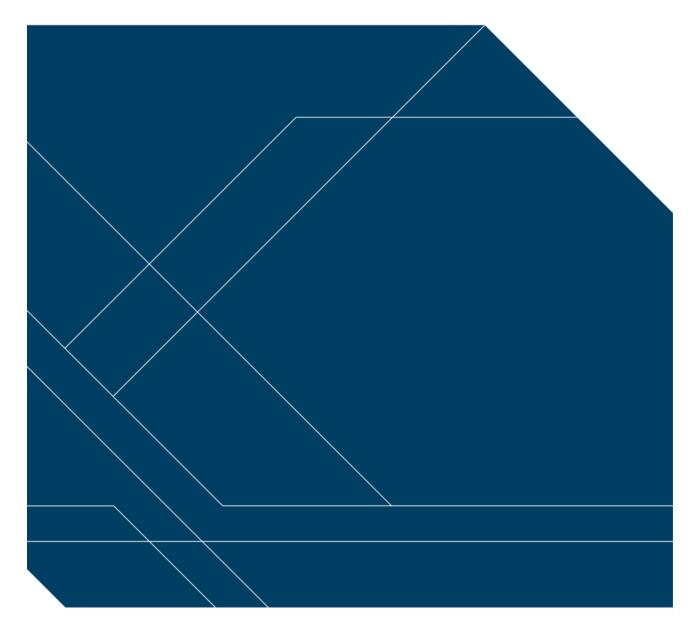
- 27 That the submission be approved by Council.
- 28 That Council delegates to the Chief Executive to approve minor editorial amendments to the submission.

#### APPENDICES

- 1. National Parking Management Guidance U
- 2. National Parking Management Guidance Submission J

## NATIONAL PARKING MANAGEMENT GUIDANCE

This document provides guidance on best-practice management of public parking (on-street parking and publicly owned/managed off-street facilities) throughout New Zealand.





#### New Zealand Government

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This guidance has been released as a draft for consultation and feedback. It has been designed help guide parking management decision-making.

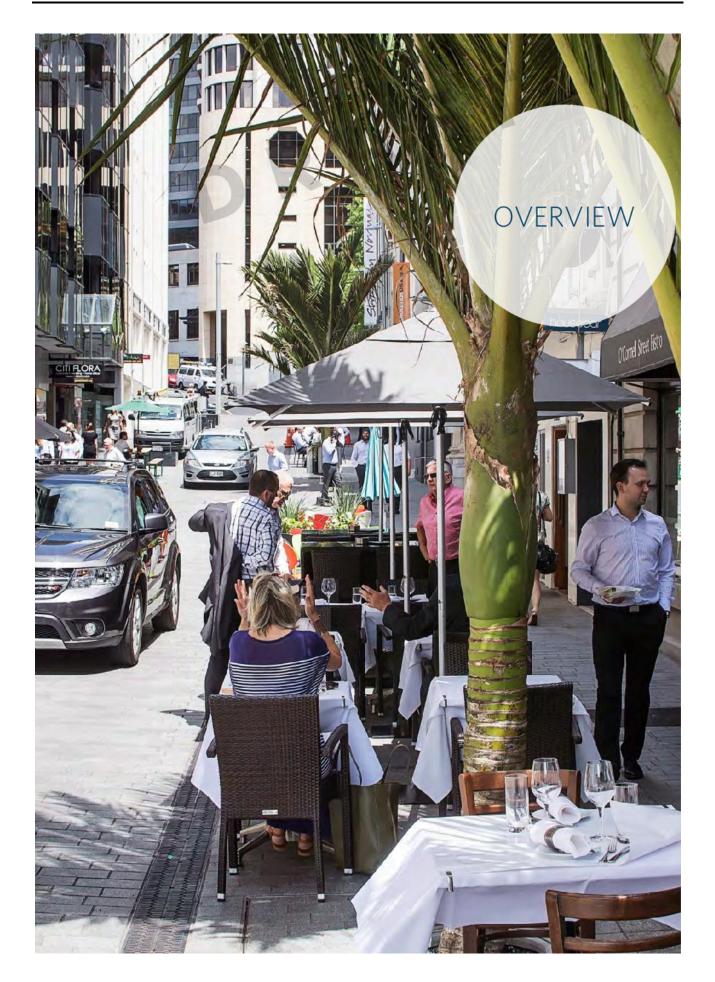
The consultation period will run for four months to 12 March 2021, after which Waka Kotahi will review the feedback and refine the guidance, before being formally released.

If you would like to help improve this guidance by providing feedback, please email ParkingManagement@nzta.govt.nz.

Waka Kotahi NZ Transport Agency November 2020 NZBN: 9429041910085

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Overview	The Parking Management Framework	Parking Management Approaches	References and Glossary	
Page 4	Page 15	Page 25	Page 62	
1.1	2.1	3.1		
What is parking management	Parking management overview	Allocating street space to parking		
Page 6	Page 16	Page 26		
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Strategic fit of this guidance	Parking Strategy	Prioritising the allocation of parking		
Page 7	Page 17	Page 32		
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The need for good parking management	Parking Management Plan	Residential streets		
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As our cities and towns grow there is increasing competition for space on our roads and streets. This results in a growing need to increase the use of public transport, walking and cycling, and for our streets to be inviting public spaces.

Well-managed public parking can positively contribute to the transformation of urban environments into safer, more vibrant, sustainable, and equitable places with better housing and travel choices. Equally, poor parking management can undermine these goals.

This guide promotes a consistent, best-practice guide for the management of public parking throughout New Zealand. Although public parking includes both parking managed by road controlling authorities and private parking operators this guidance is mostly applicable to road controlling authorities. It sets out a principlesbased process for deciding where it may be appropriate to provide public parking, and how to manage public parking resources in a variety of circumstances.

- Section 1 provides a description of parking management, the purpose of the guide, and the benefits that can be achieved through good practice public parking management.
- Section 2 outlines the process for establishing a comprehensive framework of good public parking management.
- Section 3 provides guidance on the range of approaches to managing public parking. This section can be used to guide the development of a parking strategy or to respond to parking issues. There is also guidance on parking technology and successful public engagement approaches.

This guidance relates to motor vehicle parking, it does not cover bicycle or micro mobility parking. Guidance on bicycle parking supply, location and design can be found in the <u>Cycle Parking Planning and Design</u> guidance.

Throughout the document are case studies which provide some real examples from New Zealand and around the world that support the parking management concepts. Image by Flickr/ Daniel Chodusov

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#### 1.1 WHAT IS PARKING MANAGEMENT

Parking management is a packaged approach that aligns with the objectives sought and can include a range of methods such as:

- limiting what space is available for parking
- restricting how long a vehicle can be parked for
- allocating specific space for types of parking (e.g. mobility parking, loading zones)
- requiring payment of a fee for parking.

The authority to make changes to public parking is enabled through a bylaw and then local authorities approve changes to parking through a parking resolution report. All parking changes must be in accordance with the Land Transport Rule Traffic Control Devices Rule 2004 (TCD Rule) including the types of signs and road markings used.

#### Relationship between the TCD Rule and Manual and this Guidance

The Land Transport Rule Traffic Control Devices Rule 2004 (TCD Rule):

- a) specifies requirements for the design, construction, installation, operation and maintenance of traffic control devices; and
- b) sets out the functions and responsibilities of local authorities in providing traffic control devices to give effect to their decisions on the control of traffic.

The Waka Kotahi <u>Traffic Control</u> <u>Devices Manual</u> (TCD Manual) supports the TCD Rule and provides guidance on industry best practice, including, where necessary, practice mandated by law in relation to the use of traffic control devices. Guidance on traffic control devices related to parking control are covered in part 13 of the manual.

The figure below depicts the different roles of the present parking guidance versus the TCD Manual Part 13.

#### NATIONAL PARKING MANAGEMENT GUIDANCE

- (Public) parking management what is it, potential benefits
- Process to develop parking management frameworks
- Parking management approaches

#### TCD MANUAL PART 13 (PARKING)

- Legal framework implications and responsiblities
- Design considerations and elements
- Linear and zone parking treatments

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#### 1.2 STRATEGIC FIT OF THIS GUIDANCE

The planning and management of parking can make an important contribution to achieving the outcomes set out in several key national strategies:

 The Government's Urban Growth Agenda, which aims to remove barriers to the supply of land and infrastructure and make room for cities to grow up and out. A key component of this agenda is the National Policy Statement for Urban Development (NPS-UD). Policy 11 of the NPS-UD prevents local authorities from setting minimum car parking rate requirements, other than for accessible car parks, and strongly encourages local authorities to manage the effects of car parking through comprehensive parking management plans.

• Keeping Cities Moving released by Waka Kotahi NZ Transport Agency in September 2019, which aims to increase the well-being of NZ cities by growing the share of travel by public transport, walking and cycling.

- Government Policy Statement on land transport 2021/22–2030/31 (GPS) which includes strategic priorities to improve safety, provide better transport options, and reduce carbon emissions. The GPS guides investment in land transport.
- Road to Zero: A New Road Safety Strategy for NZ that has been developed by the Ministry of Transport and key partners, which aims to significantly reduce the number of people being killed or seriously injured on New Zealand roads.



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- New Zealand Urban Design Protocol which provides a platform to make New Zealand towns and cities more successful through quality urban design. Minimum parking requirements and poorly managed parking can create poor urban design outcomes and uninviting public spaces.
- The Climate Change Response (Zero Carbon) Amendment Act 2019, and the need to transition the transport system to net zero carbon emissions, to meet our domestic and international commitments.

*Keeping Cities Moving* is the genesis of this document, identifying 'provide ongoing parking management guidance and leadership' as a key intervention for influencing mode shift (see excerpt below, p.27).

INTERVENTION	DESCRIPTION
20. Provide ongoing	We will provide leadership in public conversations about
parking	parking management, supported by robust research, data and
management	guidance for parking management strategies. We will also make
guidance and	necessary regulatory changes to enable parking fines to be set
leadership	to discourage inappropriate behaviour in residential areas.

*Keeping Cities Moving* recognises that good public parking management can contribute to achieving mode shift in several ways:

- Enabling higher densities and a more compact urban form by reducing the amount of space that is dedicated to parking.
- · Freeing up street space for public transport, walking and cycling.
- Reducing price subsidies for parking, thus disincentivising car travel when other modes are available.

A good example of this in practice is in Queenstown where parking management was aligned with strategies to incentivise greater use of the bus service and reduce traffic congestion in the town centre. Refer to Case Study 1 for more information on this.

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## CASE STUDY 1

### Queenstown Lakes integrated parking policy

The Queenstown Lakes area continues to experience significant growth pressure, resulting in concerns about road congestion, car parking, and reduced amenity within the town centre. Parking analysis from 2017 indicated that town centre car parking was at capacity and that approximately 30% of congestion was being generated by people searching for parking spaces.

In late 2017, the District and Regional Council responded to these issues by increasing, and in some cases doubling, parking fees, limiting the number of non-priced parking spaces, and removing all discounted long-term commuter parking from the town centre.<sup>1</sup>

Critically, these changes were coordinated with the introduction of a new frequent bus network and the launch of a subsidised \$2.00 flat fare.

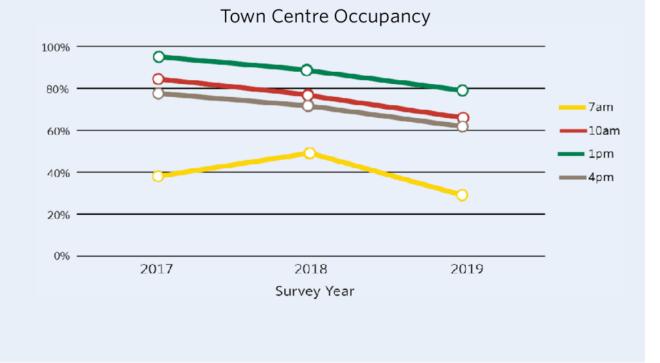
Since implementation, both bus ridership and parking revenue have shown a dramatic and sustained increase, while parking occupancy rates have dropped by around 17% between 2017 and 2019. Data from June 2019 show a 64% year to date increase in bus patronage compared to 2017/2018.<sup>2</sup>

A 2019 survey showed that peak occupancy intensity for the town centre was 79% at 1pm, within the typically recommended target occupancy rate of 70-90% to support effective parking turnover.<sup>3</sup> This represents a 10% decrease from 2018 and a further 6% decrease from 2017 as shown in the figure below.

https://www.qldc.govt.nz/assets/Uploads/News/QLDC-Parking-changes.pdf https://www.orc.govt.nz/media/7088/appendix-2-queenstown-buses.pdf

3 Stantec, Queenstown Parking Survey 2019, June 2019

> Parking occupancy in central Oueenstown



#### STRATEGY AND OPERATIONS COMMITTEE MEETING AGENDA

#### 4 MARCH 2021

National Parking Management Guidance November 2020

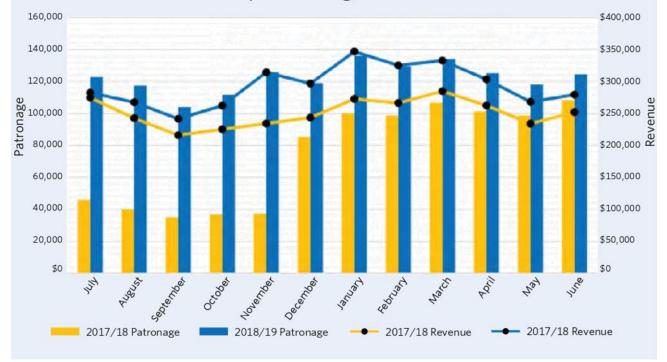
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Furthermore, peak parking occupancy appears to have declined across each time point surveyed. It can be expected that this will also have resulted in a reduction in congestion as there are fewer people "cruising" for parking.

Following the increase in parking fees, the council reported a parking revenue surplus of approximately \$1.3 million for 2017-2018.<sup>4</sup> This surplus was then invested into the bus service to improve bus stop infrastructure and wayfinding.

This is a good example on how parking management can be integrated with public transport management. The objective in Queenstown was to shift people to using public transport to relieve the congestion on the roads. This was achieved through increasing the cost of parking and reducing the cost of using the bus. The results to date demonstrate that this has been successful.

4 https://www.odt.co.nz/regions/queenstown/surplus-target-getting-people-out-cars



### Wakatipu Patronage and Revenue

Waka Kotahi 🛛 👖

#### 1.3 THE NEED FOR GOOD PARKING MANAGEMENT

Good management of public parking is a crucial component of the overall transport system, and essential for creating vibrant and well-functioning urban areas. It is especially important in areas experiencing growth pressure because:

- There will be a much stronger demand for public parking as urban areas experience intensification and consequential increases in travel activity.
- As minimum parking requirements<sup>5</sup> are removed from district plans following the recently released National Policy Statement on Urban Development (August 2020), private parking stock may not increase as fast as it has historically, placing more demand on the public parking resource. Progressive parking management supports 'achieving more' with less parking supply by better utilising supply and managing demand.
- Parking takes up valuable land. Developing high-quality pedestrian, cycling and public transport infrastructure, or even increasing building stock to increase housing supply, is likely to involve reallocating areas currently used for parking. This reduction in parking will necessitate efficient management of the remaining parking supply.

 Parking availability and pricing is a key aspect of travel decision making and can fundamentally influence travel behaviour. Strategic parking management can support (or hinder) uptake in a range of travel modes, which can, in turn, impact on demand for the parking supply.

While parking can contribute towards the success of a place, poorly managed and designed parking can undermine efforts to create highly liveable urban areas by:

- Subsidising and encouraging excessive demand for car-based travel, leading to congestion, increased vehicle emissions and poorer public health, as well as undermining investment in public transport and walking and cycling infrastructure.
- Substituting parking for valuable floor space, thereby increasing development costs, and preventing higher value uses for land, (e.g. community facilities/social services or additional commercial and residential development that contribute more to broader urban objectives).
- Eroding the sense of place and character of a town centre and/ or limiting potential streetscape enhancement. The location and design of parking can lead to poor urban design outcomes.
- Adding disproportionate costs to low income households, who may not own a car but pay directly or indirectly for the supply of car parking, either bundled with their housing or publicly subsidised via rates.

<sup>5</sup> Minimum parking requirements are rules in District Plans which require at least a certain amount of offstreet car parking to be provided on site as part of a development proposal.

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- Increasing the direct financial costs to councils to provide and maintain car parking.<sup>6</sup>
- Creating safety issues for other users such as pedestrians (e.g. moving through off-street car parks) and cyclists (e.g. dooring and reversing).

Internationally there is a growing realisation that while many parking management initiatives are wellintentioned, they may have done more harm than good when their wider impacts are understood. In particular, efforts to increase parking supply to make it easy for people to find a parking space have had wide reaching (and often negative) impacts on urban form and the overall transport system. Generous parking supply is shown in the figure on the following page as a key part of the cycle of automobile dependency by inducing car-based travel demand, and thus parking demand.

This has led to a change in approach to parking management in many places around the world, which focuses on getting the balance right: providing the 'right' amount of parking, in the right place, at the right time, and at the right price.<sup>7</sup>

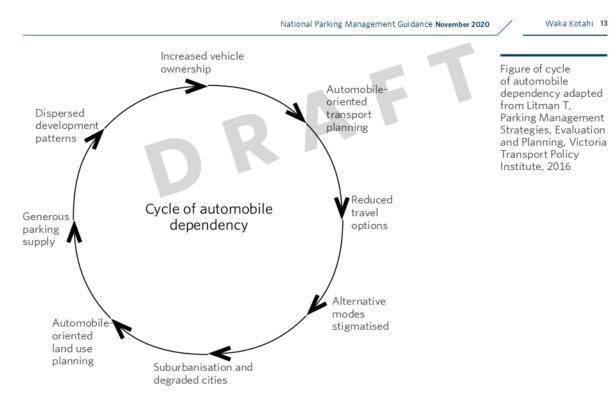


Image from Business Case for Walking, Auckland Council 2017.

- 6 Donald Shoup provides good general analysis on the negative outcomes conventional parking management can have in: Shoup, D. C. 2005. The high cost of free parking, Chicago, Planners Press, American Planning Association
- 7 Refer to 'The High Cost of Free Parking', American Planning Association, 2005 and 'Parking Management Best Practices', Routledge 2017

#### STRATEGY AND OPERATIONS COMMITTEE MEETING AGENDA

#### 4 MARCH 2021



#### **1.4 OBJECTIVES AND PRINCIPLES**

The overarching objective of good parking management is to:

enable an appropriate and efficiently used level of parking supply in a way that equitably supports wider transport and urban form outcomes.

Key considerations for achieving this overall objective are:

- What is an appropriate level of parking supply? How might it vary by location? What are the negative effects of too much or too little available parking?
- How can parking management help support wider transport outcomes? Is parking making congestion better or worse? Is parking supporting or undermining public transport, walking, and cycling?
- How can parking management help support a better-quality urban form? Is parking undermining a sense of place and character? Is it helping support higher density mixed-use developments?

 Is parking being supplied in an equitable way? Are those who benefit from it paying the true cost? Are those with the greatest need for parking being prioritised?

These considerations and questions help shape the key principles that should be applied to help deliver good parking management:

- prioritise public space to deliver the highest value
- efficiently use space dedicated to parking
- prioritise those with the greatest need for parking
- equitably pay for the costs of parking provision
- ensure parking supports wider transport outcomes
- ensure parking and its location supports a quality urban form
- make evidence-based decisions
- provide a high-quality user experience.

The way these principles can help guide parking management decisionmaking is outlined further in the document.

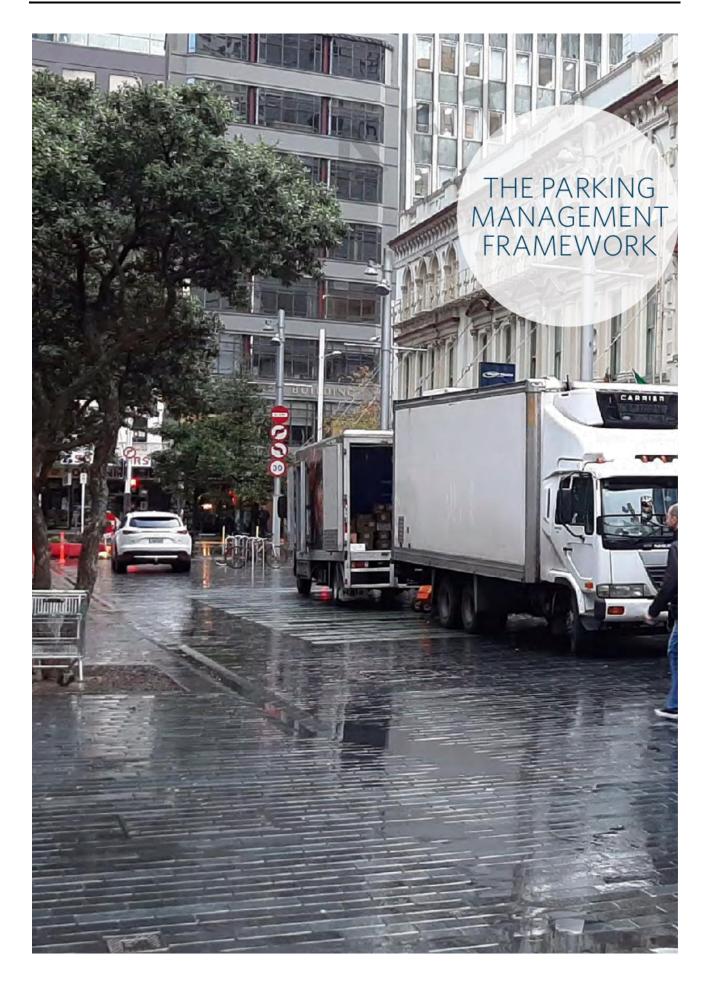
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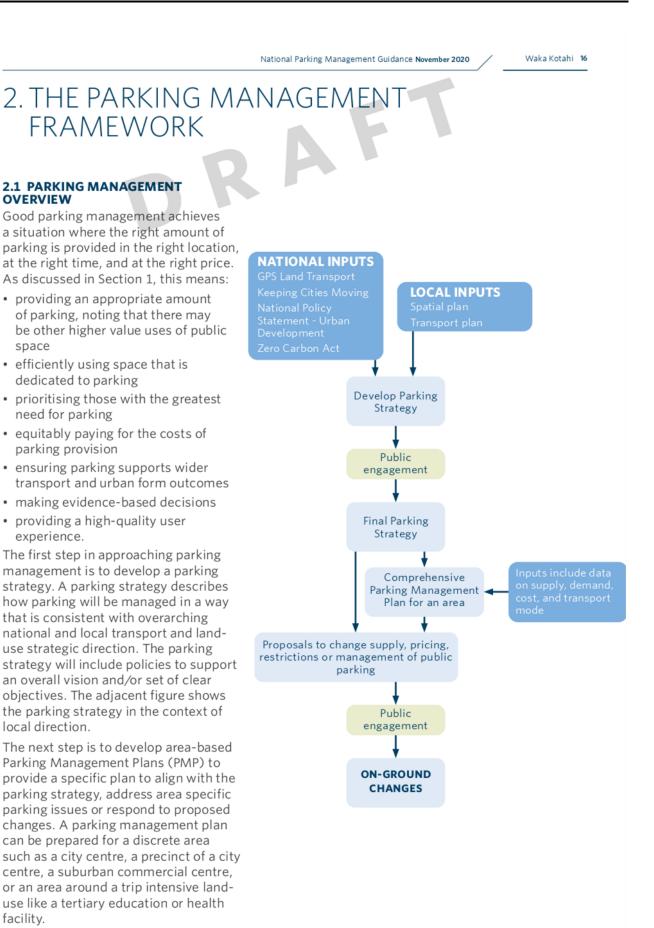
### KEY PRINCIPLES OF PARKING MANAGEMENT

- 1. Prioritise public space to deliver the highest value.
- 2. Efficiently use space dedicated to parking.
- 3. Prioritise those with the greatest need for parking.
- 4. Equitably pay for the costs of parking provision.
- 5. Ensure parking supports wider transport outcomes.
- 6. Ensure parking supports a quality urban form.
- 7. Make evidence-based decisions.
- 8. Provide a high-quality user experience.

Image from Kate Battersby/MRCagney







facility.

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#### 2.2 PARKING STRATEGY

Having a parking strategy, is critical for any town or city where parking needs to be managed. A parking strategy will provide the guidance to operational teams and demonstrate to the public how parking will be managed. The principles outlined in Section 1, and the parking management approaches in Section 3 of this report should be used in the development of a parking strategy.

The parking strategy is a useful way to evaluate parking issues and plan for what parking interventions should apply and when. The parking strategy should contain parking management objectives that encourage more efficient utilisation of parking resources, manage demand, and articulate when it may be appropriate to change public car parking supply. The strategy will provide analysis of the key issues, what is causing them, and the response to these issues. The strategy should be structured to help support project teams with reallocating road space.

Hastings District Council took an interesting approach in establishing the basis for its parking strategy. They asked the public whether parking should be paid for by everyone through rates or paid for by the users through metered parking. Refer to Case Study 2 for more information on this.

Image from MRCagney



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### CASE STUDY 2

### Hastings parking pricing decision

Parking has been a contentious issue in Hastings for many years. Under its Central City Strategy, the Hastings District Council adopted the Hastings Vibrancy Plan in October 2015, which supported trialling a free parking pilot for the city centre. Together with the direction of the Vibrancy Plan and pressure from retailers, Hastings District Council approved the trial of free parking, while retaining the existing time limit. The trial ran from November 2015 to February 2016 and was extended several times through to June 2017.

To determine the impact of the trial, parking occupancy surveys were conducted before and after the free parking was introduced. This data was used, along with other metrics, in an evaluation of the trial. The evaluation included analysis of parking occupancy and length of stay, parking revenue loss, retail spend, bus patronage, parking complaints and an attitudinal survey to see what the public thought of the free parking. There was also a comprehensive review into the effects of the free parking trial conducted by Marketview, a consumer spending research company, in May 2017.

The evaluation report about the free parking trial was inconclusive about any positive effect to Hastings' retail activity or vibrancy. Although there was some increased retail spend over the trial period, the review found it could not be directly linked to free parking and it could be argued that other macro-economic factors, such as lower interest rates and high levels of employment, had a greater influence.

The evaluation of the trial also showed the loss of \$805,000 of parking revenue created an affordability problem for Hastings District Council and would result in an increase in rates to offset the loss. The rates forecast for 2017/18 was 0.9% higher if free parking was retained.

Based on the evaluation, the council included a question in its 2017/18 Draft Annual Plan consultation. The council made it clear that providing parking in Hastings town centre has a financial cost which needs to be paid for by someone. The question was posed to residents like this:

2017/2018 Hastings District Council Draft Annual Plan consultation document on parking



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### Question: How would you prefer to pay for Hastings city centre on-street parking?

#### Option A: Parking Meters.

This would be paid for via meters on the street as they are used, with some technological enhancements to provide additional payment options – i.e. credit cards. The charge for on-street parking would be increased to 1.20 per hour (currently 1) to future proof the system.

#### Option B: Rates

No on-street payment for on-street parking. Costs for parking in Hastings and Havelock North would be combined so everyone shares the cost. This would be paid via an additional charge on your rates.

The council received almost 3000 submissions on the parking question with 68% preferring the user-pays option (return to parking meters) and 32% preferring the targeted rate option.

Some themes arising from people preferring user-pays were:

- It is not the role of residents to subsidise parking to assist CBD retailers.
- Funding through rates would not be accurate or fair on those who do not go into town often, or rural ratepayers in the northern Hastings District who visit Napier as their nearest town.
- Out of towners, tourists and non-ratepayers will not be contributing, despite using the service.
- Do not believe argument that free parking has increased retail spend trend happening nationwide.
- Free parking filled by businesses whose staff use it policing of free parking is never enough to stop this, and businesses see it as their right.
- Having to put a coin in a meter does not make people drive elsewhere...it does make staff and businesses park elsewhere.
- Introduction of easier ways to pay would be good when paid parking reintroduced e.g. cell phone apps such as 'Park Mate'.

People preferring Option B thought the free parking had been successful and made Hastings an easier place to visit. There were also comments suggesting the brand of Hastings would be damaged by re-introducing parking meters.

The clear majority of those who responded felt the introduction of a targeted rate to fund the revenue shortfall was not a fair and equitable system for paying for parking, and that a user pays system was a fairer system. In June 2017, at the governing body meeting, the council supported the council officer's recommendation that user-pays charges through parking meters be reinstated in Hastings city centre. They also supported investigations into better electronic payment options and in-ground sensor technology.

Hastings District Council took an innovative approach to resolve the difficult decision around parking charges. By presenting the relevant information in a transparent manner to the public, it was easier for elected councillors to decide on what is normally a contentious topic.

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#### Parking Strategy Contents

The content of a parking policy typically includes:

TOPIC	DESCRIPTION
Introduction and purpose	Explain the need for a parking strategy, how it fits within the local planning/strategic context, what it is aiming to achieve (best articulated through a 'vision') and what issues it is seeking to address.
Objectives and principles	Formulate a set of objectives that align with the vision, wider strategic direction and outcomes. The objectives for managing parking may differ for each location and need to describe the local outcomes being sought. Refer to Section 1.4 for principles that will help frame the objectives.
Strategic alignment and direction	This section will describe how the parking strategy aligns with and supports government and local strategies and plans. Explain how parking management supports other transport and land-use outcomes for the area.
How different parking uses are prioritised	This could include a parking hierarchy as shown in Section 3.2
Pricing parking	Explains the purpose of pricing parking. Include detail around how parking prices are set and adjusted, and how regularly they are reviewed. Refer to Section 3.4.
Parking management approach in centres	Outline the main issues associated with parking in commercial centres. Describe the approach to manage supply and demand in centres and how this aligns with policy objectives. This will include the use of pricing in areas of high demand. Refer to Section 3.4.
Parking management in residential areas	Outline the main issues associated with parking in residential areas. Explain the approach to manage these parking issues including where residential permit schemes will be used. Refer to Section 3.3.
Park and ride	Outline the approach taken to supply and manage demand for parking associated with public transport stations. This should explain how Park and Ride can support public transport and complements other access modes (e.g. feeder bus services, walking and cycling).
Electric vehicles, car share and autonomous vehicles	Outline the approach taken to support and cater for these vehicle categories. This will explain the benefit to the city of supporting, or not supporting, each of these and how it aligns with objectives and principles. Refer to Section 3.5.
Special events, sports, and other venues	Events and sporting fixtures have sporadic spikes in parking activity and can be difficult to manage. Some sporting venues have regular traffic management plans and parking restrictions that are used for each large event. Other considerations for these are how alternative forms of transport are supported and how Pick Up Drop Off is managed.
Parking technology	Clearly outline how technology will be used and the associated benefits to the customer or local authority. The public can be nervous about new technology and it is important to explain how it works and why it is being used. Refer to Section 3.7.
Parking Management Plans (PMP)	Explain the process for developing PMPs and a programme for their application. Refer to Section 2.4.

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#### Application of the parking policy

Once the objectives or parking management policies and principles have been established via the parking strategy, it can be applied to areas of the city or town that have identified parking issues and pro-actively support wider transport and land-use plans. The strategy can also be used to support re-vitalisation initiatives for town and city centres, where alternative uses for areas of public parking may have net benefits for the success of the centres.

Whether responding or working proactively, useful first steps in devising a management response include scoping out an area of influence, gathering information on the parking stock and utilisation within the area, and applying the agreed parking policies to plan measures to manage the parking resource. This management response is often referred to as an area specific 'parking management plan' or a 'comprehensive parking management plan'.

#### 2.3 PARKING MANAGEMENT PLAN

A Parking Management Plan (PMP) is a location specific plan that outlines parking management interventions for a centre, a neighbourhood, a particular landuse (such as residential) or an area that is influenced by a land-use (e.g. commercial parking spill over to a residential area). As explained above, a PMP may be used to respond to known problems, or to proactively contribute to wider transport and urban outcomes. PMPs should be informed by reliable survey data, and by an understanding of the resource cost of parking.

#### Parking supply and utilisation data

Undertaking parking occupancy surveys gathers the data essential for developing a parking management plan. Surveys should collect parking supply information and occupancy data for the on-street parking spaces and off-street car parks, which can be geocoded for subsequent spatial visualisation and analysis.

Surveys typically include the following attributes:

- Existing parking restrictions (e.g. P60, pay parking, residential parking, clearway, unrestricted).
- Parking occupancy.
- Parking turnover (number of new vehicles parked per hour or per day) – hourly counts are very useful for observing parking turnover and length of stay behaviour, but more frequent counts can be useful in busy areas or areas with a short parking restriction (e.g. P30), and less frequent counts in areas where interest is in long-stay parking.
- Average duration of stay.
- Surveys should cover different days of the week including weekends. The survey should cover the opening hours of businesses on the street but will depend on the level of activity in the centre. Typically, a survey will cover 8am–6pm.

Origin-destination surveys of parked cars can also provide useful information when considering other means of accessing the centre.

Reviewing the survey data enables the council to determine current parking conditions, the level of demand for existing parking resources, whether existing parking management favours long-term commuter parking or short-stay

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visitor parking, and the ease of finding a parking space at different times of the day.

Survey data can be converted into graphs, tables, static and online maps for easier communication.

#### **Resource cost**

The resource cost of parking is the value of investment that could be redeployed to other community projects if it were not invested in public parking, i.e. the resource cost equates to the opportunity cost.

The publication from the Australian Government, the *National Guidelines for Transportation System Management in Australia*,<sup>8</sup> outlines the components that contribute to the resource cost of public parking. It states that, while the resource cost of parking varies widely depending on the value of the land and the type of parking involved (e.g. surface parking versus structure parking), the overall cost is comprised of:

- the capital value of the land
- the construction costs of the car parking
- the operation and maintenance costs of the facility.

Having extensive survey data alongside an accurate understanding of the resource cost of providing parking is necessary to properly understand:

- whether parking is being subsidised or under-supplied
- whether observed demand is for subsidised parking or marketpriced parking.

<sup>8</sup> Refer to 'National Guidelines for Transportation System Management in Australia,' https://www.atap.gov.au/ technical-support-library/ngtsm/index

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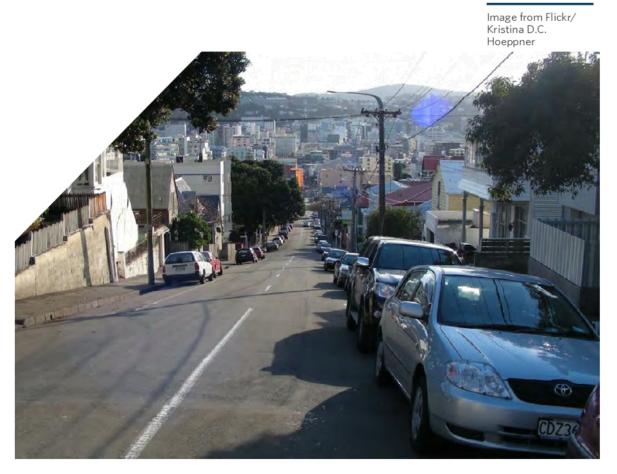
A parking management plan should consider the following:

CONTENT TOPIC	DESCRIPTION
Introduction and background	<ul> <li>information on area context</li> <li>current transport projects</li> <li>parking strategy</li> <li>public transport services</li> <li>user or visitor surveys</li> <li>parking utilisation surveys</li> <li>other relevant events and activities not covered by surveys.</li> </ul>
Current parking patterns	<ul> <li>current parking supply</li> <li>plans for car park divestment</li> <li>current utilisation of parking stock</li> <li>spatial variation in parking utilisation</li> <li>off-street car parks</li> <li>on-street car parking</li> <li>duration of stay and short-stay versus long-stay users</li> <li>origin of visitors</li> <li>mobility parking.</li> </ul>
Vehicle traffic, walking and cycling	<ul> <li>information on existing walking and cycling networks, walking, data on vehicle traffic on roads within the area</li> <li>information and cycling accessibility, future data on walking and cycling networks, and within the area</li> <li>information on any current walking and cycling or planned projects. that will change conditions for traffic, walking or cycling.</li> </ul>
Planning and development implications	<ul> <li>information on key planning and development observations</li> <li>future parking scenarios including impacts of car park divestment</li> <li>future parking demand</li> <li>implications of urban growth strategies, street design implications</li> <li>implications of parking trends and management strategies.</li> </ul>
Recommended management measures/actions/ interventions	<ul> <li>short-term, medium-term, and long-term parking management measures.</li> </ul>

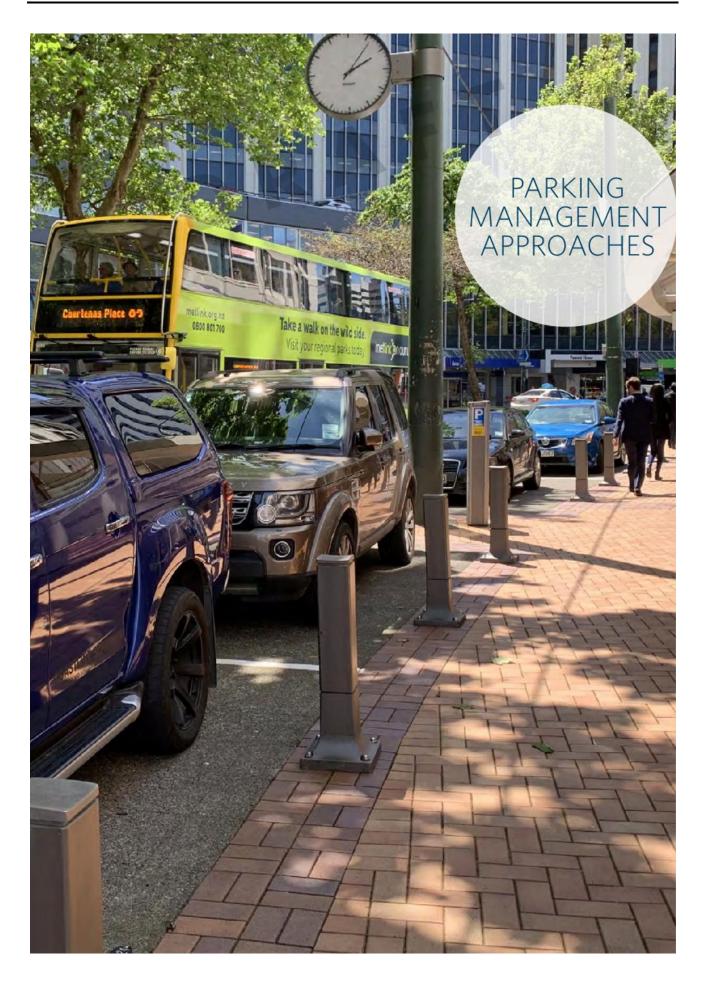
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## KEY MESSAGES

- 1. Decisions on parking management and supply should be guided by a parking strategy that aligns with local and government policy direction.
- 2. Parking management plans can be used to respond to parking issues or to proactively guide urban improvement initiatives and should align with the parking strategy and include area-specific considerations and clarity on what interventions are needed.
- 3. Gathering information about parking supply, utilisation and resource costs is an essential part of developing a robust parking management plan.



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### 3. PARKING MANAGEMENT APPROACHES

This section provides the key parking management approaches that can be used to manage public parking supply. For each management approach there is context, principles, and guidance on how to implement the approach.

The content covers the following:

- when to allocate street space to parking, including guidance to ensure other uses of this space are considered
- how parking is prioritised through use of different parking restrictions for different types of users, including a hierarchy for different types of on-street parking
- managing parking in residential areas
- parking management tools such as time restrictions and pricing
- emerging mobility trends and how parking could support these
- public engagement and implementation strategies
- a description of different parking technology options.

#### 3.1 ALLOCATING STREET SPACE TO PARKING

#### Context

Car parking is one of the largest uses of land in cities. Studies typically find that about half of all land area in post-1950s towns or city centres is occupied by on-street or off-street car parking.<sup>9</sup> While centres typically require some public car parking to accommodate visitors, successful centres are creating high-quality street environments and providing more space for people.

The concentration of activity in urban areas, particularly busy commercial or service centres, means that space is a limited and sought-after resource. This means allocating street space to parking needs to be done through a careful decision-making process that considers all potential users and uses, as well as how the benefits and costs of this allocation are distributed within the community.

Many towns and cities (see Case Study 3) are starting to allocate more kerbside space for pedestrian and streetscape improvements, including wider footpaths, parklets,<sup>10</sup> bus and cycle lanes. Prioritising public transport, walking, and cycling supports wider transport outcomes, as well as supporting local businesses by making it safe and easy for people to access them.

<sup>9</sup> Taylor, E and Clements, R (2018) Empty car parks everywhere, but nowhere to park. How cities can do better; Shoup D (2005), The High Cost of Free Parking

<sup>10</sup> A parklet is the conversion of a small number of parking spaces to public space for people to use

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### CASE STUDY 3 Cities repurposing on-street parking

In the early 1990s, the city centre of Sheffield (UK) faced significant challenges with a decline in local steel and engineering industries and the opening of a new 'big box' shopping centre on the fringe of the town, redirecting economic activity away from the city centre. This challenge forced the local government to rethink its city centre strategy to ensure people would continue to visit the centre and business would have the confidence to invest. The city developed the Heart of the City project; a strategy aimed at attracting people back into the city. A suite of streetscape projects were implemented, including narrowing carriageways on key streets, and rationalising car parking to provide more space for pedestrian activity and events. An evaluation of the streetscape projects throughout the city centre reported a 35% increase in foot traffic, and a further estimation of a net increase in spending of  $\pounds$ 4.2 million (based on 7% attribution of additional spend of  $\pounds$ 12.20 per visitor).<sup>11</sup>

San Francisco introduce the Pavement to Parks Programme in 2010. Developed by the San Francisco Mayor's Office, Planning Department, Department of Public Works, and Municipal Transportation Agency, the programme aims to revitalise the city's streets through inexpensive and non-permanent features. Pavement to Parks creates temporary 'parklets' by converting on-street car parking space into publicly useable space and expansion of floor space for adjacent cafés/restaurants. Parklets present a more valuable use of kerbside space, which can generate greater social and economic benefits than using the space exclusively for storing parked vehicles. Since 2015, more than 60 parklets have been built in the city.

11 The Pedestrian Pound – The business case for better streets and places (https://www.livingstreets.org.uk/media/3890/pedestrian-pound-2018.pdf)

Wellington parklet -example of on-street parking being repurposed into extra cafe seating. Image from MRCagney.



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The first trial parklet saw an increase in pedestrian traffic of 37% in the area during weeknights. Similar outcomes have been recorded in other areas across the city.12

Auckland has implemented a shared space programme in its city centre, transforming traditional city streets into shared spaces where pedestrians, cyclists and motor vehicles share a space with no defined carriageway, and where pedestrian movement is prioritised over vehicular movement.<sup>13</sup> To date, eight shared space projects have been implemented in the Auckland city centre, resulting in the conversion of over 100 on-street parking spaces. In these locations, design speeds are as low as 10 km/h and the only parking available is for loading and unloading (6am-11am, seven days a week) and for motorcycles (time-restricted spaces). Through traffic is discouraged because of the slow speeds and busy pedestrian environment, although access to local buildings is still maintained. A post-implementation evaluation report was commissioned by Auckland Council for the Fort Street shared space project. The evaluation found that, when comparing pre-works in 2008 to post-works in 2011, Fort Street foot traffic increased by 50% during peak hours, consumer spending increased by 47%, vehicle traffic decreased by 25% and 80% of people felt safer in the street.14

In 2019, a similar pilot project in Auckland's High Street created additional footpath space by inserting temporary platforms into the parking bays on one side of the street. The remaining parking was reserved for deliveries and mobility users. The design was developed in collaboration with the business owners which has ensured their support. Compared to a full street redesign, this is a low-cost option and results in very little disruption to businesses.

<sup>12</sup> http://www.greencitiescalifornia.org/urban-ecosystems/san-francisco-pavement-to-parks 13 Davis, D (2015) A Tale of Two Cities (2): Auckland's Shared Space Programme Turns Streets into Places https://www. vienncouver.com/2015/01/aucklands-city-centre-shared-space-programme/ 14 Case Study: Fort Street: Auckland New Zealand https://globaldesigningcities.org/publication/global-street-design-

guide/streets/shared-streets/commercial-shared-streets/case-study-fort-street-auckland-new-zealand/

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#### **Principles**

Street space allocation priorities will differ depending on the context of the streets involved. Therefore, this section sets out general principles, and principles for residential environments, commercial centre environments and industrial environments.

#### **General principles:**

- Safety is the foremost priority, because any use of street space should put the safety of all street users first. This could mean that street infrastructure is installed to improve safety (e.g. crossings and kerb buildouts), or infrastructure may need to be removed to improve safety (e.g. taking out parking or bus stops to improve sightlines).
- Existing property access is a high priority for all environments because of legal obligations to maintain existing access to vehicle crossings, which includes accommodating vehicle movements along a street to access properties.
- Footpaths are a high priority in all environments because they are required for people to move around the area safely and easily.
- Public transport and cycling are prioritised to provide safe and attractive facilities, supporting increase use of these modes.

#### In residential environments:

 On arterial roads, the efficient movement of people and goods (especially by public transport and active modes) are prioritised over vehicle parking. In non-arterial environments (e.g. local residential streets) pedestrian movement is prioritised, then car parking is prioritised over maximising vehicle movements. This is because after property access and pedestrian movement has been provided, these roads are not intended for the large through movement of vehicles, and parking provides more benefits to the community. Parking can be prioritised for short-stay and residents.

- Cycle parking and mobility parking are typically not provided onstreet in residential environments because it is anticipated that these uses will be provided on private property.
- On-street parking can help keep traffic speeds low as road space reduced and creates side friction effect.
- The density of the housing can impact the level of on-street parking required, particularly if developments chose to not provide parking.

#### In commercial centre environments:

- On arterial roads, movement of people and goods (especially by public transport and active modes) is prioritised over vehicle parking.
- On non-arterial roads, vehicle movement is the lowest priority. Where there is a trade-off between movement and place, place should take precedence in commercial/ activity centre environments so that people can slow down, enjoy the environment, and spend time/ money. Also, providing high levels of amenity is critical to the success of the centre. Research shows that streetscape improvements create

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a more attractive centre than high levels of through traffic.<sup>15</sup>

- As such, both car parking and streetscape improvements rank higher than vehicle movements on non-arterial roads in commercial/ activity centre environments.
- Streetscape improvements are prioritised over parking because commercial/activity centres generally have higher footfall, better public spaces, and more 'people activity', so amenity is of a higher importance.
- Public transport stops and cycle parking are prioritised over vehicle parking in commercial centres because they take up relatively little space and are important to making these travel options safe and attractive.
- Small footprint commercial developments with street frontage may require loading to take place on-street.

#### In industrial environments:

- Movement of vehicles and goods along arterial roads is a high priority, to facilitate the flow and access of freight to/from industrial areas.<sup>16</sup>
- On arterial roads, parking can create safety issues. Guidance such as Austroads discourages onstreet parking on arterial roads with speeds at or above 60 km/h.
- Vehicle parking and loading is a low priority on all roads because:
  - Parking and loading should be accommodated on site in the first instance. Even though there may

be no requirement for parking on site it is likely that it will be provided, along with loading, in industrial areas for practical reasons, however staff parking may spill over onto the street.

- It is more important to facilitate the tracking movements of heavy vehicles in an industrial environment.
- Where public transport and safe walking or safe biking options are available, it is important to encourage commuters to use these options (in accordance with national, regional, and local policies). An abundance of car parking incentivises private vehicle use for commuters.

### Practice guidance for allocating street space to parking

#### Prioritisation framework

Street space allocation frameworks will help guide trade-offs that need to be made between competing uses for limited street space. A framework should contain a priority order for use of kerb-side space for each different environment using the principles listed above. Project teams can then refer to these frameworks when making decisions about use of the space. These frameworks need to be endorsed by elected members, so they are meaningful when projects are presented for approval and on-street parking supply has been reduced.

<sup>15</sup> The Pedestrian Pound – The business case for better streets and places, Eilís Lawlor, 2014 edition, Updated by Moira Tasker for Living Streets 2018 Editing and additional case study material Rachel Lee and Stuart Hay (https://www.livingstreets.org.uk/media/3890/ pedestrian-pound-2018.pdf)

<sup>16</sup> Austroads Guide to Traffic Management Part 11, Parking Management Techniques

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#### Removing existing car parking

The removal of existing on-street parking can be a controversial and challenging process. Where parking is removed there are several approaches to manage displaced demand from the loss of on-street parking in that location, including:

- optimisation of the space, for example marking individual spaces if currently a parking lane
- encouragement of other transport modes or car pooling
- better utilisation of parking on side streets by implementing additional time restrictions
- limitations on who can use parking spaces (e.g. resident parking schemes)
- better utilisation of off-street parking sites
- improving directional and information signage
- investigate additional parking opportunities in the road reserve,
   e.g. converting parallel parking to angle parking where there is
   enough road width.

#### Importance of data

When considering kerbside reallocation, it is important to get data to support your case. The collection of data before and after changes is important to validate proposed benefits and this can be used in subsequent projects. For example, the Fort Street shared space in Auckland recorded substantial benefits that were used to support the case for future shared space streets.<sup>17</sup>

<sup>17</sup> Case Study: Fort Street: Auckland New Zealand https://globaldesigningcities.org/publication/globalstreet-design-guide/streets/shared-streets/commercial-shared-streets/case-study-fort-street-aucklandnew-zealand/



Image from MRCagney

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#### 3.2 PRIORITISING THE ALLOCATION OF PARKING

#### Context

There are a variety of demands on public parking in urban areas, particularly in diverse commercial and service centres where residents, workers, visitors, public transport, and delivery activities may all be competing for the use of kerbside space and off-street public parking facilities.

New trends are increasing competition for kerbside space in cities. These trends include:

- an increase in e-commerce and delivery demands
- an ageing population and increasing mobility needs
- increasing use of on-demand transport apps and space for pick up and drop off
- the sharing economy and the increased popularity of car-share type activities
- electric vehicles and demand for charging infrastructure
- the increase in the popularity of micro-mobility transport options (including e-bikes and e-scooters).

Some of these trends are covered in more detail in Section 3.6.

The wide and growing variety of demands for kerb space means increasingly flexible management approaches are required, where the allocation of space for different uses changes by time or day. For example, there could be a need for goods delivery space in the morning, shortstay car parking in the afternoon, and taxis and Pick Up Drop Off in the evenings. As an example, shown in Case Study 3, Auckland has a network of sharedspace streets which allow loading between 6–11am.<sup>18</sup> There is no parking after 11am, when the streets experience higher levels of pedestrian activity.

### Principles for prioritising the allocation of parking

As parking demand increases, decisions will need to be made about how space is allocated between different types of parking. These decisions should consider the following principles:

- Inclusive access: public car parking should be allocated preferentially to serve different parking needs so that all members of the community are able to access amenities fairly.
- Variety and flexibility: Public car parking should provide for a range of parking types and restrictions on parking should be responsive to the dynamic nature of demands.

Allocating space for high priority users is important to ensure their needs are met first. Examples of high priority users and a justification is provided below:

- Adequate provision of mobility parking because well located, accessible and safe mobility parking is crucial for people with disabilities to access amenities.
- Cycle parking as it requires less space than cars, and cycling reduces traffic congestion, has a lower carbon footprint, and is good for people's health.
- Parking for car-sharing schemes because it contributes to lower car ownership and vehicle kilometres

<sup>18</sup> Fort Street Shared Space http://www.aucklanddesignmanual.co.nz/resources/case-studies/street\_fort\_ street\_precinct

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travelled, allows the flexibility for people to commute by public transport and active modes, and provides an equitable transport option for those who cannot afford to own a car.

- Parking for taxis and ride hail services because it serves more people and provides access for some people who are not able to drive, catch public transport, walk, or cycle.
- Loading zones serve an important function by facilitating the delivery of goods to centres, commercial areas, and industrial areas.
- Motorcycle parking because motorcycles require less space than cars, take up less space on the road and therefore impact less on traffic congestion and air pollution.

Electric vehicle (EV) parking because electric vehicles have a lower carbon footprint than combustion vehicles and do not emit at point air pollution.

### Practice guidance for prioritising the allocation of parking

A parking hierarchy provides direction on how parking space should be allocated and what uses have priority in certain areas. Uses with a high priority in the hierarchy would be accommodated first so long as there is demand for that use.

> Image from MRCagney



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Example of Parking Preference Hierarchy

PRIORITY	COMMERCIAL/ ACTIVITY CENTRES	INDUSTRIAL AREAS	RESIDENTIAL
1	Loading zones	Loading zones	Car share parking
2	Mobility/accessible parking	Short-stay motorcycle parking	Mobility parking
3	Taxi & Pick Up Drop Off spaces	Short-stay general parking	Short-stay general parking
4	Car share parking	Long-stay motorcycle parking	Prioritised parking for residential permit holders but only in an approved Residential Parking Scheme area. Otherwise residential use is considered as long-stay general parking.
5	Short-stay motorcycle parking	Long-stay general parking	Long-stay general parking
6	Short-stay general parking	Mobility parking	
7	Long-stay motorcycle parking	Taxi & Pick Up Drop Off spaces	
8	Long-stay general parking	Car share parking	
9	Exclusive parking for residents		

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#### Types of parking and loading restrictions

Below is some guidance for the use of different types of parking restrictions. This information could be used in the development of a parking policy.

#### **Loading Zones**

- Can be reserved for goods vehicles only or for any vehicle delivering goods. In busy commercial areas, goods vehicles should be prioritised.
- Should be located on main streets or immediate side streets and allow ability to pull in easily to parallel with the kerb. Angled parking should be avoided as longer vehicles may cause safety issues.
- Should be at least 12m in length to accommodate delivery trucks. Longer loading zones will also offer more certainty to delivery drivers and reduce congestion and illegal parking.
- A five or ten-minute time limit should be used to encourage turnover.
- In busy areas loading zones can be used during the morning and the space converted to another use in afternoon or evening.

#### Mobility parking

- Vehicles must display a valid mobility parking permit issued by a certified agency.
- There is no prescribed ratio for providing on-street mobility parking, but Local authorities should work with local advocacy groups to determine locations and numbers. Off-street mobility parking is required under the local district plan regulations and the Building Act.

The New Zealand Standard
 NZS4121 provides dimensions and
 specifications for mobility parking.

- On-street mobility parking is unlikely to be required in residential areas as there is usually enough on-site parking or general on-street parking available.
- Generous time restrictions should be applied to mobility parking (e.g. P180, and one hour above the limit) to reflect the added time mobility parking users need to get to and from their parking spaces.
- Sophisticated wheelchair loading technology is becoming more commonplace, so when designing new mobility spaces, it is important to allow enough space for loading equipment.
- Mobility parking should be avoided on busy roads because of safety issues with accessing mobility devices. Side streets and level surfaces are best locations. There should be level kerbs provided.
- Local authorities should decide which exemptions mobility parking permit holders should receive in their area. Often permits holders are given additional time on top of posted time limit.

#### Pick Up Drop Off

- Two types of restriction can be used. A P5 restriction will allow anyone to park for five minutes to quickly pick something or someone up. A "No Parking" restriction with Pick Up Drop Off allows vehicles to stop quickly to pick up and drop off people, but the driver must remain with the vehicle.
- P5 restrictions can be used outside convenience businesses such as dairies or dry cleaners, especially if they are grouped together.

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- The Pick Up Drop Off is best used near busy public spaces or venues but thought needs to be given to the location of the parking space. This restriction can attract a lot of vehicle movements, so it is sometimes best to locate away from busy pedestrian areas.
- Pick Up Drop Off parking can be used to provide space for ride hailing in busy areas. In nighttime areas, regular parking could be converted to Pick Up Drop Off in the evenings to provide a safer experience for customers.
- Addressing car-based school pick-ups and drop offs with amendments to parking restrictions near schools is a reactionary or 'short-term' solution to the wider problem of the declining rate of students walking, cycling, or taking public transport to school. Looking at this issue alongside other interventions, such as school travel programmes, will be a more sustainable long-term solution.

#### Motorcycle parking

- Should be provided on a level surface.
- If provided in a parallel parking space, it should be at least 2.1m wide to avoid motorcycles protruding into the carriageway.
- Time limits should be used in busy commercial areas to ensure efficient use of the space. All-day motorcycle parking can be located in quieter streets.

#### Taxi and ride hail parking

• In 2017 the government introduced changes to passenger service regulations. Under these changes, taxi, shuttle, private hire vehicle and ride hail services (Uber etc)

are all classed as small passenger services. All these vehicles can use dedicated taxi stands.

- In 2019 Waka Kotahi amended the TCD Rule to allow for Local authorities to use either Taxi Stand or Small Passenger Service Vehicle (SPSV) signs when allocating space for taxis and ride hail vehicles.
- Taxi stands should not be located adjacent to bus stops, mobility parking or loading zones, to avoid spill over parking into these areas.
- In busy night-time areas parking or loading zones should be converted to taxi stands in the evenings.

#### **Electric vehicle parking**

- Local authorities first need to decide where EV charging infrastructure should be located. There are safety implications with locating charging infrastructure on the street which need to be considered. Off-street parking is usually the most suitable location for charging sites.
- Another decision is whether to charge for the EV user to utilise the charger. This will depend on any policies supporting EV uptake.
- If EV charging infrastructure is being installed it is sensible to provide multiple spaces in a row to spread the costs of connecting the power source to the parking. This also makes it more legible for EV users.
- EV charging works best in angled or perpendicular parking rather than parallel parking as the EV charging points are either at the front or the back of vehicles.
- It is recommended that time limits and parking costs should remain the same for electric vehicles, as

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they are still contributing towards car parking demand and congestion in and around busy town and city centres.

• The Land Transport Rule Traffic Control Devices Rule 2004 (TCD Rule) includes a sign for electric vehicle charging.

#### General public parking

• There are two types of parking restrictions that manage public parking: priced parking and time restrictions. Use of these are referred to as demand management, which is discussed in more detail in Section 3.4.



Image from Waka Kotahi

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#### 3.3 RESIDENTIAL STREETS

#### Context

Parking in residential streets is often an issue. Residents often feel they have preferential rights over the parking in their street. This can create tension when commuters and other non-residents use residential streets for all-day parking.

Residential streets adjacent to a successful commercial street or centre can experience parking spill over from the commercial area. This spill over can be exacerbated if the parking supply in the commercial area is reduced when on-street parking is reallocated for pedestrian, cycle or public transport priority, or divestment of off-street parking facilities.

A wide range of parking management tools are currently used in residential areas. These range from using a time restriction on sections of street within a residential area, to a residential parking zone with permit exemptions across a collection of streets. Different approaches have advantages and disadvantages, and this often depends on the location and surrounding land-use.

#### **Principles for residential streets**

In line with the general principles outlined in Section 1.4, principles for managing parking in residential streets include:

- Treat residential streets as a wider community resource, with the space in streets used to achieve the most public good benefits.
- Treat general parking demand pressures in residential streets in line with the demand management and pricing policies outlined in Section 3.4.

• Only consider prioritising onstreet parking for residents where residents are unable to park on private property. Some older suburbs lack space for on-site vehicle parking.

- Residential parking schemes should be as fair and equitable as possible.
- When managing parking on adjacent residential streets, consult local retailers and business association to ensure the needs of the wider community are considered, not just those of the residents.

### Practice guidance for residential streets

Firstly, local authorities should develop a residential parking policy that guides decision-making in a clear and consistent way. The policy should include public consultation, as public input at the policy stage will help successful implementation. The policy should carefully explain how the management of parking in residential streets will contribute to better outcomes for the community and align with local land-use and transport objectives.

The residential parking policy should decide how parking will be managed when demand increases, and which users should be prioritised. In Section 3.4 there are principles for managing the demand for parking using price adjustments to achieve optimal parking utilisation.

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In many residential areas, a time limit (usually 2 or 3 hours) on one side of the street or small sections of streets can be enough to ensure turnover of parking and availability for visitors, while not inhibiting general residential use along the whole street.

#### **Residential parking schemes**

If parking permits are to be used the table below provides some guidance.

PARKING PERMIT APPROACH	DETAILS
Use tight eligibility criteria	This might involve only offering permits to properties with no ability to provide their own off-street parking.
Limit the number of permits	This can either be done on a per property basis or an overall limit on the number of permits issued in an area.
Limit the ability for residents of new developments to obtain permits	This encourages developers to provide parking to meet the needs of their development. It could be unsustainable to offer permits to every new apartment in dense residential areas.
Apply a reasonable time period	Permits are usually renewed annually. Make it clear in the parking strategy or permit conditions that the number of permits may be reduced if parking space is re-purposed for other uses such as cycleways. This manages the expectations of the parking permit holders and enables the local authority to redevelop street space for more beneficial community outcomes if the opportunity arises in the future.
Pricing permits	Parking permits should be priced to accurately reflect the value given to the permit holder. It is important to not price parking permits too cheaply as they allow unrestricted use of a valuable public asset. It is preferable to try and achieve a market price for parking permits. <sup>19+20</sup>

<sup>19</sup> Professor Donald Shoup, a well-known expert on parking reform, suggests in his 2018 book 'Parking and the City' that a 'uniform price auction' is the best way to achieve this. A uniform price auction involves limiting the number of parking permits to fewer than the number of available parking spaces (e.g. 85% of the available space) and asking residents what price they would be prepared to pay for an annual permit. Then, all winning bidders pay the same price - the lowest accepted bid. 20 The Land Transport Act 1998 22AB (o) has requirements for consideration when setting parking permits prices.

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Other considerations for residential parking schemes are:

- Times and days of operation. Often parking restrictions are only needed during the working week to manage the impact of commuter parking from nearby commercial areas. Therefore, Monday to Friday parking restrictions are often suitable. The period for which restrictions apply could be limited to minimal hours to deal with the commuter parking problem e.g. 9am to 5pm.
- Consider how to deal with streets just outside the residential parking zone area. Residential parking zones often shift the parking demand on to surrounding streets, but it might not be feasible for the council to keep extending the

zone area. There could be some sections of parking restrictions on streets outside the zone area to help manage localised issues or a statement to residents that parking will only be reviewed every five years.

 An alternative to a residential parking scheme is to utilise priced parking in the residential streets. This will achieve more equitable outcomes providing a fair and transparent system and allowing residents and non-residents alike to pay for the parking they need. Pricing would only need to be applied when demand is high. Some periods, such as evenings and weekends, could be free and unrestricted, which would reduce the impact on local residents.

Image from Waka Kotahi



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#### 3.4 PARKING DEMAND MANAGEMENT TOOLS - TIME RESTRICTIONS AND PRICING

#### Context

In areas of high parking demand, encouraging vehicle turnover is important to making the most efficient use of dedicated car parking space. Methods to achieve turnover include:

- time restrictions
- pricing (with or without time restrictions).

In areas of lower parking demand, time limits may be sufficient to help make spaces available for shortstay parking. However, in places with high parking demand and high employment, pricing public parking will be more effective and efficient at managing this demand.

Time restrictions and pricing both have advantages and disadvantages, as shown in the table below.

A key goal of pricing and time restrictions is to help ensure parking spaces are wellused but not full. If prices are too low or time limits are too generous in areas of high parking demand, streets will have no vacant spaces and vehicles will need to cruise the streets searching for a space, adding to congestion and emissions. Conversely, if prices are too high or time limits too restrictive, then parking spaces will be under-utilised and will not be playing their role in enabling access to opportunities. Time restrictions and price should therefore be set with the goal of achieving around 85% utilisation in high demand areas, so that around 1 in every 7 spaces is available.

Technology, notably sensors, are enabling councils to better calibrate supply and demand of parking with demand responsive pricing, to better achieve the 85% utilisation target. Good examples of this type approach are shown in Case Study 4. Parking technology is discussed further in Section 3.7.

	PRICING	TIME RESTRICTIONS
ADVANTAGES	<ul> <li>Parking users cover more of their costs, reducing subsidies for driving and supporting a more mode neutral transport system.</li> <li>Parking revenue can help support public investment in improved facilities and services.</li> <li>Prices can be adjusted relatively quickly in response to changing demand while still allow people flexibility in how long they stay.</li> </ul>	<ul> <li>Relatively cheap and easy to implement compared to pricing.</li> <li>Useful for encouraging very short-term parking outside convenience type retail.</li> </ul>
DISADVANTAGES	<ul> <li>Requires capital investment in parking machines or a payment app (although payback period is usually relatively short).</li> <li>Can be unpopular with local businesses and general public (see Section 3.6 for tips).</li> <li>Requires more administration to handle faults and customer complaints.</li> </ul>	<ul> <li>Difficult to respond to increases in parking demand. One approach is to reduce time restriction, but this limits options for people wishing to park for longer.</li> <li>In areas of high employment and parking scarcity time restrictions are often abused by staff who are looking to take advantage of free parking.</li> <li>Leads to higher levels of parking infringement issuance. This negatively impacts peoples experience of visiting a place.</li> </ul>

#### 4 MARCH 2021

National Parking Management Guidance November 2020

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### CASE STUDY 4

### San Francisco demand responsive pricing

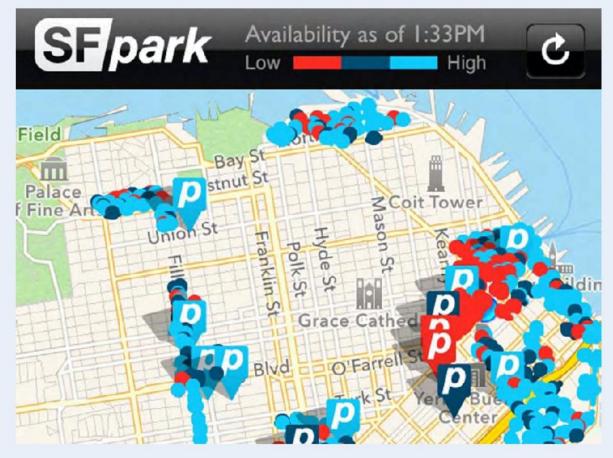
#### DEMAND RESPONSIVE PRICING

In 2011, the Municipal Transport Agency of San Francisco (SFMTA), launched SFpark, a pilot programme to test demand responsive parking technology. The goals of the pilot included making it easier for people to find a parking space, reducing congestion and improving reliability for buses.<sup>21</sup> It was hoped that this would, in turn, reduce vehicle kilometres travelled, reduce emissions and improve safety.

The programme ran from 2011 to 2014 and used parking sensor data to develop a formula to allow the agency to adjust parking rates based on demand. Prices were increased in high-demand areas and decreased in low-demand areas. This was intended to encourage drivers to park in less congested areas or consider other modes. Pricing varied across both location and time of day to achieve occupancy targets of between 60 and 80 percent. The programme has been described as "the biggest price reform for on-street parking since the invention of the parking meter" (Pierce & Shoup, 2013).

21 http://sfpark.org/wp-content/uploads/2014/06/SFpark\_Pilot\_Summary.pdf

SFPark Pilot and Control area (pilot = orange, control = blue)



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Within the pilot study areas, target occupancy was met 31% more often than in areas with no intervention. Surveys showed that drivers could find spaces three and a half minutes more quickly after the introduction of SFpark (SFMTA, 2014). In addition, greenhouse gas emissions were reduced by 30% after SFpark was introduced, as were vehicle kilometres travelled (SFMTA, 2014). Traffic volume was also estimated to have decreased in comparison to non-pilot areas, while traffic speeds increased (SFMTA, 2014). In early 2018, the policy was extended from the pilot areas to all 28,000 City-run on-street parking spaces, and 14 City-operated parking buildings, using smart meters rather than sensors. Despite these results, the programme's policy manager notes that putting a price on something that was previously free (the installation of meters in new locations) was much more effective than the time and expense associated with trying to get the price right through the SFPark programme.<sup>22</sup>

When Auckland Transport introduced the "AT Parking Strategy" in 2015 it included a demand responsive pricing policy. Under this policy, parking prices are set to target 70–90% occupancy at peak times. If the parking utilisation is found to be above or below this range, the price is either increased or decreased. Prices are also applied in different locations for the hours of the day with the highest demand for parking. For example, in Kingsland, which has a night-time economy, the parking prices apply from 9am–9pm. In the Auckland City Centre prices are \$5 per hour but in Albany on the North Shore prices are \$1 per hour. The policy intends that parking occupancy is recorded every 3–12 months and prices are amended in line with measured utilisation levels.

22 Parking and the City, Donald Shoup, 2018

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### Principles for parking demand management tools

#### **Time limits**

The following principles apply to the use of parking time limits:

- The time limit should aim to achieve a parking occupancy of around 85%.
- Time limits do not reflect the full costs of driving and therefore drivers are subsidised by the community, which can encourage travel by private car over other transport modes.
- Use of different time limits can reflect the needs of the adjacent land-use.

#### Pricing

The pricing of parking should be guided by a policy, to help ensure clear and consistent decisions. Below are the recommended principles for a parking pricing policy:

- Introduce pricing when parking occupancy is regularly above 85% across a parking area.
- Link prices to demand or parking occupancy. If parking occupancy increases above a set threshold then prices should increase and conversely if parking occupancy decrease, then prices should decrease. Thresholds for when the price should go up and down should be agreed. A range is useful, say 80–90%, with prices remaining the same if measured parking occupancy is within the range.
- Prices should be reviewed regularly by measuring occupancy. Quarterly or half-yearly are appropriate time frames to allow for parking prices

to respond quickly to any changes in demand. The price may not change at every price review.

#### Practice guidance for parking demand management tools

The flowchart below is useful to demonstrate the parking management response to increasing demand for parking. Acknowledging that other wider transport and planning responses can also assist in reducing demand.



I

If occupancy regularly exceeds 85% at peak times

Introduce demand responsive pricing policy or Consider providing additional off-street parking (if financially viable)

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#### Measuring demand

The method of measuring demand is important. The best way to determine an accurate picture of parking occupancy is on-street sensors. Most sensor systems have an online reporting system where you can determine occupancy on any street or a selection of streets across any time period. However, sensors are expensive and have associated operating costs. Another method is to use manual occupancy surveys. This involves a team of people capturing the number of vehicles present on each street across the day. It is important to establish a framework for how the data will be captured and analysed. Vehicle counts should be done at least every hour across the day and across multiple days of the week.

In areas without pricing the parking utilisation levels will reflect the demand for free parking, and this distortion needs to be accounted for in any demand assessment so that it does not inadvertently cause an over-supply of car parking and an inefficient use of land. The best way to account for this is to apply pricing when demand for parking increases rather than increase supply.

#### **Parking Management Plan**

The following are considerations for the implementation of time limits on parking:

- The time restriction should initially be set to reflect the needs of the surrounding land-use. For example, if there are many convenience retail outlets such as bakeries or dairies, then a short time restriction such as P15 would be appropriate.
- Using two or three hour time restrictions is useful in residential

areas that experience spill over commuter parking. Managing commuter parking can help to reduce peak hour congestion and encourages people to switch to other forms of transport. This can also be considered with a residential parking permit scheme if many houses do not have offstreet parking.

#### Pricing

Pricing parking can be contentious with the public and should be guided by a pricing policy. A pricing policy can be part of an overall parking strategy or a standalone policy. As with any policy development it is important to get public input. This is also an opportunity to explain the justification for pricing parking. A pricing policy should include:

- A clear goal for what the pricing of parking is trying to achieve (i.e. support the efficient and equitable use of public parking).
- The target occupancy range with trigger points for increasing or decreasing prices. It should also include the value or proportion of the increase, for example, prices could be increased by \$1 or by 20%.
- How often prices are reviewed. More frequent reviews respond quicker to changes in parking demand and will result in a more efficient system. However, it can be expensive and difficult to capture parking occupancy on a regular basis especially if manual process is used. Monthly price reviews would be a very responsive system however half yearly or annual reviews may be more practical.
- The process for changing the price. As price changes are based

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on measured parking demand or utilisation it is useful to try and streamline the approval process for price changes and remove the need for public consultation and council approval. This will assist in moving towards a more demand responsive system.

- Establish the geographical area for setting the price. This could be at a street (or section of street) level or at a town centre level. Price areas should be small enough to be easily walkable and have a similar level of parking occupancy otherwise the price will not be effective in achieving the optimum availability.
- Ensure clear signage and customer information about the price and the times pricing applies.

Where pricing is being introduced, it may be pragmatic to set the initial fees at a relatively low level. Once pricing is established, subsequent occupancy surveys will reveal if the fee is set too low and can then be incrementally adjusted until the optimal level of parking utilisation has been achieved.

When pricing parking there is no need to apply a time restriction as the price will encourage turnover. If the price is set to achieve a vacancy rate of around 15% then people will usually be able to find a parking space nearby. This approach tends to reduce the number of parking infringements issued and offers greater flexibility for visitors. Charging for parking reduces the public subsidy to driving and makes people consider if walking, cycling, public transport or even carpooling are an alternative option for them.

See Section 3.6 for helpful tips about engaging with the public when introducing parking pricing.

Image from Waka Kotahi



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#### 3.5 PARKING AND EMERGING MOBILITY TRENDS

#### Context

New technology is driving significant change to how people travel around urban centres. These changes affect parking management, requiring increased flexibility to adjust quickly to new transport arrivals.

Key changes include:

- The rise of services such as ridehailing apps, shared electric scooters and bicycles, electric cars, and car sharing.
- Real-time apps allow users to book or locate a range of transport options direct from their phone.
- Electric bike sales in New Zealand increased over 800% between 2015 and 2018.<sup>23</sup> The use of e-bikes for commuting to work is growing rapidly in New Zealand cities.
- Electric vehicle (EV) sales are starting to increase rapidly, and all car manufacturers are quickly converting their product lines to manufacture EVs.
- Car sharing has proved very popular in overseas cities. In Sydney, there are over 2000 carshare vehicles that members can book by the hour.<sup>24</sup> In Europe, there are multiple car share services with many companies offering electric only vehicles. There are two main types of car share operation: fixed location and free floating. With fixed location car share the vehicle has a dedicated parking space (either on-street or off-street) and the vehicle must be brought back to this location after each booking. With free floating car share the

vehicle can be parked in any legal parking space within a defined zone. Fixed location car share typically operates by users making bookings in advance whereas free floating car share is booked in realtime as someone needs to use the service.

 Increasing growth in online shopping from supermarket, other food delivery services and online consumer goods.

These changes create new parking management issues to consider, such as:

- Whether to provide dedicated or discounted parking for drivers of electric vehicles. On the one hand, this would encourage more people to use electric vehicles but on the other hand, it could encourage greater car use and benefit high income people (who least need subsidising) the most.
- Whether parking management can help encourage car sharing, by providing dedicated spaces to car sharing operators.
- Growing demand for very short stay 'Pick Up Drop Off' spaces to safely accommodate deliveries and passenger service vehicles. Refer to Case Study 5.

<sup>23</sup> Electric City: e-Bikes and the future of cycling in New Zealand. Dr K.Wild & Prof A.Woodward. 2018

Zealand, Dr K.Wild & Prot A.Woodward, 2018 24 City of Sydney website: https://www.cityofsydney.nsw. gov.au/live/residents/car-share

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# CASE STUDY 5

Washington D.C. kerbside management

The Washington DC Department of Transportation (DDOT) has developed an innovative programme to address negative impacts associated with the growth of ride-hail services, such as Uber, in dense activity centres. Pick Up Drop Off (PUDO) zones have been established at several locations across the city with the following objectives:

- Safety: Facilitate safe and efficient movement of people and goods to and from the kerbside.
- Kerbside Efficiency and Utilisation: Reduce kerbside turnover time, decrease queue lengths, and increase trip completion.
- Traffic Control: Make space for all modes to interact with the kerbside while improving throughput.

The programme has grown out of an initial trial in the busy nightlife area of Dupont Circle. DDOT worked closely with the Business Improvement District (business association) to reallocate kerbside parking space to kerbside passenger loading. Previously, this space allowed parking free of charge between 10pm and 7am. The trial was so successful that 60 parking spaces have been removed along the major arterial of Connecticut Avenue to accommodate the PUDO zone, which now operates across the whole day.

As of March 2020, the programme has been expanded to create 25 PUDO locations and DDOT is hoping to double the number of PUDO locations soon.

PUDO locations are identified in collaboration with local businesses and residents. Business and public reaction to the creation of the zones has been positive, with little or no negative feedback to the loss of metered parking. Instead DDOT receives many requests for additional locations to be established.

DDOT has undertaken several measures to ensure the zones operate effectively. The penalty for parking in a PUDO zone is US\$75, in contrast to the \$30 penalty for a metered parking violation, which has been an effective deterrent to misuse of the zones. DDOT has also worked closely with agencies responsible for parking enforcement and the management of ridehail companies in the District to establish a shared understanding of how these zones should be used. Finally, a public outreach campaign has been developed to ensure the concept of these new zones is well understood.

While the initial motivation for establishing the PUDO zones was to manage the negative impacts of ride-hail operations, the zones are also used for fast turn-around commercial kerbside loading by services such as Ubereats or DoorDash. This complements the city's commercial kerbside loading management programme which includes metered loading zones. DDOT has also been exploring technology-based options to manage demand for loading zones by allowing commercial vehicles to reserve specific windows of time through a third-party app.

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### Principles for parking and emerging mobility trends

The first step in managing the parking demands of emerging mobility trends is to understand their contribution towards wider transport and urban outcomes. For example, e-scooter share systems may contribute towards shifting people from single occupant vehicles into an emissionfree mode that reduces congestion but adds new safety risks and require space on streets and/or footpaths for their storage.

The following principles apply:

 Parking should serve multiple types of users so that it can accommodate variations in demands associated with different activities. For example, general parking could be converted to Pick Up Drop Off in the evenings outside busy night-life areas.

- The most desirable spaces should be managed to favour higher priority uses as per Section 3.2.
- Collect and use data on emerging trends to understand how they contribute towards your organisation's goals and outcomes. Use data and analysis to fully understand the costs and benefits. Research how other cities are dealing with these issues.
- Parking needs to be adaptable in the face of uncertainty and change. To make the most use of valuable street space it is important to get acceptance, both internally and politically, that car parking can be repurposed to another use such as e-scooter parking.

Image from MRCagney



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## Practice guidance for parking and emerging mobility trends

#### Ride-hailing on-demand services

- Create Pick Up Drop Off areas in busy locations to improve safety and reduce congestion caused by illegal parking. Refer to Case Study 5 to see a good example of this.
- Work with individual operators to control where they can pick up and drop off customers. In busy pedestrian areas it might be possible to prohibit pick up and drop off and require services to use a waiting area nearby.
- Convert some regular parking to taxi stands or Pick Up Drop Off areas in the evenings in busy night-time areas.

#### e-Commerce and deliveries

- Work with retailers in commercial areas to collectively develop delivery and servicing strategies.
- Collect data on where delivery hotspots are and allocate more loading zone space in these areas, as per the prioritisation framework discussed in Section 2.2.
- Investigate the use of off-street car parks for deliveries and reserved parking for service companies.

#### **Electric vehicles**

- Offer priority EV parking in offstreet car parks.
- Work with EV charging companies to see if they would like to install chargers in off-street car parks.

#### Car-Share

- Develop a car-share policy to decide to what extent you want to support car-share. This policy should:
  - Enable different types of car-sharing e.g. Free floating and fixed location.

- Decide how car-share operators will pay for parking and what if any discount they get.
- For fixed location car-share, decide whether the spaces will be dedicated to one operator and how many locations to provide.
- Promote the use of EV car-share through discounted parking or preferential locations.
- Decide on the mix of on-street and off-street locations.
- Refer to Case Study 6 for an example of how car sharing can benefit a city.

#### General

- Track data from the new transport trends.
- Decide which of these new transport options is important and contributes most to the goals and outcomes of the city/town/region.
- Work collaboratively with operators and the public to get the best outcomes.

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# CASE STUDY 6

Christchurch car share

After the 2011 earthquake destroyed much of Christchurch city centre, Christchurch City Council looked at innovative ways to encourage businesses back to the city centre and to support sustainable transport initiatives. They decided to run a tender process for a car share company to provide a shared fleet of vehicles that the council and other businesses could use. The concept was that the vehicles would be managed by a separate car share company but would be available for registered members to use at any time of day and any day of the week. Instead of leasing a vehicle, businesses could book vehicles when they needed them, without the costs of leasing, parking, vehicle maintenance, registrations and warrant of fitness.

Christchurch City Council's analysis indicated that this approach offered significant financial benefits as the fleet of vehicles was used much more efficiently over a seven day and 24-hour period. The council also wanted the vehicles to be 100% electric, to meet Christchurch's green policy objectives. The tender was won by Yoogo (now called Zilch) and the scheme launched in 2018. In 2020, there are over 50 vehicles in operation, and they are shared by the council and several other businesses and residents. Vehicles are located in off-street parking across several hubs, including a library. The scheme has reduced the number of individual vehicles and parking spaces needed in the new city centre and has attracted businesses back into the city. The vehicles are all electric so there is no pollution or emissions created.

As of early 2020 there are over 1000 trips per month taken in Christchurch Yoogo vehicles. Yoogo have estimated that the car share service has resulted in 55 fewer vehicles in central Christchurch with an estimated reduction in carbon emissions of 200 tonnes since the scheme was implemented.



Image from Zilch Zero Emission Car Share

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#### 3.6 PUBLIC ENGAGEMENT TECHNIQUES FOR PARKING ISSUES

Parking is an emotive topic, because it sits at the heart of competition for limited space in urban areas. Undertaking effective public engagement can be challenging.

It is very important to effectively engage with the public when developing parking policies or planning transport projects that involve changes to parking. Many projects utilise a short explainer video as an effective communication approach. Examples of successful public engagement include Wellington Council's development of an updated parking policy in 2019–2020 and Auckland Transport's parking strategy in 2015.<sup>25</sup>

Transport projects that involve the reallocation of parking space may become unstuck if the removal of parking is not well communicated or there is not a mitigation plan or clear justification explaining the change. The public focus immediately becomes the lost parking and not the benefits that the project is looking to deliver. Media is often quick to pick up on outspoken, disaffected stakeholders and this can quickly build into wave of opposition to the proposal.

Hastings District Council took an innovative approach to public engagement on priced parking in 2017 as part of their draft annual plan consultation. They decided to ask the public whether the costs of parking should be covered by everyone through an increase in rates or should be paid for by the users of parking through metered parking. This made the public consider the actual costs of parking and the fairest way to pay for them. More information on this approach is shown in Case Study 2.

Case Study 7 demonstrates a successful communication campaign around summertime parking management in Mangawhai. The council worked collaboratively with the community in developing the proposals and so mostly avoided the risks of community backlash.

<sup>25</sup> Wellington City Council parking policy engagement https://www.letstalk.wellington.govt. nz/41514/widgets/235013/documents/142728 ; Auckland Transport Parking Strategy video at https://www.youtube.com/watch?v=Kojo6hDx-GTA

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# CASE STUDY 7

### Small town summer parking management

During the summer months, many of New Zealand's popular holiday towns swell in population, and local governments struggle to cope with increased congestion and parking demand. Several towns are implementing new strategies to manage congestion and safety issues generated by this increased demand.

Kaipara District Council implemented a 2019-20 summer trial of traffic and parking management strategies in Mangawhai Heads, a coastal town between Auckland and Whangarei. Within the town centre the main street was made one-way and a 60-minute time limit was introduced for on-street parking adjacent to the shops. Additional off-street parking capacity was created within a short walk from the main street and way-finding signage was installed. Bike racks were also installed on the main street to encourage people to cycle rather than drive to the shops.

To address community concerns that employees were occupying on-street parking during business hours, businesses were each provided with four parking permits for off-street parking behind the shops. The clear message from the council was that public parking was not for business staff. The Kaipara District Council policy does not currently allow on-street parking charges, but time restrictions are being considered to manage demand in constrained areas.

These trials were prompted by the Mangawhai Business Association, after concerns were raised about congestion and safety over summer. Kaipara District Council undertook a participatory design approach with the community to identify appropriate interventions that could be trialled for the peak summer period. This approach meant the community had a sense of ownership regarding the changes and resulted in widespread support for the trial.

After the summer trial, the council carried out some public consultation to get feedback on the changes. Most respondents indicated very strong support for the changes, particularly the one-way operation of the main street and the additional parking. After the success of the summer trial, a next phase of interventions has been proposed. Additional steps include the introduction of a pedestrian zone in the shopping centre. Two elements considered critical to the success of these trials are strong buy-in from the community (generated through the consultation and co-design process), and the trial approach, which allows the council to consider more permanent implementation of successful interventions while discarding others.

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In addition to the traffic and parking management changes, a free summer shuttle between the town and surf beach, providing access to key destinations along the route was also trialled. There is limited parking at the surf beach and during busy summer periods the parking regularly fills up, leading to vehicles circulating and parking illegally on grass berms. The service was intended to provide a safe alternative to private vehicle use along this corridor, where there are constraints on walking and cycling. The service was co-funded by Kaipara District Council and Northland Regional Council and operated between December 27, 2019 and Feb 11, 2020. The shuttle, which was free of charge, carried a total of 963 passengers over this period, with the highest patronage recorded on the 30th and 31st of January. Key groups that utilised the shuttle included grandparents traveling with young children and unaccompanied older children accessing the activity centres along the route. The shuttle was so successful that operation was extended for several weekends beyond the initial trial period. While there is interest in establishing the shuttle as a commercial service, there are challenges around the initial financial viability. A mechanism that has been discussed for supporting the early operation of such a venture is "sunset" funding, an initial subsidy reducing over time as the service becomes commercially viable.

Consultation feedback form on the Mangawhai Heads summer trial changes:



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Below are some useful tips achieving better outcomes for projects that involve changes to parking.

TIP	DETAIL
Link back to strategy	Clearly explain how the project aligns with relevant local, regional, and/or national strategies or policies and desired outcomes.
Collect data	Collect data to support the case for change. Data will help understand how different parking restrictions such as loading zones or mobility parking are used. It is often useful to include data to show how many get on and off public transport in the project area and how many cyclists use the corridor.
Understand your stakeholders	Demonstrate understanding of local issues and work closely with key stakeholders such as local boards and business associations. Gather any relevant data from public customer requests, social media, and surveys to understand existing issues or concerns that the public may have that can be addressed by the project.
Have a plan for lost parking	Have a mitigation plan for well utilised parking spaces that will be lost. Assess parking occupancy information and if possible, demonstrate that there will be minimal or no loss of customer parking if additional time restrictions are applied to surrounding streets.
Involve key stakeholders early	Groups representing the community become annoyed if they receive a proposal cold without prior notification or input. Involve key stakeholders early in the options development stage to improve the chance they will support the project later. This also improves the chance of approval. Refer to Case Study 7.
Sell the benefits	Clearly articulate the benefits of the project so that the public can consider the trade-offs of lost parking. Show them examples of other projects where a similar change has happened and how well that worked out.

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#### **3.7 PARKING TECHNOLOGY**

Parking technology has advanced considerably in recent years and has made parking much easier to pay for and manage. However, it can be confusing for local councils and a rigorous process should be followed before investing in new technology. The table starting on the following page evaluates the main parking technology options. It is important to clearly understand the problems or challenges that are present before choosing parking technology.

To realise maximum benefits from the technology it is preferable to invest in systems that can easily be integrated with other systems. For example, when considering different suppliers for on-street parking machines, smartphone app for parking payments, and enforcement ticketing system, then these systems should integrate with each other in real-time. This needs to be a requirement when dealing with technology providers as it will improve the ability to efficiently manage and enforce parking.

Technology can overcome negative public sentiment towards parking management. For example, introducing priced parking is usually contentious but offering a smartphone app that shows how many spaces are available in realtime and lets the customer pay only for what they use may make priced parking more acceptable.

Before investing in parking technology, properly assess the costs and benefits using a robust business case process. Most technology has ongoing operational costs, and these should be offset by benefits in either increased efficiency or revenue.

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#### **Evaluation of parking technology options**

The table below provides a summary of the pros and cons of each type of parking technology.

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TECHNOLOGY	PROS	CONS
Parking meters* – Pay and Display The customer gets a receipt from the machine to display in the car windscreen.	<ul> <li>Familiarity – public are familiar with the operation.</li> <li>Receipts – are available from the machine.</li> </ul>	<ul> <li>Expensive to maintain – require regular servicing to replenish paper rolls, printer maintenance.</li> <li>Waste – paper creates waste and can result in littering.</li> </ul>
<b>Parking meters – Pay by</b> <b>Plate</b> The customer enters the licence plate of the vehicle into the machine.	<ul> <li>Integration - can be integrated with enforcement systems by using vehicle plate as identifier.</li> <li>Enforcement options - enforcement can be carried out by licence plate reading camera.</li> <li>Cheaper to maintain - than Pay and Display (no paper or printers).</li> <li>Convenience - customer does not need to return to vehicle once they have paid.</li> </ul>	<ul> <li>Errors – customer can key in wrong plate.</li> <li>Privacy – some customers may have privacy concerns.</li> <li>Inconvenient – in high tourist areas can be inconvenient if meters too far from the vehicle as plate details not known by non-owners.</li> </ul>

\* Note: Most modern parking meters accept coins and credit cards. Some accept text payments or stored value cards. Cashless meters significantly reduce the cost of the meter and maintenance costs. A large part of the cost of a meter is the coin handling equipment and security features to deter vandalism. The parking meter can be up to 50% cheaper if cashless options are offered. Cash collection costs are also expensive as collection needs to be carried out over multiple small value sites. Coin jams are a common problem with parking meters and lead to higher operational costs. Many parking operators are encouraging parking app payments and reducing the number of parking meters.

TECHNOLOGY	PROS	CONS
Parking meters – Pay by Space With Pay by Space meters the customer enters a unique parking space identifier into the machine. Pay by Space meters can be linked to parking sensors. The sensor confirms when the vehicle arrives, and the meter confirms if the vehicle has paid. The integrated systems then notify enforcement of vehicles that have parked and have not paid.	<ul> <li>Flexibility – ability to charge different rates for different parking spaces.</li> <li>Cheaper – no paper or printers.</li> <li>Convenience – customer does not need to return to vehicle once they have paid.</li> </ul>	<ul> <li>Complexity – need to be programmed with each parking space and updated as parking changes.</li> <li>Maintenance – parking space numbers can be difficult to read or become vandalised.</li> <li>Integration – difficult to integrate with app payments via vehicle plate identifier.</li> </ul>
<b>Parking payment apps</b> Allow payment of parking through a smartphone app rather than using a meter. Most apps require the customer to pre-register and use a credit card. Apps can either be hosted and managed by the operator or a third party. Using a third- party app is usually more cost efficient for the local authority as the app provider will charge the customer a transaction fee for using the service. Parking apps can show other useful parking information such as prices, times of operation and live availability.	<ul> <li>Running costs – usually lower than installing meters.</li> <li>Convenience – customers who own a smartphone generally enjoy the convenience of paying through an app.</li> <li>Fair – customer only pays for the parking they use unlike a parking meter when an estimation of time required is needed at the start.</li> <li>Additional features: prices, times of operation and live availability. They also allow for instant updating of information and events like street closures.</li> </ul>	<ul> <li>Flexibility – third-party apps limit the ability for the parking operator to influence the range of services offered through the app.</li> <li>Additional costs – this charge can disincentivise the public to switch from using cash at the machine to using an app.</li> </ul>

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### TECHNOLOGY

#### Ground parking sensors

The sensors, installed on the road/in the middle of each parking bay, have a wireless connection to a server. Parking enforcement officers get a live feed from parking sensors to know how long a vehicle has been parked and whether it has overstayed a time limit.  Parking enforcement efficiency – no need to chalk tyres or look for infringements. Parking sensors can increase the efficiency of parking enforcement officers or allow a reduction in staff numbers without a decrease in the number of infringements issued.

PROS

- Data most sensor products provide a rich set of data and a backend reporting system that can be used to determine parking occupancy and turnover for any time period. This data can be used to set parking prices according to a demand responsive pricing policy.
- Live availability parking occupancy information can be received in realtime and shared on websites, parking apps or electronic signage to inform the public of the number of vacant parking spaces. This can reduce congestion associated with people cruising for available parking.

 Cost – sensors can be expensive to purchase and maintain. They also have account monthly operating costs. Before road works, parking sensors need to be removed, stored, and reinstalled, usually by the contracted vendor.

CONS

 Accuracy – another factor to be aware of is parking infringements can only be issued when there is total confidence that the parking sensor system is working properly, and tickets can be defended.

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#### TECHNOLOGY

### Licence Plate Recognition (LPR) Systems

LPR is growing in popularity in the parking industry. Two typical uses are:

#### Off-street

**car parks**: cameras at the entrance and exit of the car park read the plates of vehicles entering and exiting. The customer pays at a pay machine using the licence plate as the identifier. There can be a barrier arm at the exit that only opens for vehicles that have been paid for, or non-paying customers can be sent a fine by mail.

Enforcement: A vehicle fitted with LPR cameras can drive around detecting vehicles throughout the day, recording when a vehicle has overstayed a time limit. The footage can then be packaged up, confirmed by a parking officer and infringements issued in the mail. Alternatively, the vehicle can stop, and a parking officer issue the infringement on the spot. These systems can incorporate a list of vehicles with residential permits and exempt them from the time limit.

#### Off-street car parks

Integration – can integrate with multiple payment systems that use licence plate as the payment identifier (smartphone apps or parking meters)

PROS

No lost tickets – the time of entry is recorded by the camera, which removes the problem of lost tickets and associated customer conflict.

#### Enforcement

Coverage – larger coverage area for on-street enforcement than using parking officers on foot. This is good for covering large enforcement areas like residential parking zones.

Compliance – for on-street parking, can lead to an increase in compliance as the customer cannot check for tyre chalk to know that a parking officer has viewed the vehicle.

Infringements – license plate check means infringements for warrant of fitness and registration offences can be issued.

Data – vehicle counting ability can be used to determine occupancy of streets covered by the vehicle. The system can also report the number of unique visitors to an area. CONS

Cost – can be expensive to purchase.

Accuracy – it is difficult to realistically achieve much higher than 99% accuracy. Therefore, in off-street car parks, there needs to be a backup process to assist customers when their vehicle plate is not read correctly. Likewise, on street parking enforcement still requires a manual check to ensure that the information collected by the system is accurate and the warranted parking officer needs to issue the infringement. This can erode the efficiencies of the system but usually will result in more infringements than a parking officer on foot.

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TECHNOLOCY	DD O C	CONC
TECHNOLOGY	PROS	CONS
Electronic permit systems The customer applies for a permit online. The electronic permit is linked the vehicle's licence plate. Electronic permit systems are sometimes called 'digital permit systems.'	Robust – physical permits were open to abuse by forgery or simply sharing the permit amongst other people which electronic permits are not. Real time – electronic permits can be amended or cancelled in real time. Integration – Electronic permits can be integrated with enforcement systems to allow for efficiency of enforcement without the need to check for a physical permit. Convenience – for most customers, an online system is much easier than a manual application process. Speed – the permit can be issued more quickly as no posting is required.	Cost – systems can be expensive, and cost may be prohibitive if only a small number of permits is issued. Electronic enforcement system required – because the permits are not visible, enforcement officers need to have an electronic enforcement system (e.g. a handheld enforcement device and software system) that can be uploaded with licence plate permit information.



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Note: Images on pages 4, 5, 25, and 62 from MRCagney

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# GLOSSARY

GLOSSAR	ΥY
	n A t
Austroads	Austroads is the peak organisation of Australasian road transport and traffic agencies. Austroads undertake leading-edge road and transport research which underpins our input to policy development and published guidance on the design, construction and management of the road network and its associated infrastructure.
District Plan	A District Plan is a requirement under the Resource Management Act, 1991, to assist local authorities in carrying out their functions in order to achieve the sustainable management purpose of the Act.
EV	Electric vehicle
GPS	Government Policy Statement on Land Transport (GPS) sets out the Government's strategic direction for the land transport system over the next 10 years and is updated every three years. It provides guidance on how we invest the National Land Transport Fund (NLTF), and how we assess and prioritise activities for Regional Land Transport Plans (RLTPs) and the National Land Transport Plan (NLTP).
Minimum Parking Requirements	Minimum Parking Requirements are district plan rules requiring new buildings and/or activities to include a fixed number of off- street parking spaces based on an assumed demand for parking generated by the buildings' use.
NPS-UD	National Policy Statement on Urban Development. This provides direction to local authorities about when and how cities should plan for growth and how to do this well. It aims to remove unnecessary restrictions on development, to allow for growth 'up' and 'out' in locations that have good access to existing services and infrastructure.
NZ	New Zealand
P180	An example of a time restriction on parking. The "P" denotes a parking restriction and the "180" refers to the time limit allowed in minutes.
Parklet	A parklet is the conversion of a small number of parking spaces to public space for people to use
PMP	Parking Management Plan

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Regional Land Transport Plan	Regional land transport plans (RLTPs) are six-year plans that document the regions' land transport objectives, policies, and measures as well as providing a statement of transport priorities for the region.
TCD Manual	This manual provides guidance on industry best practice, including, where necessary, practice mandated by law in relation to the use of traffic control devices. Part 13 Parking Control provides guidance on the use of traffic control devices related to stopping, standing and parking.
TCD Rule	Land Transport Rule Traffic Control Devices 2004. Traffic Control Devices Rule. This rule specifies requirements for the design, construction, installation, operation and maintenance of traffic control devices (including all parking restrictions), and sets out the functions and responsibilities of road controlling authorities in providing traffic control devices.
Waka Kotahi	Waka Kotahi is the New Zealand Transport Agency



If you have further queries, call our contact centre on 0800 699 000 or write to us:

Waka Kotahi Private Bag 6995 Wellington 6141

This publication is also available on the Waka Kotahi website.

New Zealand Government

November 2020

25 February 2021

Parking Management Waka Kotahi Private Bag 6995 Wellington 6141

Dear Sir / Madam

## **National Parking Management Guidance**

Kāpiti Coast District Council is pleased to make the following submission on the National Parking Management Guidance:

## 1. <u>General Comments</u>

- 1.1 The National Policy Statement on Urban Development (NPS-UD) represents a step change in parking management with the removal of parking standards from District Plans, and Kapiti Coast District Council supports the intention to encourage mode shift and welcomes guidance. However, there are some areas of concern that Council would like to raise and see addressed. There are other areas where further clarification or guidance is sought.
- 1.2 There are a number of recommendations in the report where, whilst useful, would require further guidance or significant resources from Council. These include the following:
  - Development of District Wide Parking Management Strategies / Plans;
  - District Wide Parking Surveys / Data Collection on parking supply and demand (including occupancy surveys and rates i.e. how many people use a space per day and how long for);
  - Origin-Destination surveys (which rely on significant resources and an all stop cordon or other technology to support this);
  - Area based parking management plans;
  - Development of prioritisation and street space allocation frameworks;
  - Encouraging other modes;
  - Development of a parking fee policy including demand responsive pricing;
  - Real time apps;
  - Smart technology to guide people to spaces and determine length of stay / charges applicable;
  - Residents parking schemes; and
  - Enforcement.
- 1.3 Councils are working with limited resources, which will be impacted further by COVID-19, and no additional funding is being provided to support the measures identified in the guidance. This funding would fall to ratepayers. The costs being directed to ratepayers is already increasing in response to a number of other nationally-prescribed requirements such as:
  - those under the National Planning Standards;
  - the Freshwater package; and
  - the evidence-base requirements necessary to give effect to the urban development requirements of the NPS-UD as a Tier 1 Council.

- 1.4 Many Kapiti residents are on fixed incomes, and housing affordability has become a significant issue in the District. There needs to be financial assistance from the Government available to Councils to aid in addressing the matters identified above to relieve financial pressure on ratepayers in the face of ever-increasing nationally-prescribed requirements.
- 1.5 The guidance also refers to a number of case studies, but in many cases the success of these case studies is either unknown or limited. They also relate to cities rather than smaller towns and rural areas such as the Kapiti Coast District, which is made up of a series of smaller urban areas separated by rural areas.
- 1.6 Additionally, the guidance refers to the fact that car parking takes up space that could be given to the development of infrastructure for other modes. However, it does not address the issue that in order to reduce car use, and therefore the demand for car parking, alternative modes (and the infrastructure to support this) needs to be in place and resourced.
- 1.7 Council would like to see further guidance that addresses these concerns, and further detail on how these should be resourced, within the context of limited Council funding.

## 2. Detailed Comments

## <u>Overview</u>

2.1 The overview in the guidance includes a statement that, whilst both public and private operators manage public parking, this guidance relates mainly to road controlling authorities. Whilst Council understands that policy development is largely a role of the Territorial Authorities, much of the parking in an around the town centres in Kāpiti are operated privately or by Greater Wellington Regional Council. To this end the guidance could provide further direction on how organisations can work together to achieve the desired outcomes.

## Section 1.1: What is Parking Management

- 2.2 Section 1.2 of the guidance identifies that the Strategic Fit for this guidance includes a relationship with the document Keeping Cities Moving (NZTA), reflecting the fact that this is largely city centric. Council would welcome further guidance on how these principles would apply to Districts like Kapiti, which has smaller towns and serves a wider rural population for which alternatives are not available or viable.
- 2.3 Related to the above the Keeping Cities Moving document, considers that parking management can allow for higher density, free up street space for alternative modes and reduce price subsidies for parking. However, later in the document the guidance recommends considering on street parking to address the issue of a lack of on-site parking, which means street space is not freed up. More clarity on how Councils can balance conflicting is needed.

## Section 1.2: Strategic Fit of This Guidance

2.4 Section 1.2 of the guidance also identifies that there is a strategic fit with Road to Zero and that on street parking can make areas safer by slowing speeds. However, the opposite can also be true, parked cars can represent a danger to road users, particularly vulnerable road users by restricting sight lines and narrowing movement lanes. Further guidance is needed on how these issues are balanced, and how Councils can ensure access for emergency vehicles

when relating this with New Zealand Standards on geometric design (further detail on this is provided later at section 2.22 of this submission.

2.5 The Queenstown example (Case Study 1) is interesting, but requires a certain level of public transport service to be provided, for which some Road Controlling Authorities such as Kāpiti Coast District Council rely on Regional Council support and funding. The Queenstown example also relies on the infrastructure and vehicles to be available to run frequent enough services, which is difficult to achieve in rural areas. If we are to achieve this, funding is required to improve public transport provision and related infrastructure.

## Section 1.3: The Need for Good Parking Management

- 2.6 Section 1.3 of the guidance recognises that there will be stronger demand on public parking due to growth, and that private parking will not increase as fast as happened historically, which places more demand on public spaces. Parking management will be required to address this, but it is the Road Controlling Authority that will have to address the effects of this. Lack of parking and having no parking requirements can have limited bearing on car ownership rates in areas which have limited public transport options or large rural communities, Therefore, Council is seeking clarity on how alternatives to the private car will be funded to support mode shift.
- 2.7 Section 1.3 of the guidance identifies that parking and pricing can influence behaviour, but a strategy to set pricing policies requires funding, the source of which has not been identified. Council is looking for further guidance and evidence to support this, for example,
  - how do you determine fees and what is the tipping point that makes alternative modes more attractive than the private car; and
  - how will assets to support alternative modes be funded and who will provide them.
- 2.8 Section 1.3 of the guidance identifies that subsidising parking can lead to congestion and undermine investment in public transport. It would be useful to have access to the evidence to support this. This can help to gain support when putting a strategy or policy in place. Many car parking spaces are provided by private developments e.g. at supermarkets and shopping malls. Therefore, it would be useful to understand from your evidence the level of subsidy Councils like Kāpiti provide for parking, and how far this will effectively go to support alternative modes?
- 2.9 This guidance identifies that parking has substituted valuable floor space, but there has been no demonstration of the economics of this. In considering the viability of development, the development industry has commented that car parking is affecting economics. However, it has been unclear if this has been based on open book discussions with developers, and whether the inability of people to reach the development due to a lack of alternatives to the car would have a similar effect on retail viability. In considering parking management strategies, it would be useful if there was evidence from Waka Kotahi to support the strategies and justify decision making.
- 2.10 Section 1.3 of the guidance also identifies that parking adds disproportionate costs to low income households who may not own a car. Can evidence be provided to support this, and what are these costs? As an example, what is the proportion of spending from Councils like Kāpiti on parking supply, compared to rates used for public transport?

Section 2: The Parking Management Framework (Sections 2.1: Parking Management Overview and 2.2: Parking Strategy

- 2.11 Section 2 of the guidance advises that an appropriate amount of parking needs to be provided. Further guidance on how the Council is to determine what an appropriate amount of parking is would be extremely useful. Many Councils will not have budgeted for, and there appears to be no extra funding available to support, the data requirements and policy development recommended by the guidance.
- 2.12 Section 2 of the guidance also discusses prioritising those with greatest need, further guidance is needed on how need is determined. Whilst some need is obvious, for example the mobility impaired, there is also people in transport poverty for reasons such as no viable alternatives. Public Transport Services are poor in many parts of Kāpiti. As an example, buses run on average every 20 to 60 minutes in Kāpiti and less often in <sup>1</sup>Ōtaki
- 2.13 Clarity is sought on what funding is available to Councils for the development of a Parking Management Strategy and Area Based Parking Management Plans identified in section 2.1 and 2.2 of the guidance. This is important since the guidance identifies that a parking strategy is critical in a town or city where parking needs to be managed.
- 2.14 The case study of Hastings, which lost \$805,000 parking revenue is interesting, as this could provide revenue funding streams for Councils. However, the cost of public transport services, and infrastructure to support alternatives to the car can be significantly more than this. Hastings is also a city serving a well populated area, the level of funding in towns in rural areas such as Kāpiti is likely to be significantly less. Has Waka Kotahi got any useful evidence in small towns that would be helpful to places of this scale and rural areas?

## Section 2.3: Parking Management Plan

- 2.15 Section 2.3 of the guidance identifies that Councils should undertake occupancy surveys and origin-destination surveys, this requires resources and Council questions whether additional funding will be available to support this. Where origin-destination surveys are carried out these are usually very rare given the resources required, as an example the last Wellington region surveys were over 10 years ago.
- 2.16 Section 2.3 of the guidance also only identifies that the resource costs of parking varies widely e.g. value of land, construction costs, and operation and maintenance of the facility so it is very difficult to understand the impact of decision making. Council would like to see further work and evidence from Waka Kotahi in relation to this.

# Section 3: Parking Management Approaches (Section 3.1: Allocating Street Space to Parking)

2.17 Section 3.1 of the guidance identifies that parking is one of the largest uses of land in cities, and that 50% of all land areas in post 1950's town or city centres is occupied by parking. It would be useful to understand the types of towns surveyed, so that we can understand if these provide useful comparisons to Districts such as Kāpiti that serve a rural population without any viable alternative.

<sup>&</sup>lt;sup>1</sup> https://backend.metlink.org.nz/assets/Uploads/Route-280281290-Aug-web.pdf

- 2.18 Case study 3 identifies a rationalisation of parking and the change of some on street spaces to 'parklets'. Further information on this rationalisation of parking would be useful, and it is not understood whether there was a net overall loss of parking when some on street spaces were used for space for people. The case study refers to two cities (Sheffield and Wellington), for which strong alternatives to the car are in place, are there any examples of where this has worked in towns such as Ōtaki and Waikanae?
- 2.19 Case study 3 also identifies that this re-allocation needs to be "done through a careful decision making process that considers all potential users and uses, as well as how the benefits and costs of this allocation are distributed within the community". This relies on work being carried out to determine this, but there is no identification of how this work might be resourced and what evidence may be required to support it.
- 2.20 The general principles of the parking management approach identifies that public transport and cycling should be prioritised. Can more information be provided on whether this relies on a good level of service being in place already, or a 'build it and they will come' scenario. We have poor levels of public transport service in the north of our District, and it is not clear what should come first. What is the aim of providing priority for public transport if there is an absence if planned service improvements.
- 2.21 The principles section in part 3 of the guidance also identifies that:
  - for non-arterial environments such as local residential streets pedestrian movement is prioritised, then car parking is prioritised over maximising vehicle movements; and
  - on street parking can help keep speeds low as road space is reduced and side friction is created.
- 2.22 This causes an operational issue for Road Controlling Authorities and emergency services, and is in conflict with the geometric road design in New Zealand Standards 4404:2010 (NZS4404). Many authorities adopt NZS4404, or variations of it, as their engineering standards. As an example of an issue for most subdivisions of up to 20 dwellings, NZS4404 identifies a design standard of no footpaths, no parking, and movement lanes of 5.5 to 5.7m. If cars are parked on both sides of the road (which is likely if there is no provision on site) this would take up around 4m of space, leaving a gap of 1.5m to 1.7m wide. This is not wide enough to accommodate a rubbish truck, emergency vehicle or even a standard car (which is 1.89m wide). Similar issues could apply in trade and town centre environments, except were 200 to 800 lots are being created or accessed. NZS4404 does identify that parking and loading could be recessed or take place in the movement lane, but minimum road widths are still 5.5m to 5.7m wide. There is a danger that developers will choose to construct to the minimum standards given the cost of road building. Later in the principles section it then goes on to say that on street car parking can create safety issues in industrial environments. How do Territorial Authorities rationalise this and are you aware of any proposed amendments to NZS4404 to address these issues?
- 2.23 Similarly, in commercial centres it identifies that place should take precedence, and that people should be able to slow down and enjoy the environment. Whilst this is a good aim, what resources are available to undertake the studies and data collection required to identify what the extent of this reallocation should be, and without viable alternatives in place how will these centres remain commercially viable? Council would welcome any case studies of towns serving rural areas, with low levels of public transport where this has occurred.

- 2.25 The parking guidance then identifies that parking and loading should be accommodated on site in the first instance in industrial environments. It appears this parking guidance for industrial environments is at odds with NPS-UD requirements, as Territorial Authorities have been directed to remove minimum on site car parking requirements from District Plans. The Council would, therefore, welcome guidance on how this should be achieved.
- 2.26 The guidance states that were public transport and safe walking or biking options are available commuters should be encouraged to use them. However, what about instances where they are not? How do Territorial Authorities balance a complex set of requirements against a backdrop of removal of parking standards from the plan, other than developing costly prioritisation frameworks for which authorities have not been provided with additional resources?
- 2.27 Section 3.1 of the guidance discusses the use of residents parking schemes, these may be a good response in areas such as where commuters are causing problems, but can cause issues for visitors and the administrative costs may be a burden on rate payers. Can you provide examples of where these schemes have been successful and self-funding?
- 2.28 Section 3.1 of the guidance also states the importance of data collection but where is the funding for this to come from?

# Section 3.2: Prioritising the Allocation of Parking

- 2.29 Section 3.2 of the guidance identifies a scheme where loading and parking can take place before 11am and there is no parking after 11am. What happens at nighttime in this area when demand for parking would presumably be lower? Are there examples of successful stories in smaller areas with lower levels of alternative transport options where parking removal has not impacted on the economic viability of the town?
- 2.30 Section 3.2 of the guidance also advises that space should be allocated for high priority users, but how are these defined? Presumably those with no alternative / who are transport disadvantaged may be as high priority as those who are mobility impaired.
- 2.31 Section 3.2 of the guidance provides practice guidance for the development of a parking hierarchy but again does not identify additional resources to develop this. It also discusses loading zones and that these should be located on main streets or immediate side streets. Is this the best / safest option, and is there guidance on how the potential conflict between people unloading vehicles and pedestrians / cyclists can be addressed? This is also inconsistent with earlier sections of the guidance that advocates for loading on site in industrial areas. The guidance also further recommends that a 5 or 10-minute time limit should be put in place for loading / unloading. It would be surprising that commercial activities deliveries, for example a shop, could be completed in under 10 minutes. Supermarkets also receive deliveries throughout the day in large trucks that can take some time to unload. Is there evidence to support delivery timings and are there additional resources available to enforce this?

- 2.32 For mobility parking section 3.2 of the guidance advises working with mobility groups to determine need. Council is concerned that the outcome of this work may not truly represent need. As an example, 59% of people over 65 in Kāpiti are considered to have a disability, but mobility groups may not have the data required to determine need at a District level. The guidance further considers that mobility parking should be provided on site and not on busy roads at a rate that is determined in New Zealand Standard 4121 (NZS4121). However, NZS4121 is of no use as it only identifies the rate of disabled parking required where parking is provided. As the NPS-UD requires the removal of parking requirements from District Plans, and leaves provision to developers, there is no guarantee that parking will be provided at all. Council seeks further guidance on how disabled parking should be required and at what rates, given that NZS4121 is not in any way helpful in this regard.
- 2.33 It is not understood what is meant by "Taxi stands should not be located adjacent to mobility parking or loading zones to avoid spill over parking into these areas". Can you please provide further clarity?
- 2.34 The guidance recommends that time limits and parking costs should be the same for electric vehicles as for other cars. Whilst this addresses issue of space, how will it encourage the use of electric vehicles from a climate change and climate change emergency declaration perspectives?
- 2.35 Section 3.2 of the guidance considers that there are two types of public parking restrictions to manage parking, time limits and prices. However, how is public parking defined? Does it include parking owned and operated by Council, or by others e.g. shopping malls and how does / should Council influence other owner operators?

## Section 3.3: Residential Streets

- 2.36 Section 3.3 of the guidance discusses parking on residential streets, it identifies that parking on residential streets is an issue, especially where there is commuter and commercial area spill overs, with residents often feeling they have preferential rights. However, the guidance offers conflicting advice to address this. It provides information on residents parking schemes, but also suggests that residential streets should be treated as a wider community resource, and then further suggests that on street parking should be a part of the solution to address the fact that there will be no requirement to make provision on site. Council seeks further guidance on how these various solutions can be balanced off against each other.
- 2.37 Also recommended for residential parking schemes is a 2 or 3 hour wait limit on one side of the street or for small sections of the street, which allows turnover but does not inhibit residential use. There are several issues / questions with this:
  - Where has this been successful and in which geographical context?
  - Demand for on street parking will increase as there is no requirement for new subdivisions to provide on-site parking;
  - People will just park in the section where there are no limits;
  - What if this is the only place for a resident to park? Will they then have to move their car every two to three hours;
  - What additional resources are available to support the enforcement of this?

- 2.38 An alternative has been suggested where charging for parking occurs for both residents and other people in residential streets, and pricing would only apply when demand was high, e.g. 8.30am to 5pm). However, what happens if a resident leaves for work by bus at 7.30am and returns at 5.30pm but leaves their car parked on street? As with other proposals, there are resource implications (administrative and enforcement) that would need to be addressed further.
- 2.39 Case study 4 identifies demand responsive pricing in San Francisco and Auckland, but Council would be pleased to see successful examples for smaller towns similar to the size of Paraparaumu and Waikanae. The differences in the availability of alternative transport options between San Franscisco and Auckland compared to smaller towns with a rural component such as Paraparaumu and Waikanae means the examples cited are not useful in the Kapiti context.

## Section 3.4: Parking Demand Management Tools – Time Restrictions and Pricing

2.40 In section 3.4 (Principles for Parking Demand Management Tools), the guidance suggests that the pricing of parking should be determined by policy, and this should be supported by measuring demand and parking management plans. Council would like to understand what additional resources are available to resource this, as well as enforcement.

### Section 3.5: Parking and Emerging Mobility Trends

- 2.41 Section 3.5 of the guidance identifies that there is a rise in technology such as ride hailing apps and shared e-scooters, however, it ignores the fact that this does not exist in many areas such as Kāpiti. Additionally, on one hand it identifies ride hail apps as a solution but then also identifies that this has created kerbside management issues that need to be addressed.
- 2.42 Case study 7 does refer to a small town example, however, this is related to a summer parking issue, which is not a problem in many areas. It is also unclear if the next steps of the project have occurred, what these are, and how successful they have been. It also refers to a shuttle bus to run people from the town to a surf beach, but provides no indication of whether the bus was capable of carrying surf equipment. The service also only carried 21 passengers per day and has viability issues. Council would welcome more guidance on approaches that have been successful in towns serving rural areas. Examples for day-to-day activities rather than peak-summer activities would also be useful.

## Section 3.7: Parking Technology

2.43 Council understands the benefits of parking technology. However, the guidance provides little by the way of the cost of infrastructure for parking metres and parking technology that supports the management of parking (by directing people to empty spaces and reducing the need to travel around to search for one). Council would welcome more information in this regard, as well as case studies of where this has been successful in smaller towns.

## 3. <u>Conclusion</u>

3.1 Council welcomes the guidance and looks forward to the final guidance being issued. However, we seek further clarity in the final guidance, as well as more information and case studies showing success in Districts with town (rather than city) centres, that serve wider rural areas where alternatives to the car can be limited. Due to its focus on large cities, the guidance raises more questions than provides answers for smaller towns such as those in the Kapiti Coast District.

# 8.3 SUBMISSION ON THE CLIMATE CHANGE COMMISSION 2021 DRAFT ADVICE FOR CONSULTATION

# Author: Brandy Griffin, Principal Policy Advisor - Climate Change

## Authoriser: Sean Mallon, Group Manager Infrastructure Services

## PURPOSE OF REPORT

1 This report requests approval of the draft submission to the Climate Change Commission 2021 Draft Advice for Consultation.

## DELEGATION

2 In accordance with the Governance Structure and Delegations, the Strategy and Operations Committee has the delegation to approve this draft submission.

## BACKGROUND

- 3 The Government has committed to reaching net zero emissions of long-lived gases by 2050, and to reducing biogenic methane emissions by between 24-47% by 2050.
- 4 The Climate Change Commission has been tasked with developing recommendations to achieve these targets. This is particularly important because the Commission's current analysis suggests that the country is currently not on track to meet the 2050 targets.
- 5 On 1 February 2021, the Climate Change Commission invited submissions on the 2021 Draft Advice for Consultation. Submissions are due by 14 March.
- 6 The Commission's 188-page report includes advice on the first three emissions budgets, policy direction for the Government's first emissions reduction plan, the eventual reductions needed in biogenic methane emissions, and the country's Nationally Determined Contribution to the global efforts.
- 7 The report considers a wide range of factors to determine how New Zealand might meet its targets, including existing technology and anticipated technological developments, the costs and benefits of adopting new technology, and the impacts on households, employment and regions. There are separate chapters on heat, industry and power; transport, buildings and urban form; agriculture; and waste.
- 8 The Wellington Region Climate Change Working Group, Local Government New Zealand (LGNZ), and Taituarā (formerly known as SOLGM) are also expected to make submissions, and it is anticipated that those submissions will cover each consultation question in greater detail.
- 9 Council officers have been participating in the development of the Wellington Region Climate Change Working Group submission, and participating in discussions with other councils via the National Climate Network for Local Government.

# CONSIDERATIONS

## **Policy considerations**

10 There are no policy considerations for this submission.

## Legal considerations

11 There are no legal considerations for this submission.

## **Financial considerations**

12 There are no financial considerations for this submission.

## Tāngata whenua considerations

13 We have not engaged directly with iwi on this submission.

## Strategic considerations

14 Council declared a climate emergency in May 2019 and reaffirmed its commitment to carbon neutrality by 2025.

# SIGNIFICANCE AND ENGAGEMENT

## Significance policy

15 This submission is considered to have a low level of significance under Council policy.

## Consultation already undertaken

16 No public consultation was undertaken for the development of this submission.

## **Engagement planning**

17 An engagement plan is not required for this submission.

## Publicity

18 This submission will be uploaded to the 'Submissions we have made' section of the Council website.

# RECOMMENDATIONS

19 That Council approve the submission to the Climate Change Commission 2021 Draft Advice for Consultation, attached as Appendix 1 to this report.

# APPENDICES

1. Draft Submission to Climate Change Commission as of 22 February 2021 <u>J</u>

DRAFT as of 22 February

4 March 2021

Climate Change Commission Attn: Submissions analysis team PO Box 24448 Wellington 6142

#### CLIMATE CHANGE COMMISSION 2021 DRAFT ADVICE FOR CONSULTATION

Kāpiti Coast District Council appreciates the opportunity to provide feedback on the 2021 Draft Advice for Consultation. Overall, we support the recommendations from the Commission.

Council would like to use this submission as an opportunity to tell the Commission about our own emissions reduction journey in the hopes that this will provide a useful example of the opportunities and challenges local authorities encounter when leading, supporting, and promoting emissions reductions – particularly for a council like ours here in Kāpiti, which is a growing District on the edge of a large urban centre.

For responses to the specific questions posed in the consultation document, Council supports the submissions made by the Wellington Region Climate Change Working Group, Local Government New Zealand (LGNZ), and Taituarā (formerly known as SOLGM).

#### The Kapiti Coast District

As of June 2020, the estimated resident population of the Kāpiti Coast District was 57,000 people. The District has a large population of older residents, a relatively high number of people who are not in the labour force and/or are on fixed incomes, and several areas of high deprivation.<sup>1</sup>

The District is not homogenous, however, and there are mixed statistics around key social indicators such as housing, with very high home ownership (fifth highest in the country) and very low rental affordability (the fifth lowest in the country). At the same time, the district continues to attract young families due to the beach lifestyle and proximity to the Wellington labour market, with those who commute into Wellington for work earning considerably higher incomes than the District average.

The Kāpiti Coast District continues to grow, primarily from new residents relocating to the district from other parts of the Wellington Region. Between 2013 and 2018, the district's population grew at an annual average of 1.8% compared to the 0.8% forecast for the same period. For 2019 and 2020, this level of growth continued at 1.4% and

<sup>&</sup>lt;sup>1</sup> According to the 2018 Census, the median age in the Kāpiti Coast District is 47.9 which is 2% higher than it was in 2013; 40% of residents are not in the labour force compared to 31% nationally; estimates suggest close to 40% receive income from New Zealand superannuation or Work and Income, compared to approximately 25% in the wider Wellington Region; and the median income is the 2nd lowest in the Wellington region (\$29,700 compared to \$36,100 for the entire region).

1.8% respectively, according to Statistics New Zealand's provisional residential population estimates.

#### Council's organisational emissions reduction journey

In May 2019, Kāpiti Coast District Council declared a climate emergency and announced an aim to achieve corporate carbon neutrality by 2025. While these declarations were partly in response to local calls for transparency on Council's climate change position, the emergency declaration was also a call to Central Government to provide more support to local authorities for climate change mitigation and adaptation.

Council has had a Carbon and Energy Management Plan since 2012 and, under Toitū Envirocare's Carbon reduce scheme, Council carries out an annual emissions inventory. For the 2018/19 financial year, Council operations emitted gross 2,867 tCO<sub>2</sub>e, down 77% since 2009/10. This compares to its goal of reducing emissions by 80% by 2021/22 (compared to the 2009/10 baseline year).

The Council has received a number of awards over the past 10 years for its emissions reduction focus and achievements, from the Ministry for the Environment, EECA and Toitū Envirocare. The most recent award was the 'Excellence in Climate Action' award received from Toitū Envirocare in late 2019, for Council's achievement in reducing its emissions so substantially over the previous 9 years.

These reductions were achieved through a range of actions, including energy conservation, waste reduction, fuel switching from fossil fuels to wood pellets and electricity, and some direct use of renewable energy. Council is proud of this achievement, which shows that solid commitment can lead to substantial emissions reductions in a relatively short period of time. Council contends that it is possible to meet the national targets; in fact, it could be possible to meet those targets even faster than has been proposed.

#### The District's emissions reduction journey

While Council's Carbon and Energy Management Plan focuses primarily on organisational emissions, districtwide emissions are monitored as well. Greenhouse gas inventory reports tell us that 57% of emissions in our District are from transport, with the majority of this being from light vehicles (Figure 1, Table 1).

From 2001 to 2019, districtwide transport emissions increased by 40%, and according to the 2018 Census, 67.6% of employed residents travel to work by car, truck or van.<sup>2</sup>

<sup>&</sup>lt;sup>2</sup> 2018 Census. Main means of travel to work by age group and sex, for the employed census usually resident population count aged 15 years and over. Results for private vehicle, company vehicle, and passenger have been combined.

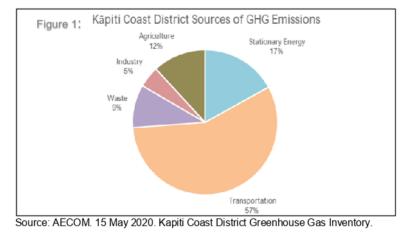


Table 1: Kāpiti Coast District					
Summary of transport gross emissions, by sub-category					
Sector sub-category	tCO2e	% Gross	% Sector		
Petrol	90,302	25.7%	45.2%		
Diesel	57,638	16.4%	28.9%		
Rail Emissions	233	0.1%	0.1%		
Bus (Electric)	11	0.0%	0.0%		
Jet Kerosene	31,019	8.8%	15.5%		
Av Gas	59	0.0%	0.0%		
Marine Diesel	16,708	4.8%	8.4%		
Light Fuel Oil	3,529	1.0%	1.8%		
LPG	275	0.1%	0.1%		
Total:	199,773	56.9%	100.0%		

Source: AECOM. 15 May 2020. Kapiti Coast District Greenhouse Gas Inventory.

#### Improved public transportation as a driver of emissions reductions

This data tells us that a mode shift away from fossil fuel vehicles is the most important thing needed to reduce districtwide emissions.

Council has a wide range of projects that seek to encourage mode shift. For example, some of the initiatives Council has undertaken, and will continue to undertake, include:

- An extensive network of shared cycleways and walkways,
- Strategically placed EV charging stations across the District,
- Increased the number of EV vehicles in the Council fleet,
- Carried out physical works across the roading network to improve bike and pedestrian safety,
- Recently reviewed our Speed Limit Bylaw, and
- Offered educational programmes through schools, libraries, and community centres to encourage safe bike riding.

When it comes to improving the public transportation system, however, Council has limited influence because the public transport network is managed by Greater Wellington Regional Council (GWRC).

In order to improve our public transport system, Council actively advocates to GWRC, Waka Kotahi NZ Transport Agency, and the Ministry of Transport. During the past three years, Council has made no less than 10 submissions advocating for better public transportation in the District.

Specifically, Council made submissions on:

- NZTA's draft Long Term Strategic View;
- GWRC's fare review;
- GWRC's Regional Land Transport Plan Mid-term Review;
- GWRC's draft long term plan 2018–2028;
- Ministry of Transport Government Policy Statement (GPS) on Land Transport 2018;
- GWRC's draft Annual Plan 2019/20;
- Ministry of Transport's Road to Zero: Draft Road Safety Strategy 2020–2030
- Ministry of Transport's Government Policy Statement on Land Transport 2021;
- Ministry of Transport's New Zealand Draft Rail Plan; and
- NZTA Accessible Streets.

Issues covered in these submissions generally include:

- Electrified railway north of Waikanae;
- Regular train services north of Waikanae (because at the moment the only commuter train is the Capital Connection which travels one-way from Palmerston North to Wellington in the morning and then back again after 5pm);
- More frequent buses north of Waikanae, particularly in Otaki where, in response to requests for more buses at peak hours, buses were redirected from midday runs (which are important for older residents and school students) to peak-hour runs which meant no additional services were provided and some residents were then disadvantaged by the reduction in midday runs;
- Buses north to Levin for residents that must go north to access essential services (at the moment there is a trial bus, but it travels Levin-to-Paraparaumu in the morning and then Paraparaumu-to-Levin in the afternoon which is not helpful for residents wishing to go north for day trips);
- More bus shelters across the District; and
- Information campaigns for those who wish to use the dial-a-ride services that are available in some areas.

While Council acknowledges that the delivery of public transportation in a large, metropolitan region is challenging, Council's efforts at advocacy and relationship-

building with the key public transportation providers can be very slow to deliver results and we continue to hear from our community that they would like us to do more.<sup>3</sup>

In particular, many of the large diesel buses used in Kapiti appear to have relatively low passenger occupancy rates. We would welcome a trial of smaller mini-buses with the addition of an on-demand capability such as in the 'MyWay' trial that has recently been carried out in Timaru<sup>4</sup>. The trial in Timaru has added a number of 'informal' bus stops to the standard routes which can be requested using the on-demand capability (bookable via smartphone app and landline). This reduces walking distances for passengers and has the potential to provide improved convenience, particular for older residents, and increased patronage - achieving the core aim of making public transport a better alternative to private cars for shopping and other short trips. In addition, minibuses of the type used in the Timaru trial would produce lower emissions per passenger kilometre and are more amenable to replacement over time with electric vehicles.

We ask that the Commission encourage an expansion of the trial currently underway in Timaru to see if it can contribute to greater mode shift in other provincial centres in New Zealand.

While public transport providers are aware of the issues in our district, the problem continues to be that the Kāpiti Coast District is a small district on the edge of a large urban centre. Most resources are directed towards the centre that is struggling with its own transport issues. While there has recently been a review of the Let's Get Wellington Moving programme, the focus on the urban centres is unlikely to address the issues that many New Zealanders are facing in the provinces.

We would all like to do what we can to help Aotearoa meet the targets, but we will require greater support from Central Government do so.

Thank you once again for the opportunity to submit on the 2021 Draft Advice for Consultation. We would be pleased to speak to our submission if there is an opportunity to do so.

Yours sincerely

K (Guru) Gurunathan **MAYOR** 

<sup>&</sup>lt;sup>3</sup> See, for example, this recent opinion piece by Kāpiti resident, Dr Paul Callister. 18 February 2021. Newsroom. *Flawed transport strategy a tick-box exercise*. <u>Flawed Transport Strategy a Tick-box</u> <u>Exercise | Newsroom</u>

<sup>&</sup>lt;sup>4</sup> MyWay by Metro

# 9 CONFIRMATION OF MINUTES

# 9.1 CONFIRMATION OF MINUTES

Author: Tanicka Mason, Democracy Services Advisor

Authoriser: Janice McDougall, Group Manager People and Partnerships

**CONFIRMATION OF MINUTES** 

# RECOMMENDATIONS

1 That the minutes of the Strategy and Operations committee meeting of 18 February 2021 be accepted as a true and correct record.

# APPENDICES

1. Minutes of the Strategy & Operations Committee Meeting - 18 February 2021 J

## MINUTES OF KAPITI COAST DISTRICT COUNCIL STRATEGY AND OPERATIONS COMMITTEE MEETING HELD AT THE COUNCIL CHAMBER, GROUND FLOOR, 175 RIMU ROAD, PARAPARAUMU ON THURSDAY, 18 FEBRUARY 2021 AT 9.30AM

- **PRESENT:** Cr James Cootes, Cr Gwynn Compton, Mayor K Gurunathan, Deputy Mayor Janet Holborow, Cr Angela Buswell, Cr Jackie Elliott, Cr Martin Halliday, Cr Sophie Handford, Cr Jocelyn Prvanov, Cr Bernie Randall, Cr Robert McCann
- **IN ATTENDANCE:** Community Board Member Community Board Member Guy Burns Marilyn Community Board Member Richard Mansell Stevens Mr Wayne Maxwell, Mr Mark de Haast, Mrs Janice McDougall, Ms Natasha Tod, Mr James Jefferson, Mr Darryn Grant, Mrs Tanicka Mason.
- **APOLOGIES:** There were none.

**LEAVE OF** There were none. **ABSENCE:** 

# 1 WELCOME

# 2 COUNCIL BLESSING

Cr Cootes welcomed everyone to the meeting and Cr Holborow read the Council blessing.

# 3 APOLOGIES

Apologies for lateness were noted for Cr Elliott.

# 4 DECLARATIONS OF INTEREST RELATING TO ITEMS ON THE AGENDA

There were none

# 5 PUBLIC SPEAKING TIME FOR ITEMS RELATING TO THE AGENDA

There were none.

# 6 MEMBERS' BUSINESS

(a) Public Speaking Time Responses

There were none.

(b) Leave of Absence

There were none.

(c) Matters of an Urgent Nature (advice to be provided to the Chair prior to the commencement of the meeting)

There were no Matters of an Urgent Nature.

# 7 UPDATES

## 7.1 OUTCOMES FROM 2020 BUSINESS ACCELERATOR SESSIONS: POP-UP BUSINESS SCHOOL AND START-UP WEEKEND

This item was withdrawn from the agenda and moved to the Strategy & Operations Committee Meeting to be held on 15 April 2021.

# 8 REPORTS

## 8.1 2018-2021 POLICY WORK PROGRAMME UPDATE

Hamish McGillivray, Manager Research & Policy highlighted points from the report and answered members questions.

Cr Elliott arrived at 9.37am

# COMMITTEE RESOLUTION SAOCC2021/1

Moved: Cr Gwynn Compton

Seconder: Deputy Mayor Janet Holborow

That the Strategy & Operations Committee note the projects on the PWP that:

have been completed;

are in process with no known concerns;

are in process with some delays; and

are currently on hold.

It is recommended that the Strategy & Operations Committee note the following amendments to the 2018-2021 Policy Work Programme:

The Coastal Management Strategy was scheduled to begin in March 2021 and finish in December 2021, however work was already underway as of March 2020 through our Coastal Management team. It is scheduled to complete in March 2022;

The Emissions Management & Reduction Plan (CEMARS) was scheduled to begin in November 2020 and be completed in January 2021, however has been moved to align with the drafting on the complementary Climate Change Strategy draft. Accordingly, the start date is now February 2021 with a completion date of May 2021;

The Subdivision Development Principles & Requirements Plan Change was scheduled to begin in January 2021 and be completed in November 2021, however has been moved back as it follows on from the Subdivision Development Principles & Requirements Review which has experienced delays. Accordingly, the start date is now July 2021 and the completion date is May 2022.

That the Strategy & Operations Committee note the following updates to the 2018-2021 Policy Work Programme:

The Keeping of Animals, Poultry, and Bees Bylaw Review has an expected completion date of July 2021;

The General Bylaw Review has an expected start date of April 2021 and an expected completion date of December 2021;

The Traffic Bylaw has an expected completion date of October 2021;

The Emissions Management & Reduction Plan (CEMARS) has an expected start date of February 2021 and an expected completion date of May 2021;

The Coastal Management Strategy began in March 2020 and has an expected completion date of March 2022;

The District Policy for Trees on Council-administered Land has an expected start date of June 2021 and an expected completion date of February 2022;

The Positive Aging Strategy 2011 Review has an expected completion date of December 2021;

The Reserves, Structures, and Commemorative Place Naming Policy Review has an expected start date of June 2021 and an expected completion date of October 2022;

The Destination Plan has an expected completion date of June 2021;

The Subdivision Development Principles and Requirements Review has an expected completion date of June 2021;

The Subdivision Development Principles & Requirements Plan Change has an expected start date of July 2021 and an expected completion date of May 2022.

That the Strategy & Operations Committee agree that the timing of the review of the Freedom Camping Policy is agreed as part of the 2021-2024 Policy Work Programme.

CARRIED

# 8.2 NPS UD QUARTERLY MONITORING REPORT - QUARTER 2

Aston Mitchell, Policy advisor gave a synopsis of the report. Members entered into some discussion and Aston was able to answer members questions.

# COMMITTEE RESOLUTION SAOCC2021/2

Moved: Cr Robert McCann Seconder: Deputy Mayor Janet Holborow

That the Committee receives this report; and

That the Committee notes the contents of the NPS UD 2020/21 second quarter Monitoring Report for the period 1 September 2020 to 30 November 2020, as attached as Appendix 1 to this report.

CARRIED

# 9 CONFIRMATION OF MINUTES

# 9.1 CONFIRMATION OF MINUTES

# COMMITTEE RESOLUTION SAOCC2021/3

Moved: Cr Bernie Randall Seconder: Cr Angela Buswell

That the minutes of the Strategy and Operations meeting on 3 September 2020 be accepted as a true and accurate record of the meeting.

That the minutes of the Strategy and Operations meeting on 3 December 2020 be accepted as a true an accurate record of the meeting

# CARRIED

# 10 PUBLIC SPEAKING TIME

• For items not on the agenda

There were no public speakers for items not on the agenda.

# 11 CONFIRMATION OF PUBLIC EXCLUDED MINUTES

Nil

The Strategy and Operations Committee meeting closed at 10.35am.

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**CHAIRPERSON** 

# 10 PUBLIC SPEAKING TIME

• For items not on the agenda

# 11 CONFIRMATION OF PUBLIC EXCLUDED MINUTES

Nil